



10 December 2024

**Our Ref:** FOI 290

Dear

**Freedom of Information Act 2000  
Information in relation to Tier 1 & 2 Agencies for Nursing Staff**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 22 October 2024. Please accept my apologies for the delay in responding to your request. Thank you for your understanding and forbearance.

A response to each of the questions raised has been provided by the People and Organisational Development Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Rebecca Manning**  
**Information Governance Officer**

***In relation to Band 5 Registered General Nurse and Band 5 Registered Mental Health Nurses, please provide the following:***

***Q1. Please specify which tier 1 agencies are currently booking shifts?***

A1. Please see Table 1 for the lists of Tier 1 Agencies the Trust currently use for the specified staff categories.

Table 1

Axis Nursing Agency Ltd
Frontline Recruitment Group Ltd
First Choice Selection Services
Medlocums Recruitment Ltd
Leadcare
MPA Recruitment Ltd
Plan B Healthcare Ltd
Red Group Personnel Ltd
TTM Healthcare
Northwest
Pure

***Q2. Please specify which tier 2 agencies are currently booking shifts?***

A2. Please see Table 2 for the lists of Tier 2 Agencies the Trust currently use for the specified staff categories.

Table 2

Allied and Clinical Recruitment Limited
BFS Healthcare Ltd
Carrick Care Ltd
Knockdene Healthcare Ltd
NC Healthcare Ltd
Peninsula Care Services (NI) Ltd
Direct Medics Ltd
The Placement Group Healthcare Ltd T/A Just Nurses

**Q3. Please list the breakdown of shifts filled by tier 1 and tier 2 agencies, specifying each agency and which areas these shifts were filled within the last 3 months?**

A3. Please see Table 3 for the shifts filled by Tier 1 agencies and Table 4 for the shifts filled by Tier 2 agencies, broken down by discipline from 1<sup>st</sup> September 2024 to 30<sup>th</sup> November 2024.

Table 3

Tier 1	Disability	Prison Healthcare	Medicine	Mental Health	Primary Care	Surgery	Unscheduled Care
Axis Nursing	73	Nil	879	6	16	117	272
First Choice	17	Nil	Nil	Nil	Nil	Nil	Nil
Frontline Recruitment	51	149	410	103	68	115	281
Medlocums Recruitment	30	134	269	1	Nil	34	3
Plan B Healthcare	Nil	Nil	98	Nil	1	43	26
Red Group Personnel	Nil	Nil	Nil	Nil	Nil	Nil	36
TTM Healthcare	39	Nil	91	Nil	Nil	19	39
Leadcare	1	Nil	1	Nil	Nil	Nil	Nil
MPA Recruitment	11	Nil	15	Nil	1	11	Nil
Northwest	25	Nil	Nil	Nil	Nil	Nil	Nil
Pure	3	Nil	155	Nil	Nil	59	Nil

Table 4

Tier 2	Disability	Prison Healthcare	Medicine	Mental Health	Primary Care	Surgery	Unscheduled Care
Allied & Clinical	Nil	Nil	101	Nil	Nil	79	51
BFS	4	2	169	7	7	33	299
Carrick Care	Nil	Nil	4	Nil	Nil	Nil	1
Direct Medics	15	238	590	4	4	274	71
Knockdene Healthcare	1	Nil	37	Nil	Nil	9	3
NC Healthcare	63	Nil	679	3	3	372	90
Peninsula Care	11	Nil	20	10	10	17	16
Placement Group Healthcare	Nil	Nil	234	1	1	80	70