



23 December 2024

Our Ref: FOI 390

Dear

**Freedom of Information Act 2000
Information in relation to Clawbacks and Refunds from Care Providers**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 25 November 2024.

A response to the question raised has been provided by the Finance & Estates Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Officer

Q1. For your last 2 financial years, I would like to request the total amount (as a single cost figure, e.g. £100,000) of clawbacks and refunds your council has requested from care providers, specifically those providing care for the elderly including; residential homes, nursing homes and domiciliary care providers.

A1. Please see Table 1.

Table 1

Year	Clawback/Refund
2022 – 2023	£463,386.16
2023 - 2024	£546,541.42

Please note, figures relate to all Programmes of Care for Nursing & Residential only for whom a Net Credit has been generated in Month

There has been no clawback in relation to Domiciliary Care providers in the years 2022/2023 and 2023/2024.