

Annual Quality Report 2024-25: Embedded Links

Page 2 - Quality4All Strategy

http://iconnect/Trust_Corporate/InnovationCentre/Documents/Q4All/Quality%20%20All.pdf

Page 3 - Change Agents Network

https://www.canva.com/design/DAGe4xsYd7g/BrGIG2r5PM0n-TW9e4IMw/view?utm_content=DAGe4xsYd7g&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=h7697f15fbc

Page 4 - Involvement and experience report

[Involvement & Experience Annual Report 2024 - 2025](#)

Page 9 - Complaints Report

<https://setrust.hscni.net/download/236/complaints/16262/compliments-and-complaints-annual-report-2023-2024.pdf>

Page 12 - People Plan

[SEHSCT People Plan March25](#)

Page 15 - Quality4You 2024

<https://setrust-hscni.pagetiger.com/iiclph/1>

Page 19 - Regional QI Programme

<https://setrust-hscni.pagetiger.com/regional-quality-improvement-2024/rqi-2024>

Page 22 - Quality Fundamentals posters

<https://setrust-hscni.pagetiger.com/quality-fundamentals-24-25/quality-fundamentals-24-25>

Page 24 - Quality4Teams

<https://setrust-hscni.pagetiger.com/cxinyrs/1>

Page 28 - QI Fellows Prospectus

https://www.canva.com/design/DAGpd6rbKYQ/FUI3egiYOHieHG2XDHwd7w/view?utm_content=DAGpd6rbKYQ&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=h6f8d033ed5

Page 32 – MSc Think Tank

<https://setrust-hscni.pagetiger.com/qi-training-transfer-organisational-checklist/qi-training-transfer-organisational-checklist>

<https://setrust-hscni.pagetiger.com/qi-training-transfer-evaluation-report/qi-training-transfer-evaluation-report>

Page 42 – EPCO

https://www.canva.com/design/DAGqJyTJa4o/280HhJDMzVkPwO56mSpaA/view?utm_content=DAGqJyTJa4o&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=heb94867a2c

Page 49 – encompass Staff Implementation Survey report

https://www.canva.com/design/DAGSngwHCm4/iyEALMs46dpHmGaxXwL--A/view?utm_content=DAGSngwHCm4&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=h268a9935fd

Page 51 – Home Care Reform report

https://www.canva.com/design/DAGZvtCSmyk/j4a-eJ-OqMwVFMRSvETIKQ/view?utm_content=DAGZvtCSmyk&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=h8898d08687

Page 52 – Service User Guide

<https://setrust-hscni.pagetiger.com/home-care-user-guide/set-home-care-guide>

Page 53 – Flow Action Plan Evaluation Report

https://www.canva.com/design/DAGC2D-d8AU/zedyVXMUcFmTwdtY7jXmJg/view?utm_content=DAGC2D-d8AU&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=h3531b478bd

Page 53 – Hospital & Community Flow, a year in review

<9973abca-926d-4354-b3a0-4b3eb66f118c.pdf>

Page 53 – Improving the discharge process poster

<Hospital & Community Flow QI POSTER.pdf>

Page 55 – Control Room report

https://www.canva.com/design/DAGldNGKBVs/HyhRYZBeDN5G5dDscA8OTw/view?utm_content=DAGldNGKBVs&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=h5a8e38cdaa

Page 56 – Quality 4 All Posters

<https://setrust-hscni.pagetiger.com/q4all/q4all-awards-poster-presentations>

Page 59 – NME Assurance Report & Scorecards

Qtr 1 – https://www.canva.com/design/DAGKWTXVwWY/o0u-xoV4JGafH0krj2n0yw/view?utm_content=DAGKWTXVwWY&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=h4fb4051b64

Qtr 2

https://www.canva.com/design/DAGTK34ijhY/ZpgGihxZWQvipOj1cvK9sw/view?utm_content=DAGTK34ijhY&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=hc759bb7a28

Qtr 3

https://www.canva.com/design/DAGby5z2A7w/IWV_r58E12G1xEHE7bLzow/view?utm_content=DAGby5z2A7w&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=h577f0c8097

Qtr 4

https://www.canva.com/design/DAGfofEa7w4/3pjdk17EJGnbElvDbRRpfA/view?utm_content=DAGfofEa7w4&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=hb5bd30392e

Page 62 – Audit Event Presentation

<https://setrust-hscni.pagetiger.com/clinical-audit-event-2024/clinical-audit-event-2024>

Page 63 – RQIA

<https://www.rqia.org.uk/RQIA/files/b3/b30b5d78-320c-4255-b5a9-567a4cdf45e1.pdf>

Page 64 – Research and Development

[Integrated Research Application System](#)

Page 69 – Tec Enabled Care

DHCNI - [DHCNI](#)

Florence - [Florence](#)

Inhealthcare - [Inhealthcare](#)

Healthcare apps - [Healthcare Apps](#)

DHCNI & big motive - [DHCNI & Big Motive - TEC Project](#)

Page 77 – Integrated Care System NI Case Study

https://www.canva.com/design/DAGxPyZvX6A/toE6KEpx-fPoLMPWOIXOlw/view?utm_content=DAGxPyZvX6A&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=heba5ef051a

Page 82 – Regional and International Networks

IHI/BMJ Posters – https://www.canva.com/design/DAGNotM_Sp4/C446_jvnCen1-79MRSPjfg/view?utm_content=DAGNotM_Sp4&utm_campaign=designshare&utm_medium=link2&utm_source=uniquelinks&utlId=h6360cb5016

NHS Confed Podcast – [Leading Improvement in Health and Care podcast | NHS Confederation](#)

Q Community Visit Flyer - [Trust Hosts Health Foundation’s Q Community to Share Learning about Encompass](#)