



Title of Paper: SET VOLUNTEER STRATEGY 2025		
For Decision Requires majority decision prior to implementation or action.	For Discussion Requires consideration and debate.	For Noting Contains information Members should be made aware.

1.0 Background

Volunteering in the South Eastern Trust supports volunteers to improve their health and wellbeing, be part of our Trust and wider community as well as contributing to improving the health and wellbeing of our patients and clients.

The Trust is focused on building a volunteering service that is best in class, that benefits our volunteers by offering development opportunities and supports our service users and people where we work and live.

The Volunteer Strategy had expired and a Task & Finish group was established to co-produce a revised strategy which was shaped by volunteers, staff and services based on their experience of volunteering and the benefits it brings.

The Volunteer Strategy 2025 has been approved by the Executive Management Team with the vision that volunteering will continue to grow stronger and flourish within the SET family bringing benefits to volunteers, patients and carers, staff, the Trust and wider community.

2.0 Key Issues

Raising awareness of the Volunteer Strategy 2025, its ownership, implementation, and successful delivery by all Trust Directorates.

3.0 Impact on Safety, Quality and Experience (SQE)

Volunteering within the Trust improves the quality and experience of care by complimenting the work of professional staff.

Volunteers can make a patient experience more comfortable and personalised with a variety of roles such as meeters and greeters and volunteer befriending with older people to assist in improving health outcomes and contribute towards reducing loneliness and social isolation.

Lead Director: Helen Moore, Director of Planning, Performance & Informatics

Date: 17 September 2025