



South Eastern Health
and Social Care Trust

Information Governance

11 February 2025

Our Ref: FOI 421

Dear

**Freedom of Information Act 2000
Information in Relation to Community Mental Health**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above, which you requested on 9 December 2024. Please accept my apologies for the delay in responding to your request. Thank you for your understanding and forbearance

A response to the questions you have raised has been provided by the Adult Services and Prison Healthcare Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Keith McCollum
Information Governance Team

Q1. Please list the Community Mental Health Teams operated by your Trust

A1. The following is a list of Community Mental Health Teams within the South Eastern Trust: -

- Mental Health Outpatients (MHOP), North Down & Ards (General Adult Psychiatry)
- Mental Health Outpatients (MHOP), Down (General Adult Psychiatry)
- Mental Health Outpatients (MHOP), Lisburn (General Adult Psychiatry)
- Mental Health Assessment Centre (MHAC), North Down & Ards
- Mental Health Assessment Centre (MHAC), Down
- Mental Health Assessment Centre (MHAC), Lisburn
- Community Mental Health Team (CMHT), North Down & Ards
- Community Mental Health Team (CMHT), Down
- Community Mental Health Team (CMHT), Lisburn
- Mental Health Services for Older People (MHSOP) Outpatients, North Down & Ards
- Mental Health Services for Older People (MHSOP) Outpatients, Down
- Mental Health Services for Older People (MHSOP) Outpatients, Lisburn
- Mental Health Services for Older People (MHSOP), North Down & Ards
- Mental Health Services for Older People (MHSOP), Down
- Mental Health Services for Older People (MHSOP), Lisburn
- Care Management
- Community Mental Health Rehab
- Perinatal Mental Health Team
- Personality Disorder Team (DBT)

For EACH of these teams please state: -

Q2a. How many upward referrals to the local Crisis Team were made by the team during 2023?

A2a On 9 November 2023, the Trust migrated to a new digital patient record system.. Accordingly, the Trust are only able to provide data from 1st January 2023 until 31st October 2023.

Please see Table 1 below, for the accumulated total of referrals received and accepted by the 'local' Crisis Team.

Table1

		Referral Received	Referral Accepted
Mental Health Acute/Community Service	Ards Acute Community	405	380
	Down Acute Community	219	204
	Lisburn Acute Community	310	297
	Total	934	881

Cont'd..

Please note that the Trust is unable to provide the source of referral as this information is not held on a central information system. To obtain this information would require a manual review of records.

This would exceed the 'Appropriate Limit' as defined by the Freedom of Information Act 2000. The Trust therefore exempts the release of this information under Section 12(1).

12.-(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with the Freedom of Information Act 2000 this statement acts as a Refusal Notice in respect of the source of referral.

- b. How many patients died as a result of suicide in 2023?**
c. How many complaints were received WRT to that team in 2023?

A2b&c Please see Table 2 below, for B, the number of patients who died as a result of suicide in 2023 and C, the number of complaints received in 2023 in respect of the Teams listed.

Table 2

Team	Number of Patients who died as a result of Suicide in 2023.	Number of Complaints received by each Team in 2023.
MHOP, North Down & Ards	Nil	<5
MHOP, Downe	Nil	<5
MHOP, Lisburn	<5	<5
Perinatal	Nil	Nil
DBT	<5	<5
MHAC, North Down & Ards	5	<5
MHAC, Downe	<5	Nil
MHAC, Lisburn	<5	<5
CMHT, North Down & Ards	<5	<5
CMHT, Downe	<5	<5
CMHT, Lisburn	<5	<5
MHSOP, North Down & Ards	Nil	<5
MHSOP, Downe	<5	Nil
MHSOP, Lisburn	Nil	Nil
Care Management	Nil	<5
Community Rehab	Nil	Nil

Please note where numbers in individual cells are 1-4, within Table 2, in line with Trust policy, it is given as <5, to reduce any risk of identification of individual patients.

Cont'd..

Q3. In addition, for EACH team please state...

- a. How many patients did they have at end 2023?**
- b. What should the full complement of staff, including admin staff, be as of end 2023?**
- c. How many staff worked there, including admin staff, at end 2023?**

A3. Please see Table 2 below, for A, the number of patients in each Team at the end of 2023; B, the full complement of staff, including admin staff as of end of 2023; and C, for the number of staff working in each team including admin staff at the end of 2023.

Table 3

Team	Number of Patients as at end of 2023	The full complement of staff, including Admin staff as at end of 2023.	Number of staff working in each team, including Admin staff as at end of 2023.
Mental Health Outpatients, North Down & Ards – General Psychiatry	1642	3.0 WTE* (excludes resident Doctors as hours vary as work across services) Admin 7.46 WTE	3.0 WTE (excludes resident Doctors as hours vary as work across services) Admin 7.46 WTE
Mental Health Outpatients, Down - General Psychiatry	1097	1.2 WTE(excludes resident Doctors as hours vary as work across services) Admin 7.57 WTE	1.2 WTE (excludes resident Doctors as hours vary as work across services) Admin 7.57 WTE
Mental Health Outpatients, Lisburn - General Psychiatry	1196	1.6 WTE (excludes resident Doctors as hours vary as work across services) Admin 7 WTE	1.6 WTE(excludes resident Doctors as hours vary as work across services) Admin 7 WTE
Mental Health Assessment Centre, North Down & Ards	They do not operate a caseload.	16.65 WTE Admin 3.6 WTE	9.23 WTE Admin 3.6 WTE

Cont'd..

Mental Health Assessment Centre, Down	They do not operate a caseload.	7 WTE Admin 3 WTE (including band 5TL)	7.6 WTE Admin 3 WTE
Mental Health Assessment Centre, Lisburn	They do not operate a caseload.	6 WTE Admin 2 WTE	8 WTE Admin 2 WTE
Community Mental Health Team, North Down & Ards	746	31.27 WTE Admin 1.79 WTE	28.24 WTE Admin 1.79WTE
Community Mental Health Team, Down	299	17 WTE Admin 1 WTE	17.6 WTE Admin 1 WTE
Community Mental Health Team, Lisburn	785	23.43 WTE Admin 2.5 WTE	28.76 WTE Admin 2.5 WTE
Mental Health Services for Older People, North Down & Ards	298	13.15 WTE Admin 6.63 WTE	11 WTE Admin 6.13 WTE
Mental Health Services for Older People, Down	130	6.8 WTE Admin 4 WTE	6 WTE Admin 3.5 WTE

Cont'd..

Mental Health Services for Older People, Lisburn	259	10.17 WTE Admin 4 WTE	9 WTE Admin 4 WTE
Care Management	331	6.11 WTE Admin 0.5 WTE	6 WTE Admin 0.5 WTE
Mental Health Community Rehabilitation Team	99	7.2 WTE Admin 1 WTE	7 WTE Admin 1 WTE
Perinatal Mental Health Team	89	11.6 WTE Admin 1 WTE	9.9 WTE Admin 1 WTE
Personality Disorder Team (DBT)	181	6.5 WTE Admin 0 WTE	7 WTE Admin 0.2 WTE

* Whole Time Equivalent

Q3d. How long is the waiting list for one to one adult psychological therapy?

A3d. At the end of 2023, the waiting list for one to one adult psychological therapy was 24-26 months.