



24 February 2025

Our Ref: FOI 511

Dear

**Freedom of Information Act 2000
Information in relation to Waiting Times for Routine and Urgent
Appointments**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 31 January 2025.

A response to each of the questions raised has been provided by the Surgery & Elective, Maternity & Paediatric Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Officer

Could you please advise me of the following waiting times (At Jan 25) for both Routine and Urgent appointments:

Q1. Pain Management Clinic-that includes Physio & Psychology input, not the 10-week community based programme.

A1. Please see Table 1 for the current wait lists for Consultant-led Pain Management Clinic first appointments.

Table 1

No. of Weeks	Two Week Wait	Urgent	Routine
0 - 6 Weeks	1	71	113
>6 – 9 Weeks	Nil	12	57
>9 – 12 Weeks	Nil	4	56
>12 – 15 Weeks	Nil	2	60
>15 – 18 Weeks	Nil	1	58
>18 – 26 Weeks	Nil	Nil	150
>26 – 39 Weeks	Nil	Nil	213
>39 – 52 Weeks	Nil	2	197
>52 – 65 Weeks	Nil	1	255
>65 – 78 Weeks	Nil	1	185
>78 – 91 Weeks	Nil	Nil	162
>91 – 104 Weeks	Nil	Nil	188
104 Weeks	Nil	1	764

Q2. Colorectal surgery, UH

A2. Please see Table 2 for the current outpatient wait lists for Colorectal Surgery, Ulster Hospital.

Table 2

No. of Weeks	Two Week Wait	Urgent	Routine
0 – 6 Weeks	87	104	24
>6 – 9 Weeks	4	50	7
>9 – 12 Weeks	1	57	4
>12 – 15 Weeks	Nil	59	10
>15 – 18 Weeks	Nil	61	6
>18 – 26 Weeks	Nil	147	34
>26 – 39 Weeks	Nil	272	33
>39 – 52 Weeks	Nil	261	56
>52 – 65 Weeks	Nil	229	66
>65 – 78 Weeks	Nil	196	73
>78 – 91 Weeks	Nil	171	74
>91 – 104 Weeks	Nil	53	66
>104 Weeks	Nil	3	1313

Q3. Respiratory Medicine LVH (Dr Tate).

A3. Please see Table 3 for the average wait times for patients at Lagan Valley for a first appointment in January 2025.

Table 3

Priority	Average Wait
Urgent	142.4 Days
Routine	206.3 Days

Q4. Neurology.

A4. Please see Table 4 for the current wait lists for Neurology.

Table 4

No. of Weeks	Urgent	Routine
0 – 6 Weeks	247	3
>6 – 9 Weeks	128	5
>9 – 12 Weeks	155	2
>12 – 15 Weeks	117	1
>15 – 18 Weeks	128	3
>18 – 26 Weeks	288	3
>26 – 39 Weeks	458	4
>39 - 52 Weeks	379	1
>52 – 65 Weeks	156	Nil
>65 – 78 Weeks	36	1
>78 – 91 Weeks	56	1
>91 – 104 Weeks	28	Nil
>104 Weeks	31	3

Q5. Cardiac Investigations for fitting a 24 Hour heart monitor, both in UH and by a gp but still being read by UH staff.

A5. Please see Table 5 for the current wait list for cardiac investigations for fitting a 24 hour heart monitor.

Table 5

No. of Weeks	Ambulatory ECG	Monitoring (24 HR Holter)
0 – 3 Weeks	Nil	254
>3 – 6 Weeks	Nil	152
>6 – 9 Weeks	Nil	171
>9 – 13 Weeks	Nil	215
>13 – 21 Weeks	Nil	234
>21 – 26 Weeks	Nil	109
>26 – 36 Weeks	Nil	76
>36 – 52 Weeks	Nil	70
>52 – 65 Weeks	Nil	12

Q6. Rapid Access Cardiology Chest pain Clinic LVH

A6. Please see Table 6 for the average days waiting based on completed waits in January 2025 for Rapid Access Cardiology Chest Pan Clinic at Lagan Valley Hospital.

Table 6

Priority	Average of Total Days Waiting
Routine	71 Days
Urgent	58.3 Days