



<b>Paper No. SET/73/18</b>	
	<b>Tick One ✓</b>
For discussion	
For approval	
For information/noting	✓

**Date of Trust Board Meeting: Wednesday 28<sup>th</sup> November 2018**

**Confidential or Public Agenda: Public**

**Agenda item: 7.8 Update - Commissioner for Older People for NI (COPNI) Report – Home Truths**

**1.0 Introduction**

This is an update regarding the COPNI investigation and the subsequent report ‘Home Truths’ containing 59 recommendations for a number of relevant authorities.

**2.0 Background information**

- **The Independent Review** – by the CPEA team commissioned by the Department of Health is ongoing and Trust staff have met with the Review Team
- **The PSNI Investigation** - into the care at Dunmurry Manor is ongoing

**3.0 Brief summary of key points contained in the paper/s**

**Update in relation to actions taken by SEHSCT in relation to the COPNI report and recommendations.**

**COPNI Recommendations**

The Trust submitted their response to the relevant recommendations contained in the Home Truths Report to DOH. The composite response to the COPNI was compiled by the DOH on behalf of all Trusts.

**Governance Review of all Independent Sector Provision**

The Trust has established a task and finish group:

- To review and assess the effectiveness of the current governance arrangements within the current legal and policy framework.
- To review the likely impact of any proposed new service provision under the current transformation IPTs that will enhance the quality and safety of the services commissioned from the independent sector.
- To consider the correspondence that has already been received from the

Department of Health in relation to Further Assurances on Domiciliary Care Aug 2018 (RP2757) and Validation Work in response to CSF Review of Domiciliary Care, 6 August 2018 and the Trusts' responses

- To make proposals to strengthen the current governance arrangements with a focus on the quality and safety of the services commissioned from the independent sector

This work is nearing conclusion and will result in a report with recommendations for consideration by the Trusts Executive Management Team.

### **Incidents and Complaints**

The Trust has reviewed and revised the process for the central reporting and recording of all incidents and complaints that occur in independent sector nursing and residential homes and domiciliary care agencies. This has led to the Trust having a centralised overview of the issues and supports decision making and action.

Following this the Trust put in place a monthly cross Directorate governance meeting to consider incidents, complaints, safeguarding, other concerns and to share experience across all Programmes of Care. This group will escalate any matters to an Assistant Director Level within the Adult Social Care Governance Forum.

### **Contract Monitoring**

The Trust has taken steps to strengthen contract monitoring of nursing and residential homes and has commenced a review of escalation approaches and plans to introduce the issue of performance notices to support suspension to admission if there are concerns or contract failures.

### **Permanent Placement Team**

A Permanent Placement Team has been established within the Older Peoples Service to enhance the delivery of safe, effective, high quality and compassionate care to service users living in care homes across SET.

The Permanent Placement Team is co-ordinated by a Senior Manager and is supported by a range of community based staff, including Keyworkers who are aligned to each individual service user and Clinical Nurse Facilitators who link closely with and support the homes.

### **Communication**

The Trust has met with a number of local political representatives and trade union representatives to outline its actions in relation to Dunmurry Manor both before and since the issue of the COPNI report.

It has come to the Trust's attention that the graph previously shared at these briefings did not capture the totality of RQIA inspections of DMCH. A revised graph is attached – dated 1<sup>st</sup> November 2018

**4.0 Recommendation/s for the Trust Board (please state if the paper/s is for information/noting or for approval by Board members)**

This paper is for noting

**Lead Director:  
Nicki Patterson**

**Designation: Director of Nursing,  
Primary Care and Older People**

**Date:**