

1 October 2025

Our Ref: FOI 1388

Dear Sir/Madam

**Freedom of Information Act 2000
Information in Relation to Audiology Tests**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 4 September 2025.

The information requested in relation to the price per test on a monthly invoice cycle for hearing test and copy of audiogram is exempt from release under Section 43 (2) of the Freedom of Information Act 2000.

This is a qualified exemption and so a Public Interest Test was carried out to decide if the information should be released or not. Having weighed up the factors for and against release, it was decided to withhold this information because:

Section 43 (2) - (Prejudice to Commercial Interests, of the Freedom of Information Act 2000). The disclosure of such information would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

In accordance with the Freedom of Information Act 2000 this statement acts as a Refusal Notice.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Olivia Robinson
Information Governance Officer