



9 September 2025

**Our Ref:** FOI 1370

Dear

**Freedom of Information Act 2000  
Information in relation to Master/Neutral Vendor and E-Roster Platforms**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 22 August 2025.

A response to each of the questions raised has been provided by the People and Organisational Development Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Rebecca Manning**  
**Information Governance Officer**

**Q1. Do you use a master or neutral vendor for your supply of Medical Staff (Doctors – all grades)?**

A1. The Trust uses a Medical & Dental Agency Framework.

**Q2. If yes, please supply the name of the master or neutral vendor**

A2. The Health & Social Care Northern Ireland (HSCNI) Medical & Dental Agency Framework.

**Q3. When does the contract expire?**

A3. The current Framework expires on 31 December 2025.

**Q4. What is the name of the e-rostering platform that you use to support with medical staff rosters e.g. RL Datix, Rotageek etc**

A4. The Trust does not currently utilise such a platform for Medical staff.

**Q5. When does the contract expire?**

A5. Not Applicable.