

12 August 2025

Our Ref: FOI 1250

Dear

**Freedom of Information Act 2000
Information in Relation to Nursing Posts Providing Services for Stoma or
Continence Patients**

I am writing in relation to the response issued to your Freedom of Information request, on 17 July 2025 regarding the above. It has been established that the response you received was not provided in full, as Information Governance have received a separate response from the service in regards to Stoma.

Please find attached in Appendix A, additional responses to the questions you have raised. I do apologise for any inconvenience this may have caused.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

**Olivia Robinson
Information Governance Officer**

Q1a. Please may you provide us with the company or sponsored nursing posts that are currently operating in the Trust (Acute or Community) that are providing services for stoma or continence patients.

A1a. Continence Service

The Trust Continence Service does not currently employ a company or sponsored nursing posts to provide services for continence patients.

Stoma Service

The Trust Stoma Care Service currently has a 1.8 whole time equivalent (WTE) funded via sponsorship arrangement operating in the Trust that are providing services for stoma patients.

Q1b. We would like to understand the type of contract, dates, grades and provider (charity, manufacturer or dispensing appliance contractor).

A1b. Continence Service

The Trust Continence Service have no contracts in place.

Stoma Service

The Trust have a co-sponsored arrangement from 2023 – 2026 with a number of providers who expressed interest in being part of the arrangement. Please see the names of the providers listed below:

- Salts Healthcare Limited
- ConvaTec Limited
- Sangers (Northern Ireland) Limited
- Pelican Healthcare Ltd

Q1c. We would also like a copy of any contracts (redacted as appropriate), please provide the information for Stoma and Continence separately.

A1c. Continence Service

The Trust Continence Service have no contracts in place, therefore this information is not available.

Stoma Service

The Trust Stoma Care contract cannot be shared, as the Trust does not have permissions from all parties involved in the contract.