



13 August 2025

Our Ref: FOI 1278

Dear

**Freedom of Information Act 2000
Information in relation to IT Spend, DMA and HIMSS**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 9 July 2025. Please accept my apologies for the delay in responding to your request. Thank you for your understanding and forbearance.

A response to each of the questions raised has been provided by the Finance and Estates Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Officer

Q1. What is your whole Trust's IT spend for the following financial year?

- **FY 2023/2024 (£)**
- **FY 2024/2025 (£)**

DEFINITION: Please include in your IT spend calculation the capital and revenue cost of your IT staff, Software, Services, Hardware, Communication equipment and Other IT spend for the requested financial year.

A1. Please see Table 1 for the Trusts IT spend for the financial years 2023/2024 and 2024/2025.

Table 1

Category of Spend	2023/2024	2024/2025
IT Staff	£4,127,000	£4,664,000
Software	£1,693,000	£959,000
Services	Nil	Nil
Hardware	£378,000	£494,000
Communication Equipment	£1,092,000	£1,291,000
Other IT Spend – Capitalised IT	£6,471,000	£2,148,000

Q2. Based on your most recent Digital Maturity Assessment (DMA) submission to NHS England in 2024 (and 2025, if completed), please provide the following:

- a. **Your overall DMA score (on a scale of 1.0 to 5.0).**
- b. **If readily available, the individual scores for each of the seven DMA pillars:**
 - **Empower Citizens**
 - **Ensure Smart Foundations**
 - **Healthy Populations**
 - **Improve Care**
 - **Safe Practice**
 - **Support People**
 - **Well Led**

DEFINITION: The Digital Maturity Assessment (DMA) is a self-assessment tool used by NHS organisations to evaluate their readiness for digital transformation. The overall score is usually the average of seven pillars, each scored from 1.0 (least mature) to 5.0 (most mature). The pillars are: Empower Citizens, Ensure Smart Foundations, Healthy Populations, Improve Care, Safe Practice, Support People, and Well Led.

- Q3. Based on your most recent HIMSS EMRAM and HIMSS INFRAM assessment/ self-assessment, please provide the following:**
- a. Which HIMSS EMRAM score have your Trust currently achieved (0-7)?**
 - b. Which HIMSS INFRAM score have your Trust currently achieved (0-7)?**
 - c. Do you have plans to reassess, if your Trust is working towards achieving a new HIMSS EMRAM or INFRAM level, what level is this, and when will it be achieved?**

A2,3. In response to questions 2 and 3 this is not applicable in Northern Ireland and refers to NHS England only.