



14 August 2025

Our Ref: FOI 1290

Dear

**Freedom of Information Act 2000
Information in relation to Therapy Partners**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 17 July 2025.

A response to each of the questions raised has been provided by the Primary Care and Older Peoples Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Officer

Under the Freedom of Information Act 2000, I am requesting the following information regarding your Therapy and Community Rehabilitation services, including Occupational Therapy, Physiotherapy, Speech and Language Therapy, and Dietetics:

Q1. Are any of these services currently delivered by external providers through:

- ***Insourcing***
- ***Outsourcing***
- ***Subcontracting***

A1. There are currently no Allied Health Professional (AHP) services delivered by external providers via any of the above listed categories.

Q2. For each external provider currently engaged, please provide:

- ***Name of the provider***
- ***Type of engagement (insourced, outsourced, subcontracted)***
- ***Service(s) provided***
- ***Contract start date***
- ***Contract end date or review date***
- ***Annual contract value or total spend to date Volume of activity delivered (e.g. number of patients seen, sessions delivered, or hours worked) Performance metrics or KPIs, if available Was the contract awarded via a framework or open tender? If so, please specify which framework (e.g. NHS SBS, HealthTrust Europe, etc.).***

A2. N/A.

Q3. Who is the internal lead responsible for managing these contracts? Please provide their job title and department.

A3. N/A.

Q4. Who do the external providers report into operationally within your organisation? (e.g. Clinical Lead, Service Manager)

A4. N/A.

Q5. Are there any current or upcoming plans to procure additional external support for these services in the next 12 months?

A5. No, there are currently no plans to procure additional external support for any of the services referred to above.

Q6. *Have you experienced any challenges in meeting waiting time targets or service demand in these areas over the past 12 months?*

A6. Yes, there are ongoing challenges with waiting time targets and service demand.