



<u>Matters Arising: Public Meeting of 26 November 2025</u>		
For Decision Requires majority decision prior to implementation or action.	For Discussion Requires consideration and debate.	For Noting Contains information Members should be made aware of.

AGENDA ITEM	MATTER ARISING	UPDATED POSITION
Model Complaints Handling Procedure Implementation	Update to be provided at the next meeting following 'Go Live' as of 1 January 2026.	Chief Executive to formally update Members at today's meeting.
Carried Forward Matter Arising – DoH Circular on Changes or Withdrawal of Services	Update to be provided at the next meeting.	A verbal update to be provided at today's meeting following the recent Involvement & Experience Sub-Committee meeting.
Governance Assurance Committee (GAC) Terms of Reference	Update to be provided at the next meeting.	A verbal update to be provided at today's meeting following the GAC meeting on 21 January 2026.
Revised Fostering Friendly Policy	Update to be provided at the next meeting.	A verbal update to be provided at today's meeting.