



Title of Paper: SET Quality Update: March 2026

For Decision

~~Requires majority decision prior to implementation or action.~~

For Discussion

Requires consideration and debate.

For Noting

~~Contains information Members should be made aware.~~

1.0 Background

The Quality Team are working across the organisation with frontline and corporate teams to support regional and organisational priorities creating opportunities for service improvement, system transformation and clinical leadership.

2.0 Key Issues

The overall focus is creating the conditions for quality management, building new reporting structures, learning networks, training teams and working in partnership with service users, communities and across sectors. The Corporate Improvement Priorities are a focus of this work supporting a systems overview toward change.

We are working with the AD teams to establish a feedback loop for Quality Assurance data and create a structure to action transferable learning. Leadership training is embedded across the Quality Academy Courses and through supporting leaders at all levels through the Trust through our Change Agents, MSc Think Tank and Alumni networks. The team consults in many areas across the Trust, building an understanding, creating change plan, developing an evidence base of the impact of change. The team is supporting regional work-streams through programmes such as Sensible Care, Being Human and faculty through NIMDTA, University of Ulster, Queen's University and HSCQI courses.

As the Quality approach evolves the focus is to integrate implementation science into the work across the Trust, supporting the structure and process of systemising change. Innovation is integral in this work building partnerships to support and evaluate new ways of working.

3.0 Resources Implications (inc Organisational, Financial, Human Resources)

Support is required from corporate services to develop processes that enable innovation partnerships and income generation. Executive-level sponsorship is needed to strengthen the Change Agent Network and embed accountability in these roles. There is also an opportunity for the Quality Team to lead and deliver consultancy activity across services, recognising the expertise of within the team.

4.0 Impact on Safety, Quality and Experience (SQE)

Strengthens quality management by building robust reporting structures, learning networks and training programmes, creating the conditions for continuous improvement.

Embeds leadership capability across the organisation through Quality Academy courses, Change Agents, MSc Think Tank and Alumni networks.

Supports system-wide change by consulting across services, developing evidence-based change plans and aligning work to Corporate Improvement Priorities.

5.0 Key Risks and Proposals to Mitigate

None.

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(Lead Director for Quality)

Date: 6 March 2026