

Integrated Performance Monitoring Report

Month: April 2026

Paper Number: SET/69/26



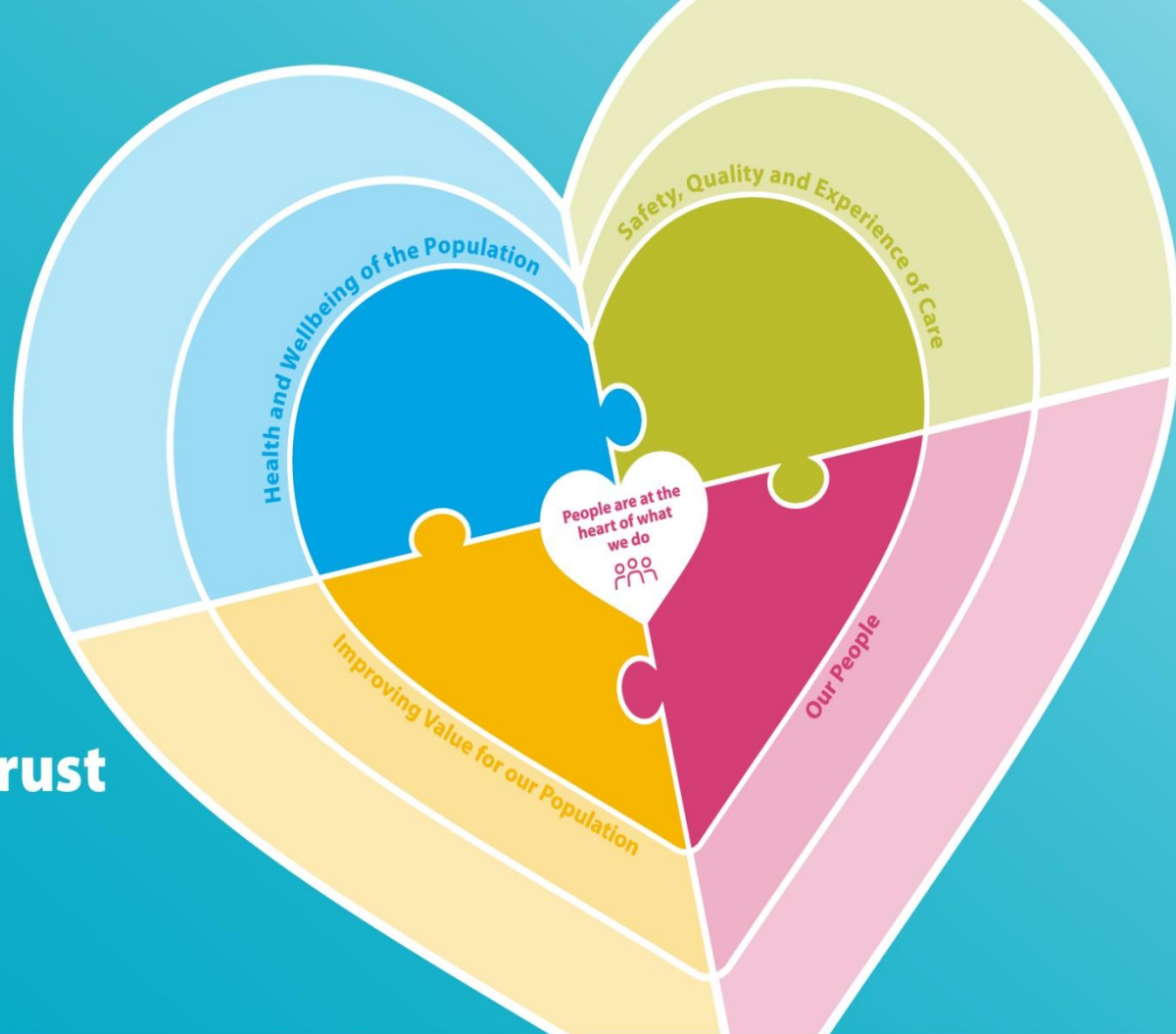
South Eastern Health
and Social Care Trust



South Eastern Health
and Social Care Trust

*Quality
4 All*

South Eastern HSC Trust Quality Strategy 2021-2026



A great place to **Live**

A great place to **Work**

A great place for **Care & Support**

Glossary of Terms

Term	Definition	Term	Definition
AH	Ards Hospital	LVH	Lagan Valley Hospital
AHP	Allied Health Professional	LOS	Length of Stay
ASD	Autism Spectrum Disorder	MIU	Minor Injury Unit
BHSCT	Belfast Health and Social Care Trust	MRI	Magnetic Resonance Imaging
CDI	Clostridium Difficile Infection	MRSA	Methicillin Resistant Staphylococcus Aureus
CDS	Community Dental Service	NOUS	Non-Obstetric Ultrasound
C-Section	Caesarean Section	OP	Outpatient
CT	Computed Tomography Scan	OT	Occupational Therapy
CUP	Collaborative Unallocated Progress	PCOP	Primary Care and Older People
ECHO	Echocardiogram	PHA	Public Health Agency
ED	Emergency Department	POC	Programme of Care
GNB	Gram Negative Bacteraemia	PTEB	Performance and Transformation Executive Board
HAI	Hospital Acquired Infection	SDP	Service Delivery Plan
HCAI	Healthcare Acquired Infection	SET	South Eastern Trust
ICU	Intensive Care Unit	SLT	Speech and Language Therapy
liP	Investors in People	SPPG	Strategic Planning and Performance Group
IP	Inpatient	UHD	Ulster Hospital Dundonald
IPC	Infection prevention Control	WL	Waiting List
LAC	Looked After Children	WLI	Waiting List Initiative



Overview

This Integrated Performance Management Report assesses the Trust position for April 2026 in relation to a number of key metrics including the Ministerial targets, Department of Health legacy Service Delivery Plan and a number of the new System Oversight measures (SOMs). In the future this report will include additional reporting against the SOMs metrics as definitions and performance reports are fully established..

The new System Oversight Measures have been devised around six key domains.

- Performance
- Safety and Quality
- Finance and governance
- Efficiency and Productivity
- Access improvement and tackling health inequalities; and,
- Workforce.

It is expected that all performance metrics will be available in SPC format and in a summary table. SPC charts will be shown by exception for Trust Board reporting, however all performance metrics being monitored will be available in the summary tables.

The Strategic Priorities document issued in July 2024 sets the strategic priorities for the HSC for the year ahead; this articulated the System Oversight Measures (SOMs), providing short-term Ministerial and Departmental priorities to the HSC system.

Performance is published monthly by SPPG on a dashboard and Trusts must validate and return a confidence measurement of the data produced. Measures which are assigned a “Low” confidence may be due to significant data quality issues, or where the Trust cannot replicate the figures given by SPPG within a tolerable error. Low confidence metrics will not be reported on.

System Oversight Measures

The table below shows the summary RAG thresholds for the metrics the Trust has determined as 'High' or 'Medium' confidence.

Other Trust-specific SOMs which are not assigned a RAG status are also available throughout this Trust Board report.

Metrics with a RAG status	April Confidence	April
Patients who left without being seen (LWBS)	High	
12 Hour Waits	High	
Hip Fractures – 48 Hours	High	
Other Fractures – 7 Days	High	
New Outpatient DNA/Cancellation on the Day	High	
Review Outpatient DNA/Cancellation on the Day	High	
Admission on the day of Inpatient Surgery	High	
Theatres % Main Theatre DNA/Cancelled on Day	High	
Theatres % DPU Theatre DNA/Cancelled on Day	High	
Theatres % Endo Theatre DNA/Cancelled on Day	High	
Theatres % Main Theatre Run Time	High	
Theatres % DPU Theatre Run Time	High	
Theatres % Endo Theatre Run Time	High	
Theatres % Main Theatre Op Time	High	
Theatres % DPU Theatre Op Time	High	
Unmet Need – Full Packages	High	
Unmet Need – Partial Packages	High	
Direct Payments	High	
Unallocated Cases	High	
Mental Health 3 Day Follow up	Medium	
Compliance with Inpatient Falls Prevention (Quarterly)	Medium	
Patients with Palliative Keyworker identified	Medium	
General Surgery – Average length of stay	High	
Gynaecology – Average length of stay	High	
Haematology – Average length of stay	Low	
Urology – Average length of stay	High	
Terms of Reference Overdue	N/A	
Level 1 SAI Reports Overdue	N/A	
Level 2 SAI Reports Overdue	N/A	
Level 3 SAI Reports Overdue	N/A	
Action Plans Overdue	N/A	

** Admission on the day of Inpatient Surgery – Dependant on Clinical Coding with a current time lag to Sep 25, Nov 25 at time of running not yet fully coded



**South Eastern Health
and Social Care Trust**

Statistical Process Control

This report uses Statistical Process Control (SPC) charts throughout. SPC is an analytical technique that plots data over time. It helps us understand variation and in so doing guides us to take the most appropriate action.

SPC is a good technique to use when implementing change as it enables you to understand whether changes you are making are resulting in improvement — a key component of the Model for Improvement widely used within the NHS.

SPC is widely used in the NHS to understand whether change results in improvement. This tool provides an easy way for people to track the impact of improvement projects.

SPC charts contain two dotted lines showing the upper and lower control limits, as well as a solid black line indicating the average. If there are also targets associated with the metric these are shown as a red line on the chart. The most recent month's performance and target is shown in the summary table, if there is no associated target this will be denoted with a hyphen (-).

An explanation of the icons used is included below:



Safety, Quality and Experience of Care

HOSPITAL SERVICES



South Eastern Health
and Social Care Trust



Performance Summary

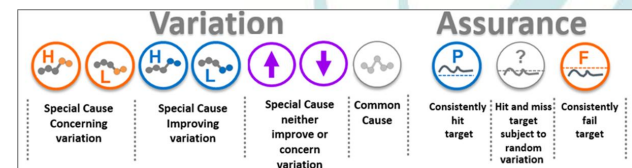
Hospital Services Performance Summary is comprised of key metrics relating to ministerial targets based on the ministerial targets and System Oversight Measures (SOMs).

A summary table for all targets being monitored is included, this shows the previous month activity, the target (if applicable), an icon describing the variation shown and (if applicable) an icon showing the assurance against target.

The summary table is followed by detailed SPC charts on key areas.

In April 2026 the following metrics monitored have had either an improving variation or consistently hit their target:

- Cancer 31 Day %
- 12 hour breaches Downe
- Outpatients Contacts New – Total
- Outpatient Contacts Review – Total DNA and Cancelled on Day
- Outpatients Waiting - % >9 Weeks for First New Appointment
- Outpatients Waiting - % >52 Weeks for First New Appointment
- Diagnostics Waiting – Imaging % >9 Weeks
- Diagnostics Waiting – Imaging % >26 Weeks
- Diagnostics Endoscopy – % >9 Weeks
- Diagnostics Endoscopy – % >26 Weeks
- Inpatients Waiting - % >13 Weeks
- Inpatients Waiting - % >52 Weeks
- Day cases Waiting - % >13 Weeks
- Day cases Waiting - % >52 Weeks
- Fractures – Neck of Femur <48 Hours
- Fractures – Other Fractures < 7 Days
- CT

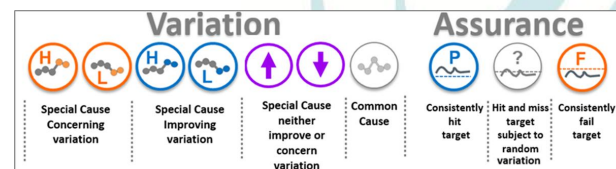


KPI	Latest month	Measure	Target	Variation	Assurance
Cancer 14 Day Activity - Breast (Regional)	Apr 26	1317	-		
Cancer 31 Day Activity	Mar 26	144	-		
Cancer 62 Day Activity	Mar 26	83.0	-		
Cancer 14 Day % - Breast (Regional)	Apr 26	7.0%	100.0%		
Cancer 31 Day %	Mar 26	94.4%	98.0%		
Cancer 62 Day %	Mar 26	28.3%	95.0%		

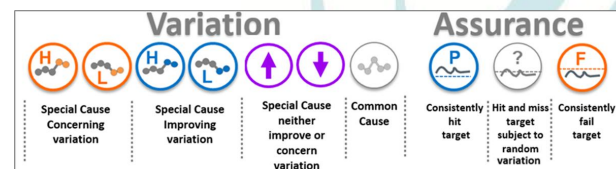
* Cancer 31 day and Cancer 62 day percentage and activity are finalised 6-8 weeks after submission due to delays in pathology. These cancer figures are therefore presented a month in arrears for better accuracy.



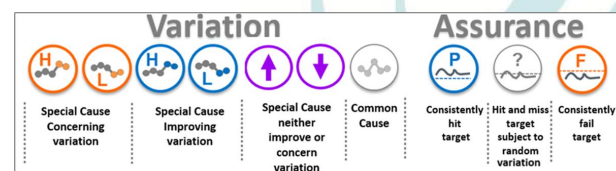
South Eastern Health
and Social Care Trust



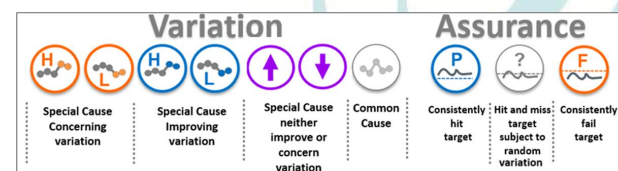
KPI	Latest month	Measure	Target	Variation	Assurance
Urgent & Emergency Care Attendances - SET	Apr 26	13934	-		
Urgent & Emergency Care Attendances - Downe	Apr 26	1628	-		
Urgent & Emergency Care Attendances - Lagan Valley	Apr 26	1807	-		
Urgent & Emergency Care Attendances - Ulster Total	Apr 26	10499	-		
Urgent & Emergency Care Attendances - Ulster ED Only	Apr 26	6916	-		
Left Without Being Seen - Ulster ED Only	Apr 26	8.3%	4.0%		
4 Hour % - SET	Apr 26	45.5%	95.0%		
4 Hour % - Downe	Apr 26	94.8%	95.0%		
4 Hour % - Lagan Valley	Apr 26	68.9%	95.0%		
4 Hour % - Ulster Total	Apr 26	33.8%	95.0%		



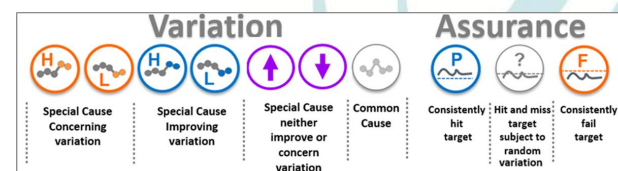
KPI	Latest month	Measure	Target	Variation	Assurance
12 Hour Breaches - SET	Apr 26	2631	0		
12 Hour Breaches - Downe	Apr 26	0	0		
12 Hour Breaches - Lagan Valley	Apr 26	3	0		
12 Hour Breaches - Ulster Total	Apr 26	2628	0		
NIAS Ambulance Arrivals (Ulster)	Apr 26	1115	-		
NIAS Handovers > 2 hours % (Ulster)	Apr 26	30.0%	-		



KPI	Latest month	Measure	Target	Variation	Assurance
Outpatient Contacts New - Total	Apr 26	8313	-		
Outpatient Contacts New - Total DNA and Cancelled on Day	Apr 26	5.7%	5.0%		
Outpatient Contacts Review - Total	Apr 26	13059	-		
Outpatient Contacts Review - Total DNA and Cancelled on Day	Apr 26	6.2%	8.0%		
Outpatients Waiting - Total for First New Appointment	Apr 26	96029	-		
Outpatients Waiting - % >9 Weeks for First New Appointment	Apr 26	84.7%	50.0%		
Outpatients Waiting - % >52 Weeks for First New Appointment	Apr 26	54.9%	0.0%		

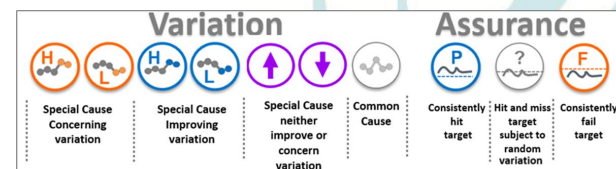


KPI	Latest month	Measure	Target	Variation	Assurance
Diagnostics Waiting - Imaging Total Waiting	Apr 26	21244	-		
Diagnostics Waiting - Imaging % >9 Weeks	Apr 26	50.1%	25.0%		
Diagnostics Waiting - Imaging % >26 Weeks	Apr 26	25.9%	0.0%		
Diagnostics Waiting - Physiological Total Waiting	Apr 26	24097	-		
Diagnostics Waiting - Physiological % >9 Weeks	Apr 26	76.9%	25.0%		
Diagnostics Waiting - Physiological % >26 Weeks	Apr 26	50.6%	0.0%		
Diagnostics Waiting - Endoscopy Total Waiting	Apr 26	4171	-		
Diagnostics Waiting - Endoscopy % >9 Weeks	Apr 26	40.6%	25.0%		
Diagnostics Waiting - Endoscopy % >26 Weeks	Apr 26	27.1%	0.0%		



KPI	Latest month	Measure	Target	Variation	Assurance
Inpatient Activity - Total Elective	Apr 26	428	-		
Inpatients Waiting - Total	Apr 26	2352	-		
Inpatients Waiting - % >13 Weeks	Apr 26	72.1%	45.0%		
Inpatients Waiting - % >52 Weeks	Apr 26	47.6%	0.0%		
Daycases Waiting - Total	Apr 26	10969	-		
Daycases Waiting - % >13 Weeks	Apr 26	51.2%	45.0%		
Daycases Waiting - % >52 Weeks	Apr 26	27.4%	0.0%		

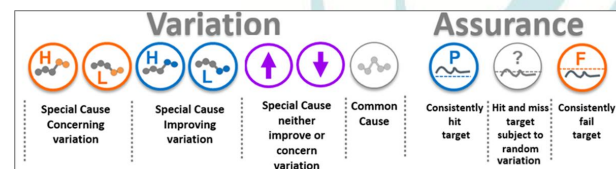
- Inpatient Activity – Total Elective has been updated to align with current regional reporting, with exclusions applied for ambulatory hubs, obstetrics, mental health, and any non-hospital-based services.



KPI	Latest month	Measure	Target	Variation	Assurance
Inpatient Avg LOS - Elective General Surgery	Apr 26	4.28	4.30		
Inpatient Avg LOS - Elective Gynaecology	Apr 26	2.83	1.91		
Inpatient Avg LOS - Elective Urology	Apr 26	2.87	2.26		
Fractures - Neck of Femur <48 Hours	Apr 26	63.8%	95.0%		
Fractures - Other Fractures <7 Days	Apr 26	88.2%	95.0%		
Cath Lab Procedures	Apr 26	51	-		
MRI	Apr 26	1306	-		
CT	Apr 26	4442	-		
NOUS	Apr 26	2742	-		
Cardiac CT	Apr 26	91	-		
Echo	Apr 26	1320	-		

KPI	Latest month	Measure	Target	Variation	Assurance
Theatres Main - Total DNA and Cancelled on Day	Mar 26	12.0%	5.0%		
Theatres DPU - Total DNA and Cancelled on Day	Mar 26	8.4%	5.0%		
Theatres Main - Run Time	Mar 26	93.3%	90.0%		
Theatres DPU - Run Time	Mar 26	87.5%	90.0%		
Theatres Endoscopy - Run Time	Mar 26	83.2%	90.0%		
Theatres Main - Operating Time	Mar 26	82.0%	85.0%		
Theatres DPU - Operating Time	Mar 26	66.4%	80.0%		
Theatres Main - Minutes Scheduled	Mar 26	60890	-		
Theatres DPU - Minutes Scheduled	Mar 26	78795	-		
Theatres Endoscopy - Minutes Scheduled	Mar 26	47235	-		

Theatres do not yet have the required number of data points to produce dependable variation and assurance indicators per SPC methodology. These will be available in the coming months.

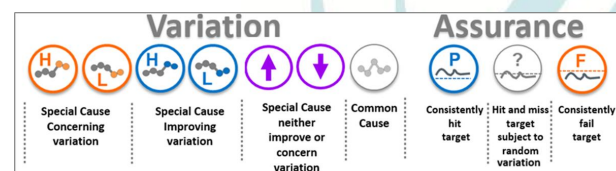


KPI	Latest month	Measure	Target	Variation	Assurance
Admission on Day of Surgery - General Surgery	Nov 25	98.9%	89.5%		
Admission on Day of Surgery - Urology	Nov 25	86.4%	95.9%		
Admission on Day of Surgery - Gynaecology	Nov 25	95.5%	96.9%		

** Admission on the day of Inpatient Surgery – Dependant on Clinical Coding with a current time lag to September 25, November 25 at time of running not yet fully coded.



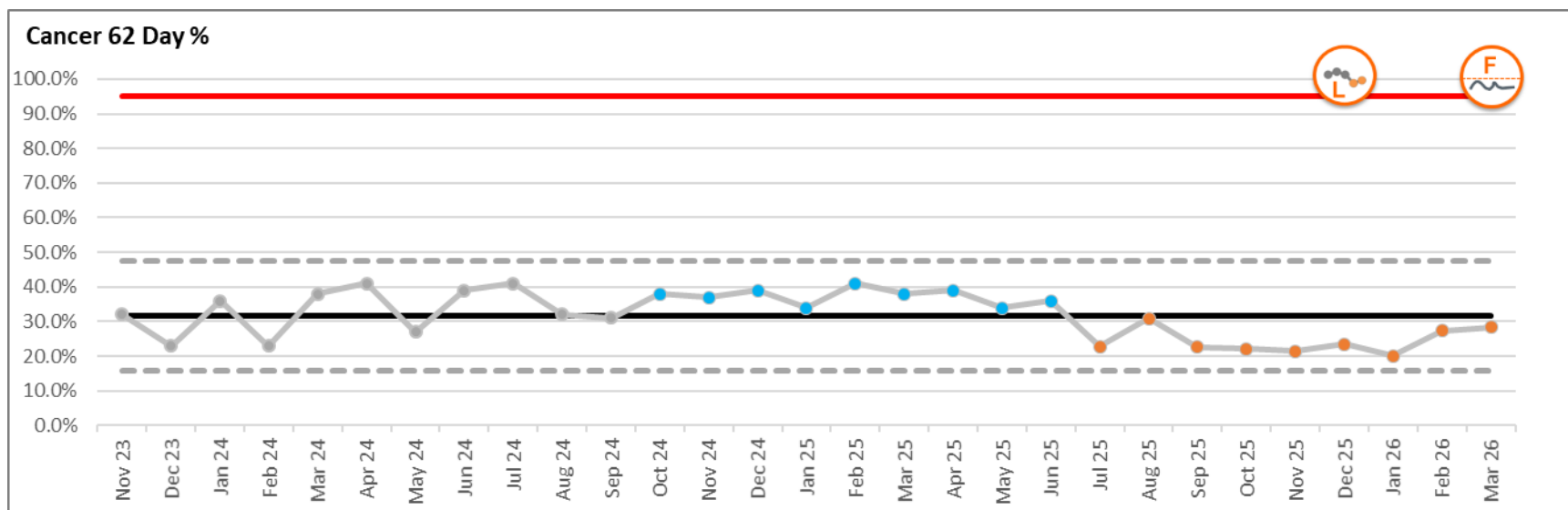
South Eastern Health
and Social Care Trust



Cancer 62 Day %

At least 95% of patients urgently referred with a suspected cancer should begin their first definitive treatment within 62 days.

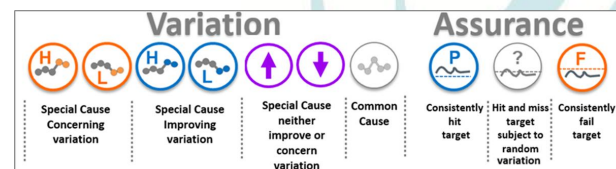
The 'Cancer 62 Day %' metric is monitored as part of the System Oversight Measures and was 28.3% compared to the expected 95% target.



* Cancer 62 day % figures are 6-8 weeks after submission due to delays in pathology therefore this indicator is reported a month in arrears and it is anticipated that the latest two months of data will be subject to revision.



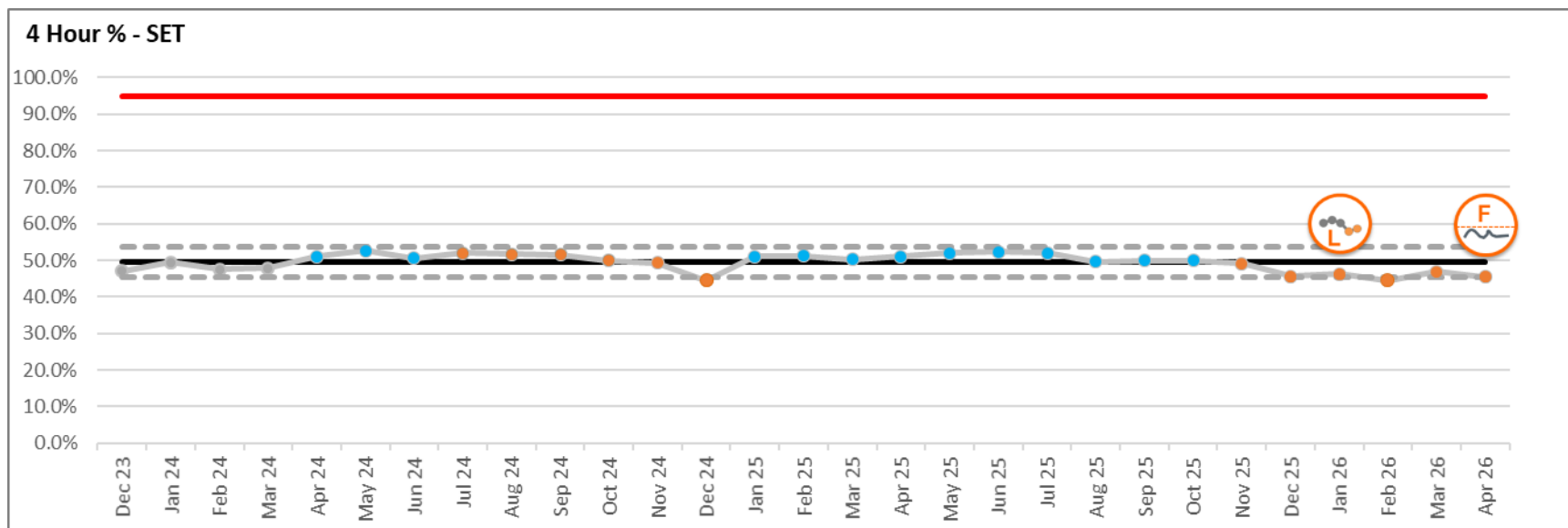
South Eastern Health
and Social Care Trust



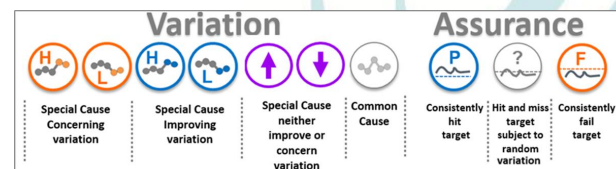
4 Hour Target % – South Eastern Trust

Emergency Department 4hr performance is monitored as part of ministerial targets. 95% of patients attending any Emergency Department are to be either treated and discharged home, or admitted, within 4 hours of their arrival in the department.

In April 2026, 45.5% of all patients within the Emergency Departments, including Urgent Care Centres (UCC) and Minor Injuries Unit (MIU) across the South Eastern Trust met the 4 hour target.



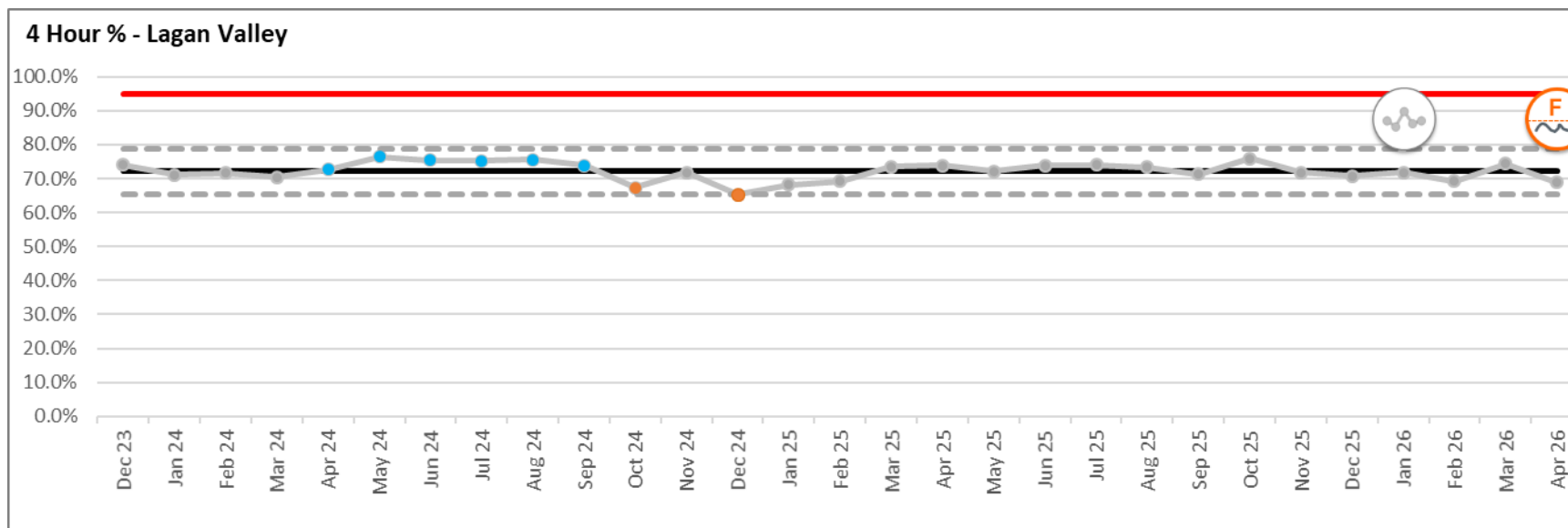
South Eastern Health
and Social Care Trust



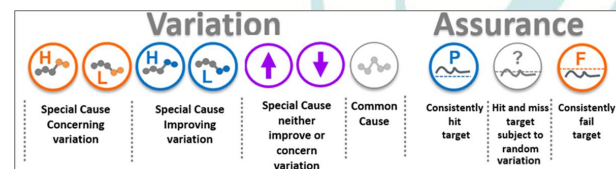
4 Hour Target % – Lagan Valley

Emergency Department 4hr performance is monitored as part of ministerial targets. 95% of patients attending any Emergency Department are to be either treated and discharged home, or admitted, within 4 hours of their arrival in the department.

In April 2026, 68.9% of all patients within the Emergency Department at Lagan Valley, met the 4 hour target.



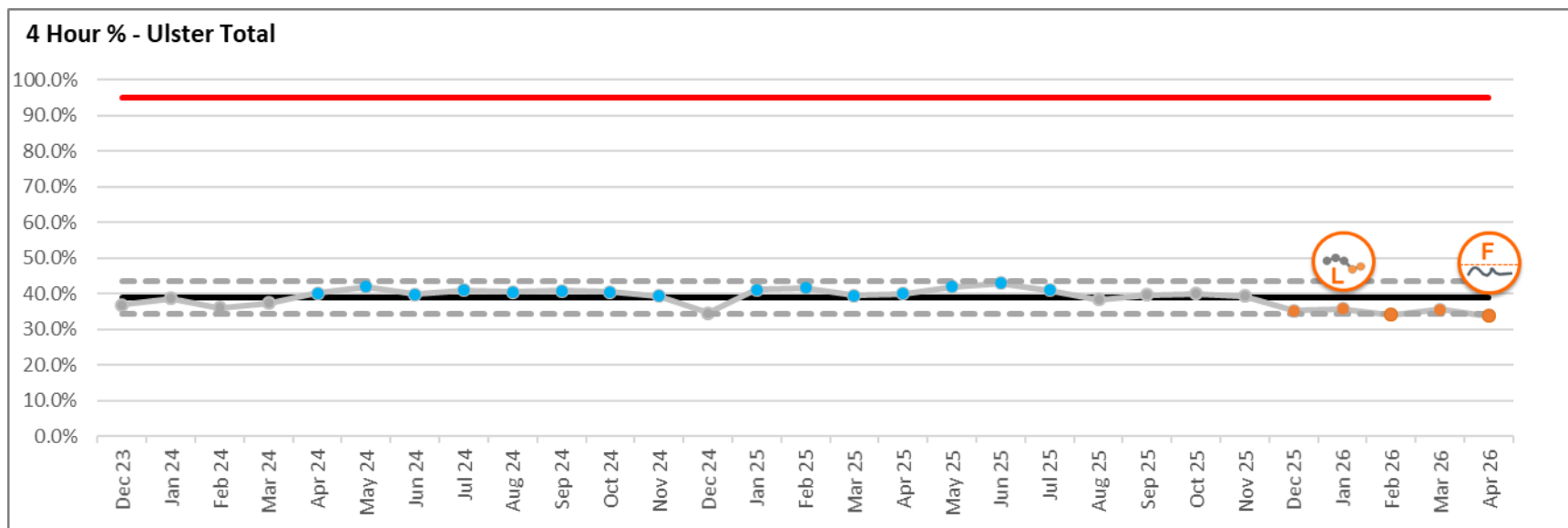
South Eastern Health
and Social Care Trust



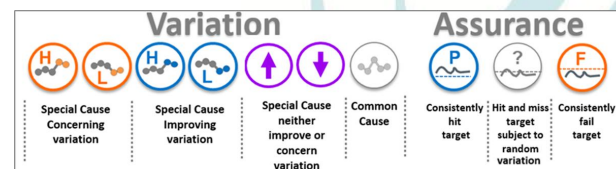
4 Hour Target % – Ulster

Emergency Department 4hr performance is monitored as part of ministerial targets. 95% of patients attending any Emergency Department are to be either treated and discharged home, or admitted, within 4 hours of their arrival in the department.

In April 2026, 33.8% of all patients within the Ulster Emergency Departments, including Urgent Care Centres (UCC) stream, met the 4 hour target.



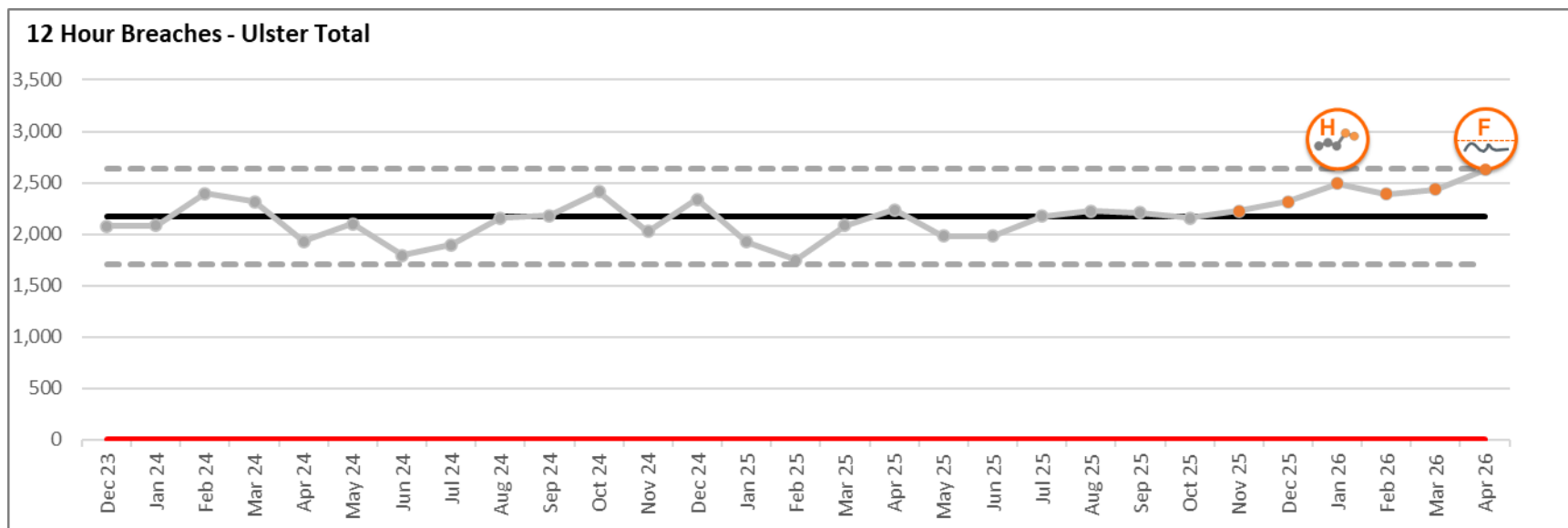
South Eastern Health
and Social Care Trust



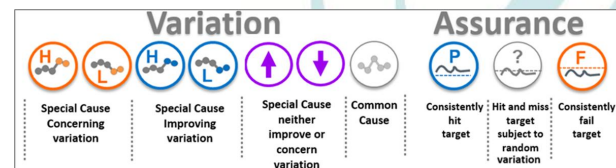
12 Hour Breaches – Ulster Hospital

Emergency Department 12 Hour breaches are monitored as part of the ministerial targets.

No patient attending any Emergency Department should wait longer than 12 hours. In April 2026, 2631 patients waited over 12 hours.



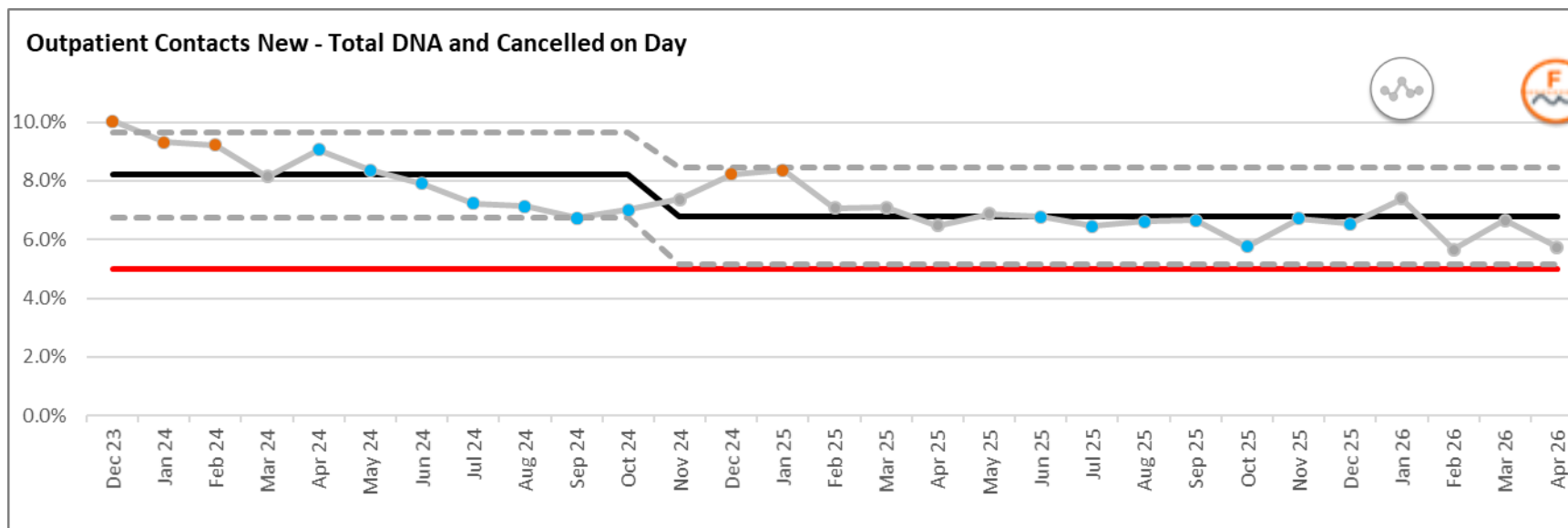
South Eastern Health
and Social Care Trust



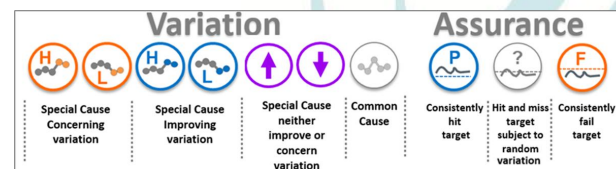
Outpatient DNA and Cancelled on Day - New

Outpatient new contacts DNA and cancelled on the day is monitored as part of the System Oversight Measures.

In April 2026 there was a 5.7% DNA and cancelled on day rate for new contacts against an expected rate of 5%. This equates to 0.7 percentage points above the expected trajectory.



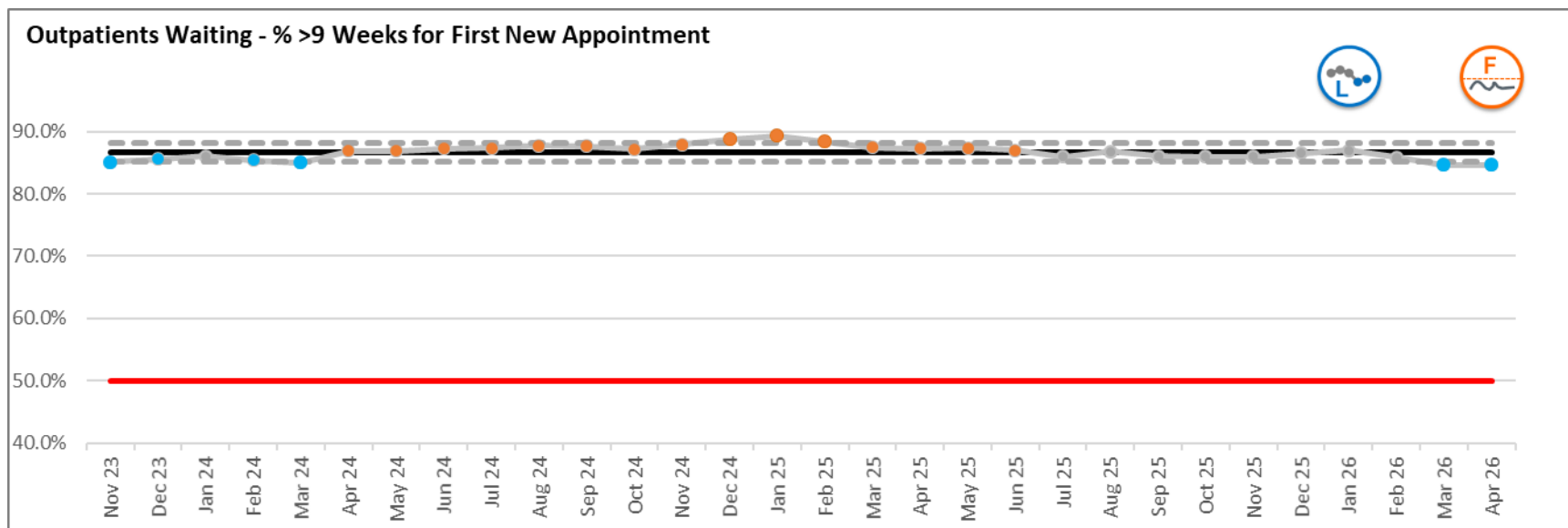
South Eastern Health
and Social Care Trust



Outpatient > 9 Weeks %

Outpatients number waiting > 9 weeks is monitored as part of the System Oversight Measures.

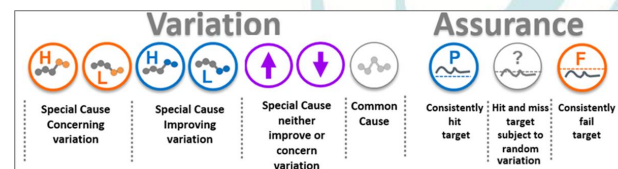
No more than 50% of patients should wait over 9 weeks. In April 2026 there were 84.7% of patients waiting over 9 weeks for an outpatient appointment.



NB: Chart axis starts at 40%



South Eastern Health
and Social Care Trust

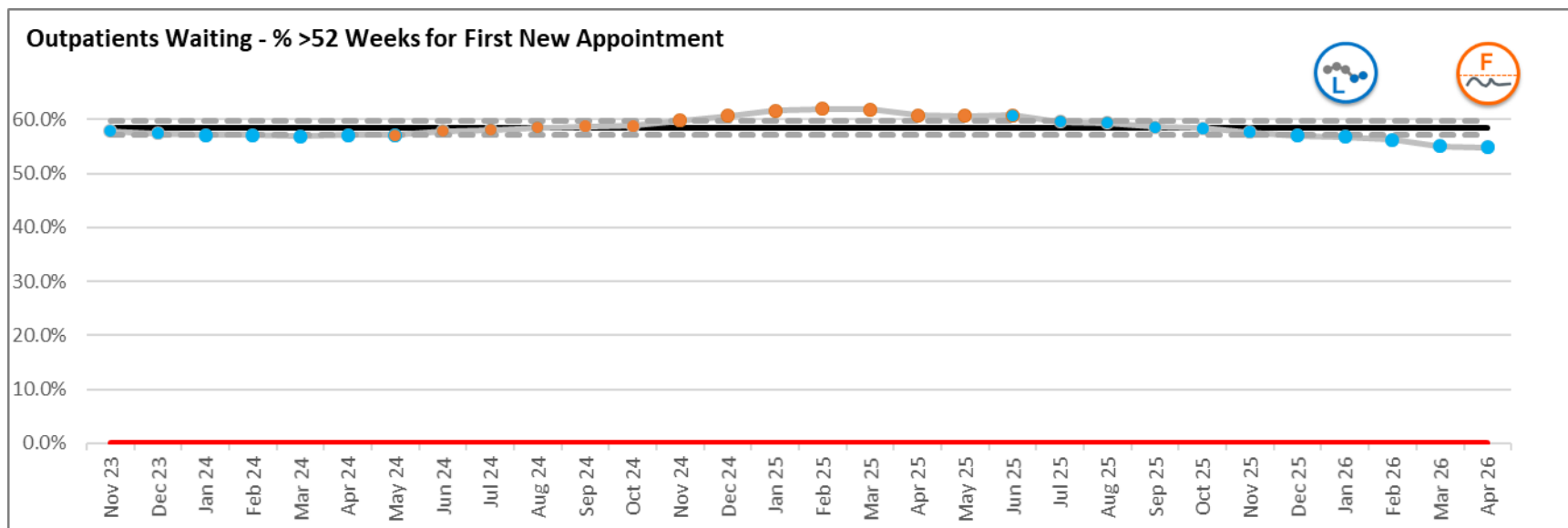


Outpatient > 52 Weeks %

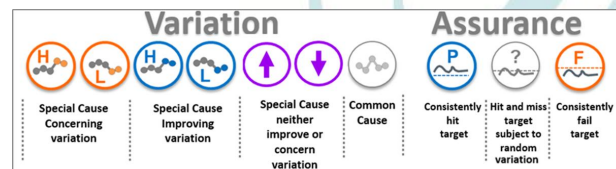
Outpatients number waiting > 52 weeks is monitored as part of the System Oversight Measures.

No patients should wait over 52 weeks.

In April 2026 there were 54.9% of patients waiting over 52 weeks for an outpatient appointment.



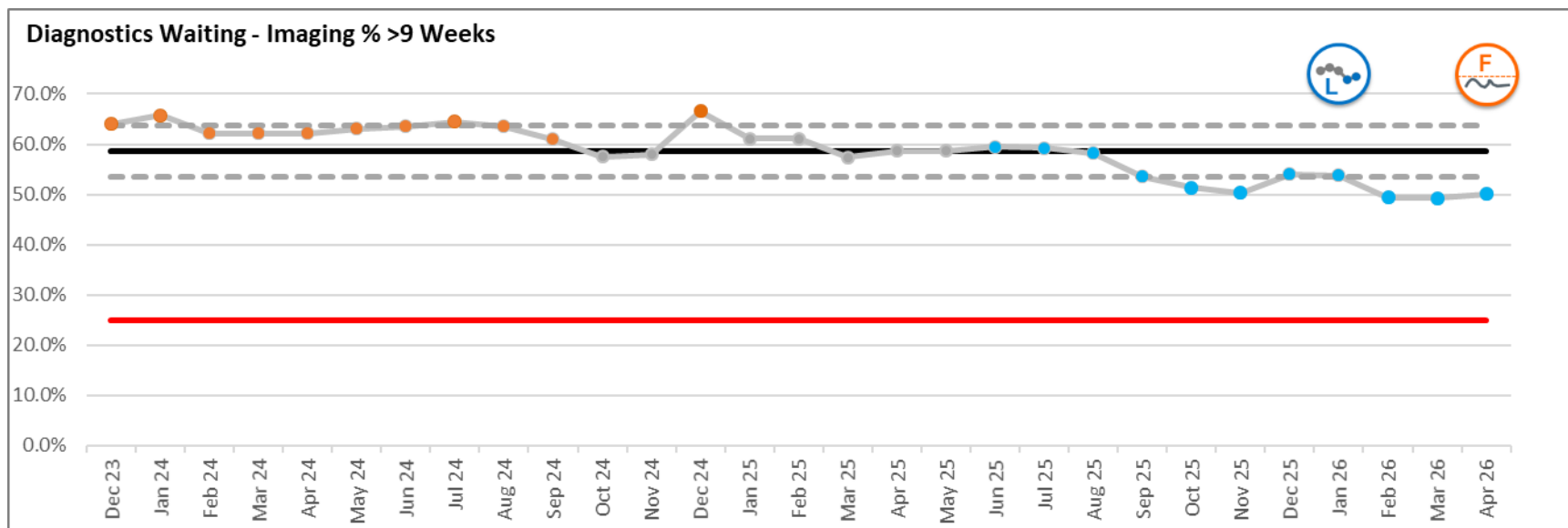
South Eastern Health
and Social Care Trust



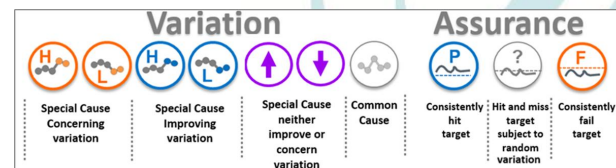
Diagnostic Waits Imaging > 9 Weeks %

Diagnostic waits: imaging is monitored as part of the System Oversight Measures.

No more than 25% of patients should wait more than 9 weeks for a diagnostic imaging test. In April 2026, 50.1% of patients waited over 9 weeks for a diagnostic imaging test.



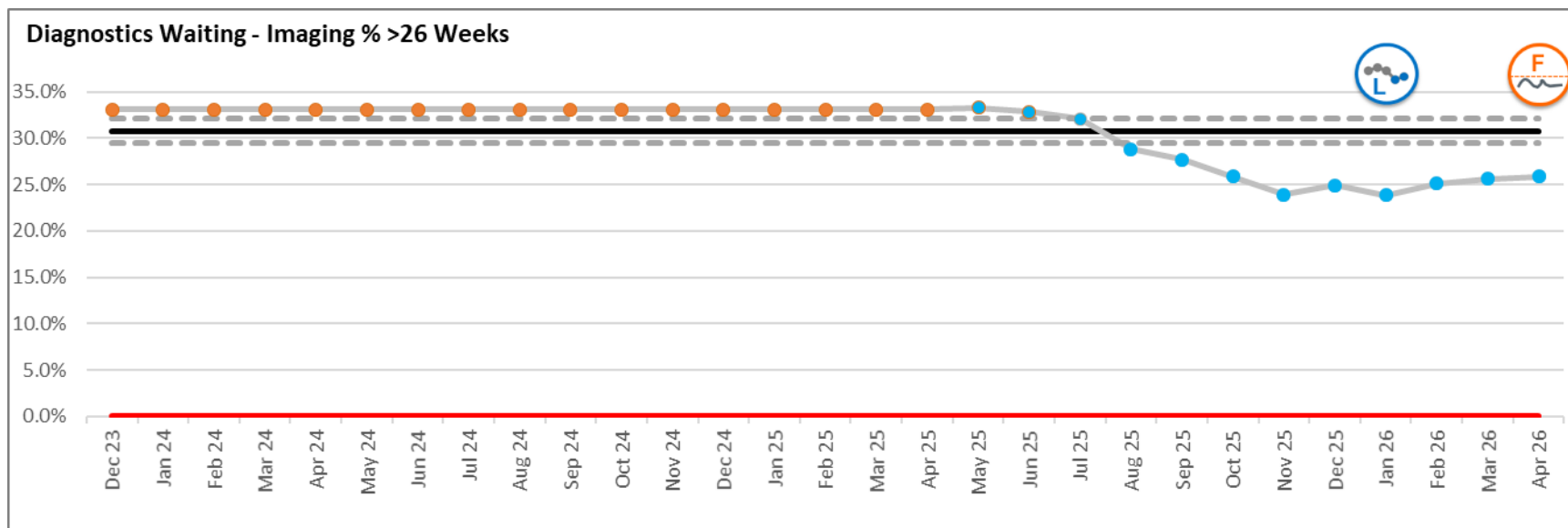
South Eastern Health
and Social Care Trust



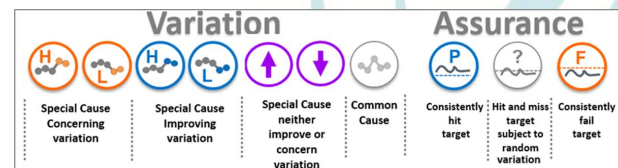
Diagnostic Waits Imaging > 26 Weeks %

Diagnostic waits: imaging is monitored as part of the System Oversight Measures.

No patients should wait more than 26 weeks for a diagnostic imaging test. In April 2026, 25.9% of patients waited over 26 weeks for a diagnostic imaging test.



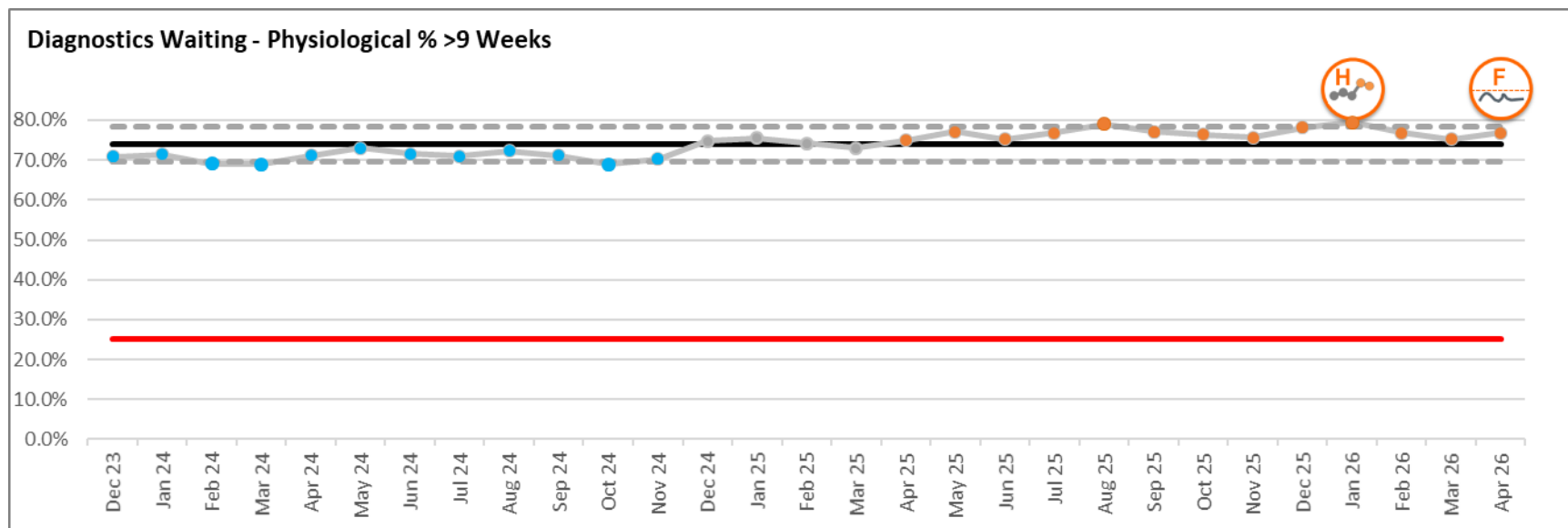
South Eastern Health
and Social Care Trust



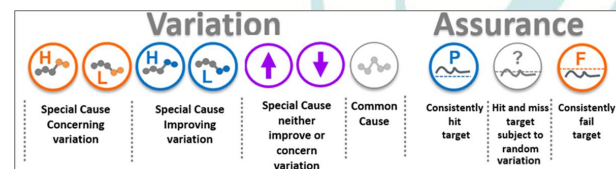
Diagnostic Waits Physiological > 9 Weeks %

Diagnostic waits: physiological is monitored as part of the System Oversight Measures.

No more than 25% of patients should wait more than 9 weeks for a diagnostic physiological test. In April 2026, 76.9% of patients waited over 9 weeks for a diagnostic physiological test.



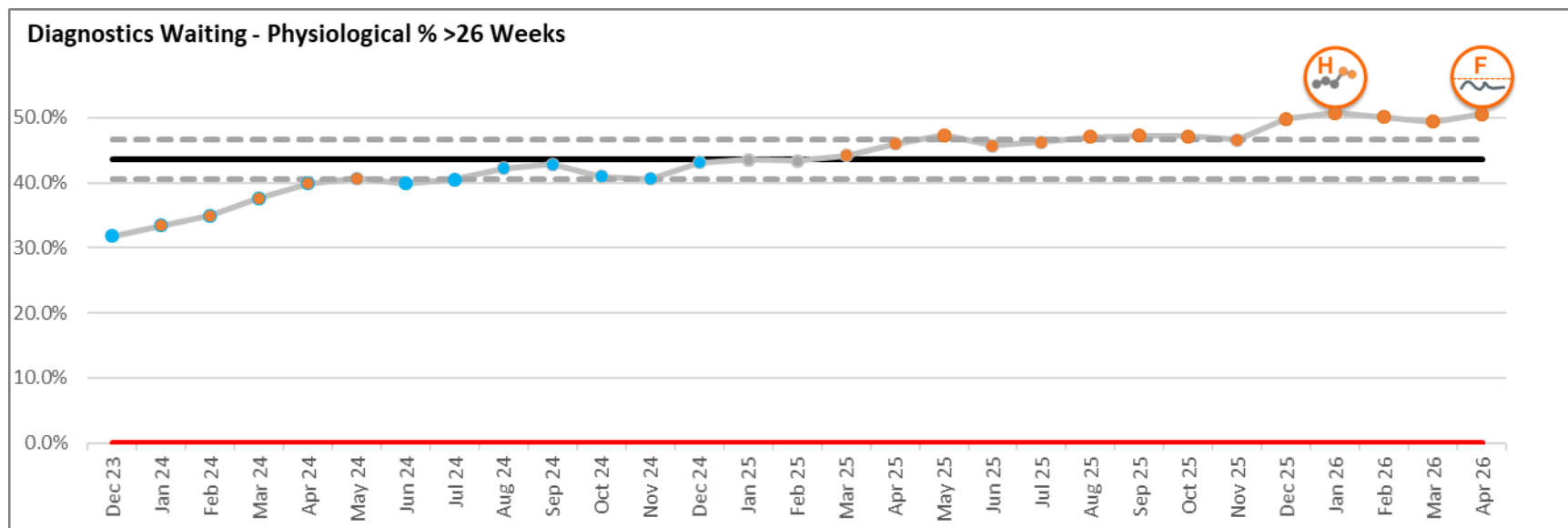
South Eastern Health
and Social Care Trust



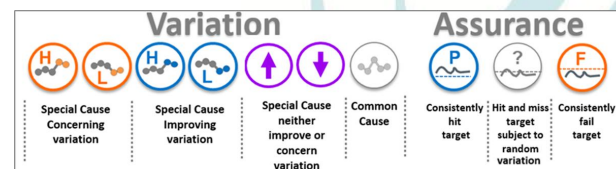
Diagnostic Waits Physiological > 26 Weeks %

Diagnostic waits: physiological is monitored as part of the System Oversight Measures.

No patients should wait more than 26 weeks for a diagnostic physiological test. In April 2026, 50.6% of patients waited over 26 weeks for a diagnostic physiological test.



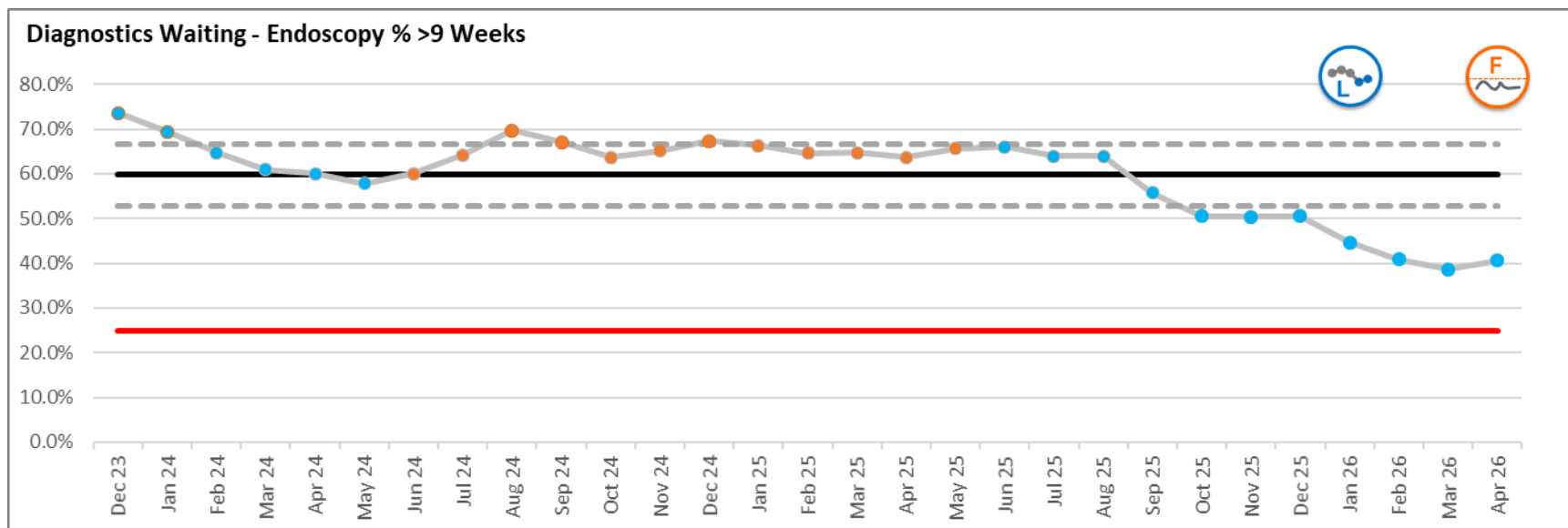
South Eastern Health
and Social Care Trust



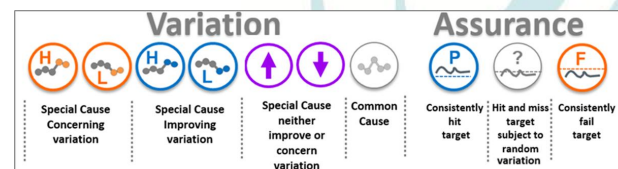
Diagnostic Waits Endoscopy > 9 Weeks %

Diagnostic waits: endoscopy is monitored as part of the System Oversight Measures. Note this includes regional waits for Regional Day Procedure centre (DPC).

No more than 25% of patients should wait more than 9 weeks for a diagnostic endoscopy test. In April 2026, 40.6% of patients waited over 9 weeks for a diagnostic endoscopy test.



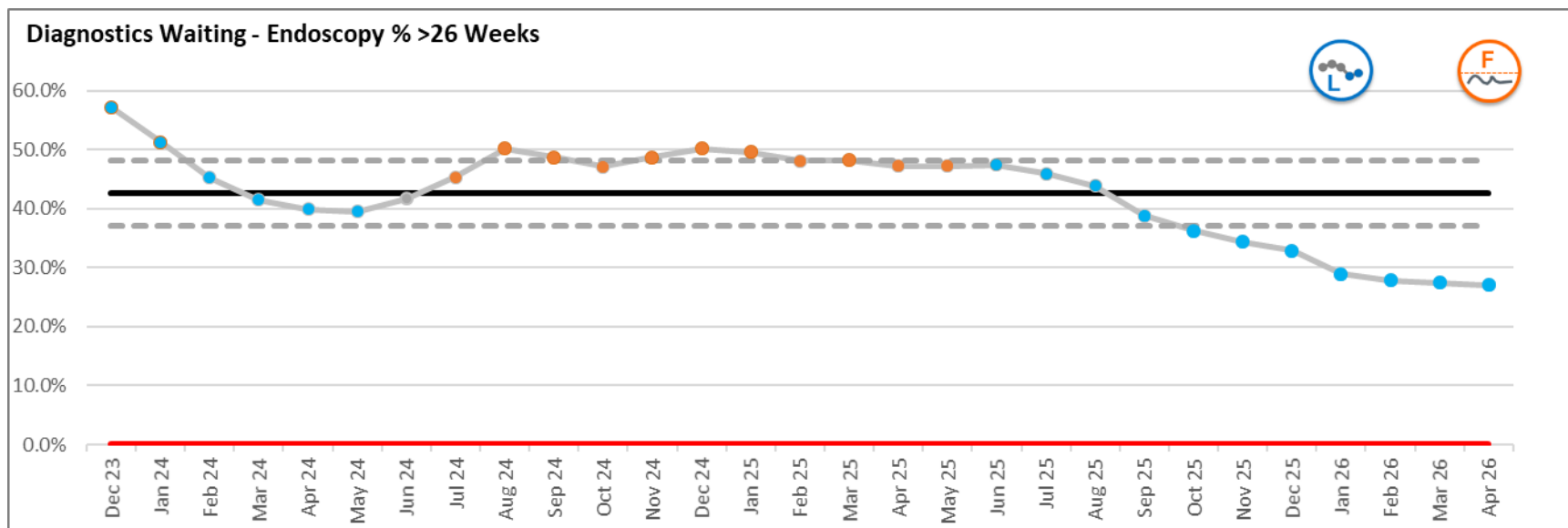
South Eastern Health
and Social Care Trust



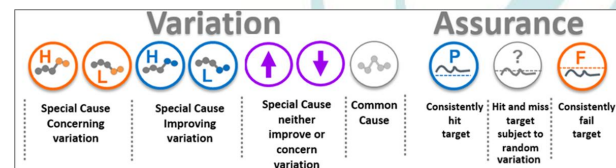
Diagnostic Waits Endoscopy > 26 Weeks %

Diagnostic waits: endoscopy is monitored as of the System Oversight Measures. Note this includes regional waits for DPC.

No patients should wait more than 26 weeks for a diagnostic endoscopy test. In April 2026, 27.1% of patients waited over 26 weeks for a diagnostic endoscopy test.



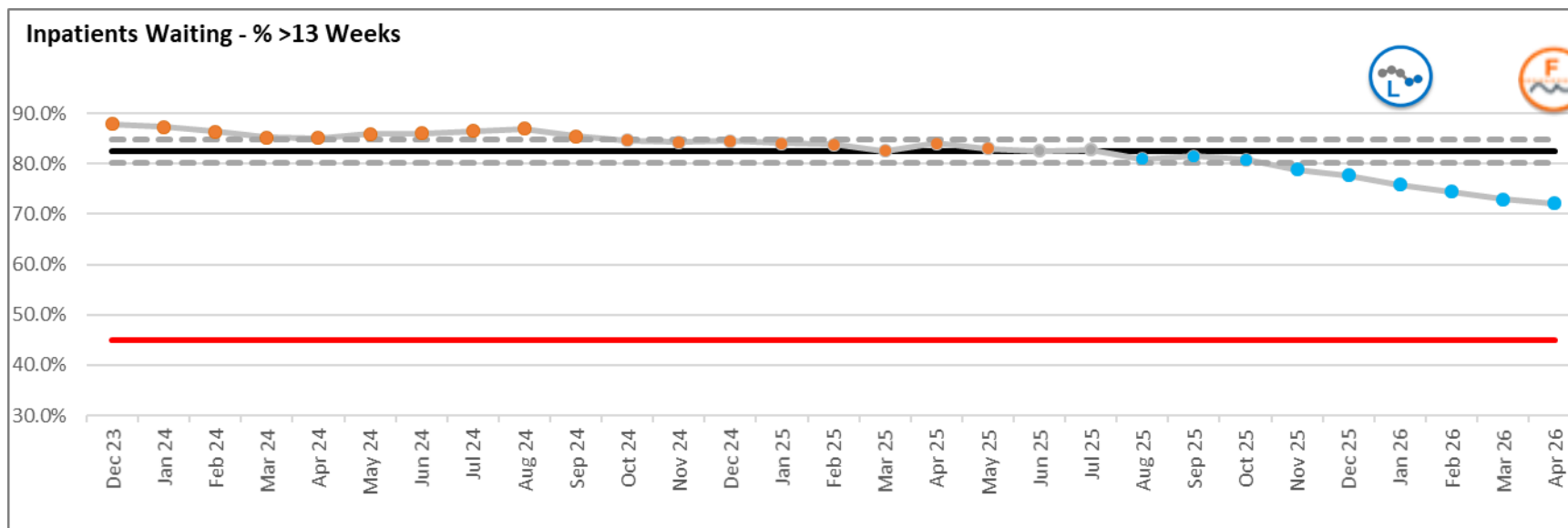
South Eastern Health
and Social Care Trust



Inpatient Waits > 13 Weeks %

Inpatient waits over 13 weeks are monitored as part of the System Oversight Measures.

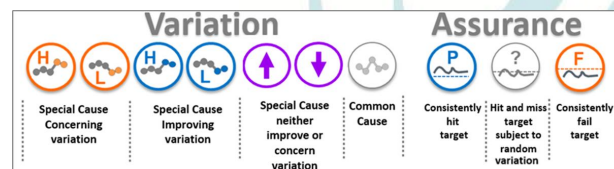
No more than 45% of patient should wait more than 13 weeks for inpatient admission. In April 2026, 72.1% of patients waited over 13 weeks for a inpatient admission.



NB: Chart axis starts at 30%



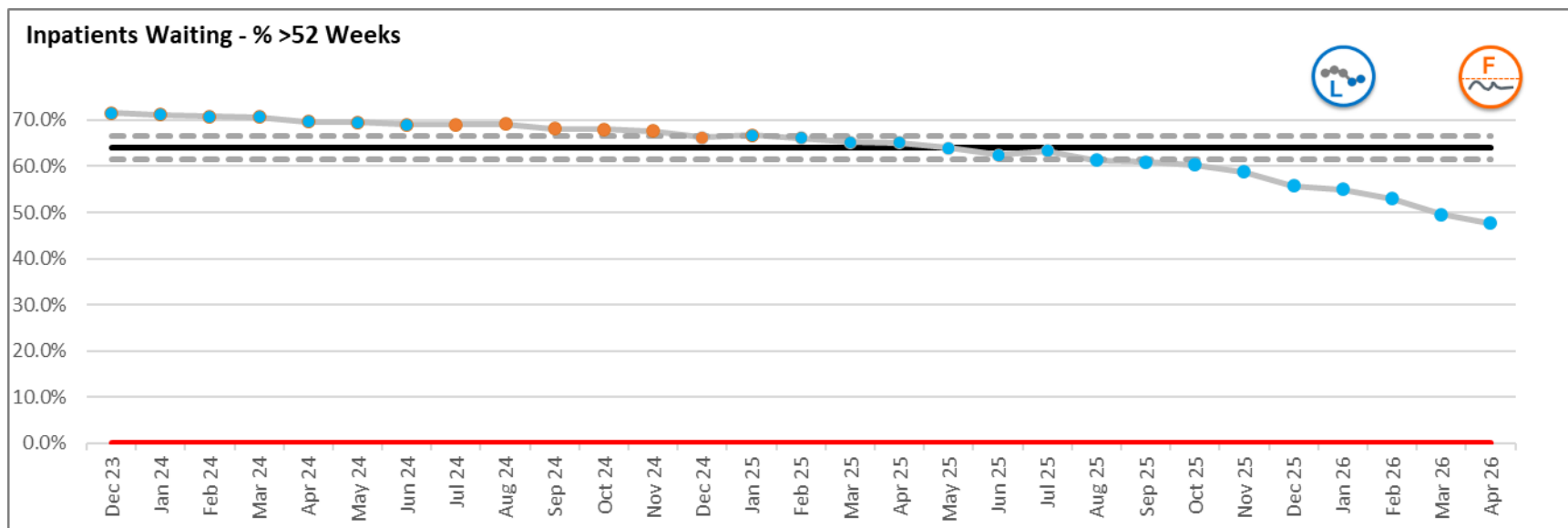
South Eastern Health
and Social Care Trust



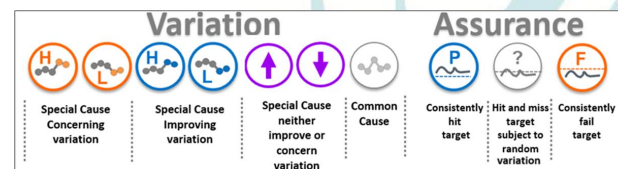
Inpatient Waits > 52 Weeks %

Inpatient waits over 52 weeks are monitored as part of the System Oversight Measures.

No patient should wait more than 52 weeks for inpatient admission. In April 2026, 47.6% of patients waited over 52 weeks for an inpatient admission.



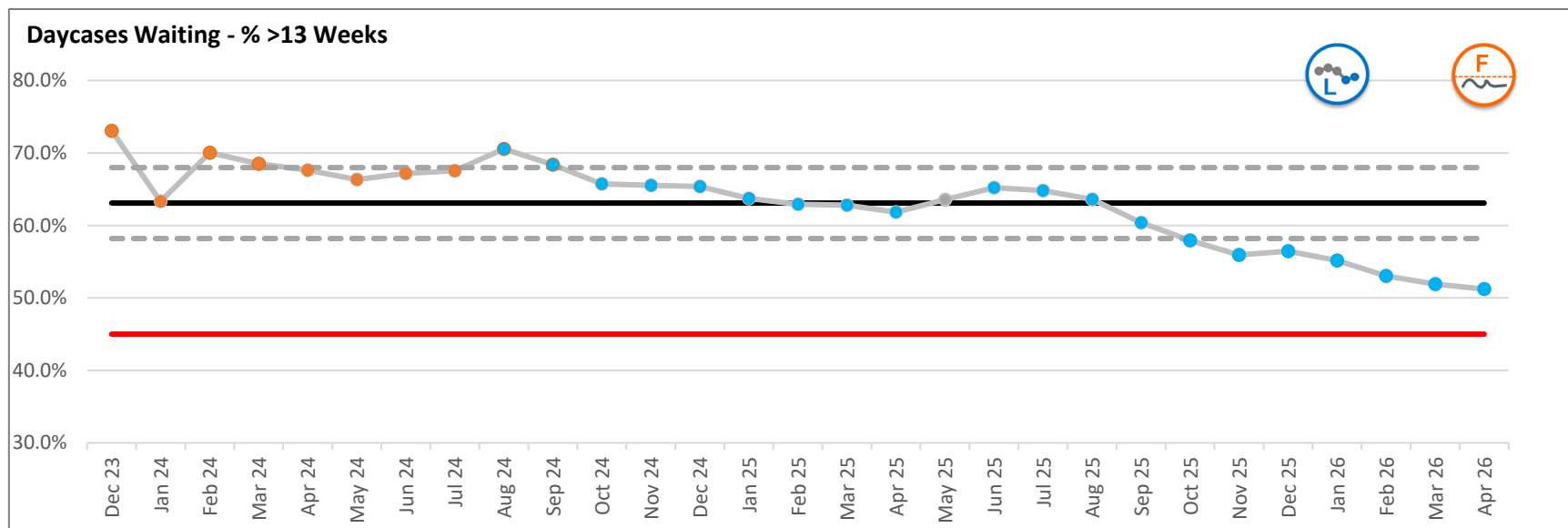
South Eastern Health
and Social Care Trust



Day Case Waits > 13 Weeks %

Day case waits over 13 weeks are monitored as part of the System Oversight Measures. Note this includes regional waits for the day procedure centre.

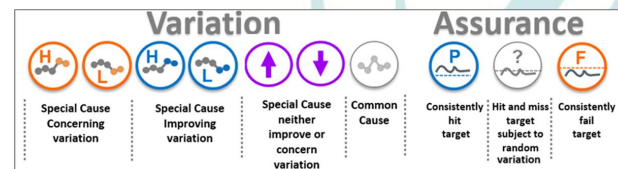
No more than 45% of patient should wait more than 13 weeks for a day case treatment. In April 2026, 51.2% of patients waited over 13 weeks for a day case treatment.



NB: Chart axis starts at 30%



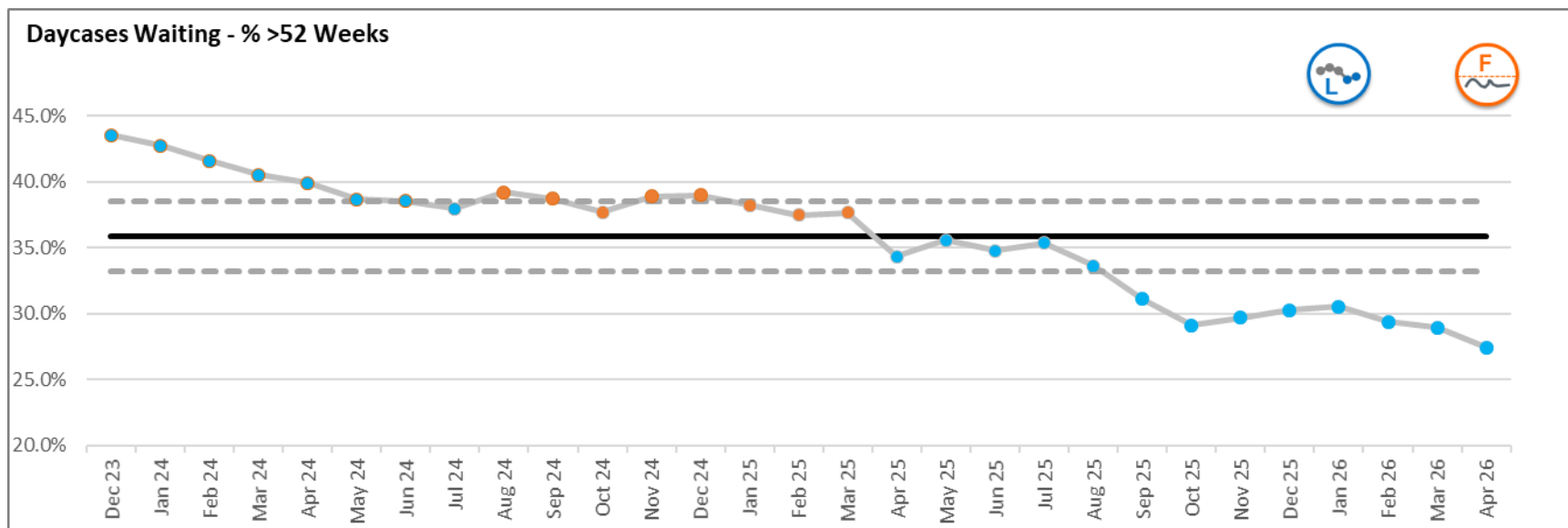
South Eastern Health
and Social Care Trust



Day Case Waits > 52 Weeks %

Day case waits over 52 weeks are monitored as part of the System Oversight Measures. Note this includes regional waits for the day procedure centre.

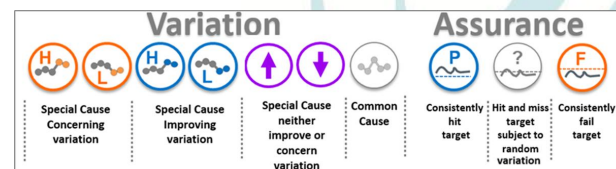
No patient should wait more than 52 weeks for a day case treatment. In April 2026, 27.4 % of patients waited over 52 weeks for a day case treatment.



NB: Chart axis starts at 20%



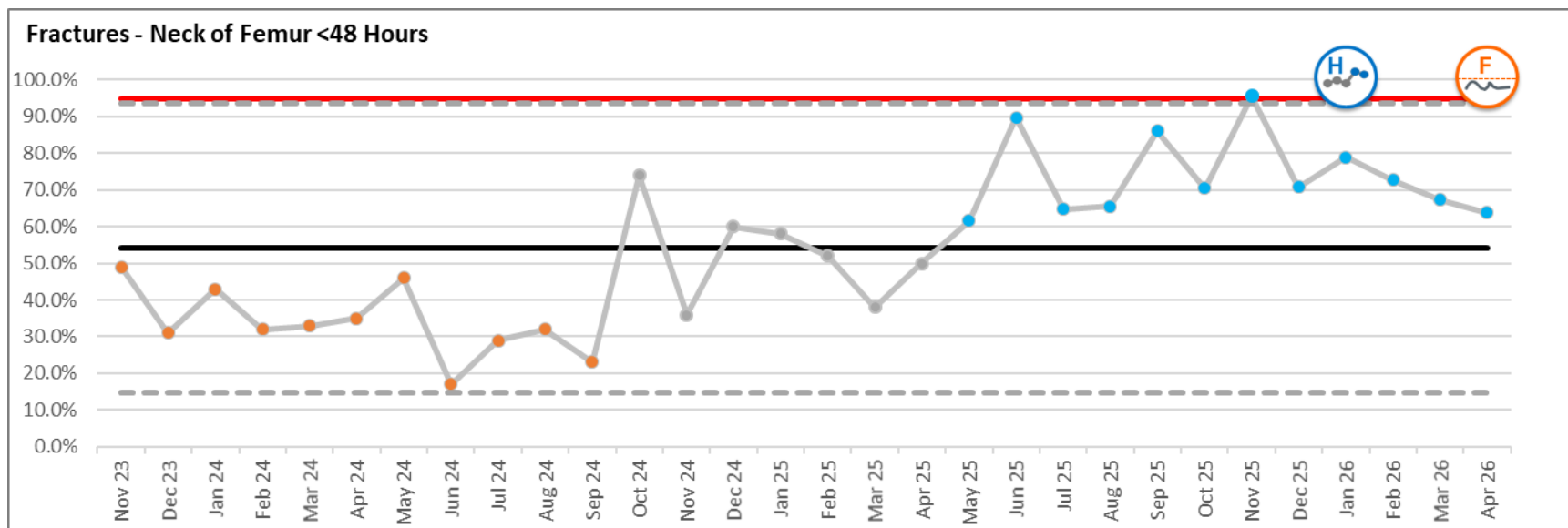
South Eastern Health
and Social Care Trust



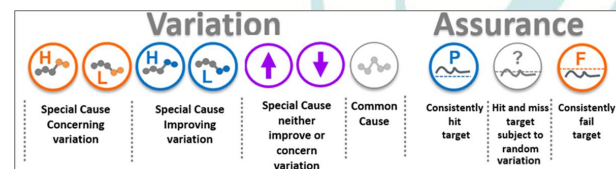
Fractures – Neck of Femur <48 Hours

Neck of femur fractures waiting under 48 hours is monitored as part of the System Oversight Measures.

95% of patients where clinically appropriate should wait no longer than 48 hours for inpatient treatment for hip fractures. In April 2026, 63.8% of patients waited under 48 hours.



South Eastern Health
and Social Care Trust



Safety, Quality and Experience of Care

HEALTHCARE ACQUIRED INFECTIONS



South Eastern Health
and Social Care Trust





TITLE	Target	NARRATIVE	PERFORMANCE	TREND																																																																			
HCAI	In September 2024 PHA issued their new metrics of calculating infections. Currently only Clostridium difficile infection (CDI) and MRSA are available The PHA established new goals aimed at reducing the total number of inpatient episodes by March 2026. Specifically, they aim to reduce CDI rates in patient's aged 2 years and older to 25.70 infections per 100,000 bed days, and reduce Methicillin-resistant Staphylococcus aureus (MRSA) bloodstream infections to 2.96 infections per 100,000 bed days. The current rates published by PHA are at least one month behind. The GNB target is still awaiting target review but remains currently that the Trust should secure an aggregate reduction of 11% of (GNB) <i>Escherichia coli</i>, <i>Klebsiella spp.</i> and <i>Pseudomonas aeruginosa</i> bloodstream infections acquired after two days from the documented decision to admit	2025/26: CDI: 11 < 48 hours : 41 > 48 hours MRSA : 2 < 48 hours, : 1 > 48 hours <u>Gram Negative Bacteraemias (GNB)</u> Reportable only if >48hrs <i>E. coli</i> : 68 <i>Pseudo. Aeruginosa</i> : 7 <i>Klebsiella Oxytoca</i> : 2 <i>Klebsiella Pneumoniae</i>: 17 During 25/26 there has been a 40% reduction in CDI HAI cases in comparison to 24/25. MRSA figures are also down 60% on those of 24/25. Those infections < 48hrs from "decision to admit" are not deemed hospital acquired infections (HAI) but are still included in Trust overall figures and included in the rates. All HCAI's are actively monitored. Patient reviews are completed by the IPC team in the first instance prior to the decision to proceed to a MDT PIR if required. Any learning identified is shared with the clinical teams and via governance structures.	<table><tr><th>* Using 24/25 data</th><th>Target 24/25</th><th>Outliers 24/25</th><th>*Target 25/26</th><th>Target no. of cases / month</th><th>Avg cases as of end of March</th><th>April - March Episodes</th></tr><tr><td><i>C.difficile</i></td><td>64</td><td>68</td><td>64</td><td>5.33 (25.5)</td><td>4.33</td><td>52</td></tr><tr><td>MRSA</td><td>6</td><td>11</td><td>6</td><td>0.5 (2.96)</td><td>0.25</td><td>3</td></tr><tr><td>All Gram Negative</td><td>39</td><td>98</td><td>39</td><td>3.25</td><td>7.83</td><td>94</td></tr></table> Current 24/25 23/24	* Using 24/25 data	Target 24/25	Outliers 24/25	*Target 25/26	Target no. of cases / month	Avg cases as of end of March	April - March Episodes	<i>C.difficile</i>	64	68	64	5.33 (25.5)	4.33	52	MRSA	6	11	6	0.5 (2.96)	0.25	3	All Gram Negative	39	98	39	3.25	7.83	94	Public Health Metric: Infections per 100,000 bed days <table><tr><th>Month</th><th>April</th><th>May</th><th>June</th><th>July</th><th>Aug</th><th>Sept</th><th>Oct</th><th>Nov</th><th>Dec</th><th>Jan</th><th>Feb</th><th>Mar</th></tr><tr><td>CDI: Target 25.7</td><td>8.53</td><td>8.35</td><td>11.16</td><td>13.5</td><td>13.3</td><td>13.2</td><td>16.00</td><td>17.20</td><td>18.5</td><td>19.9</td><td>18.6</td><td></td></tr><tr><td>MRSA: Target 2.96</td><td>0.00</td><td>4.18</td><td>2.79</td><td>2.08</td><td>1.66</td><td>1.39</td><td>1.19</td><td>1.04</td><td>1.39</td><td>1.24</td><td>1.14</td><td></td></tr></table>	Month	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	CDI: Target 25.7	8.53	8.35	11.16	13.5	13.3	13.2	16.00	17.20	18.5	19.9	18.6		MRSA: Target 2.96	0.00	4.18	2.79	2.08	1.66	1.39	1.19	1.04	1.39	1.24	1.14	
	* Using 24/25 data	Target 24/25	Outliers 24/25	*Target 25/26	Target no. of cases / month	Avg cases as of end of March	April - March Episodes																																																																
	<i>C.difficile</i>	64	68	64	5.33 (25.5)	4.33	52																																																																
	MRSA	6	11	6	0.5 (2.96)	0.25	3																																																																
	All Gram Negative	39	98	39	3.25	7.83	94																																																																
Month	April	May	June	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar																																																											
CDI: Target 25.7	8.53	8.35	11.16	13.5	13.3	13.2	16.00	17.20	18.5	19.9	18.6																																																												
MRSA: Target 2.96	0.00	4.18	2.79	2.08	1.66	1.39	1.19	1.04	1.39	1.24	1.14																																																												

Safety, Quality and Experience of Care

PRIMARY CARE AND OLDER PEOPLE



South Eastern Health
and Social Care Trust



Performance Summary

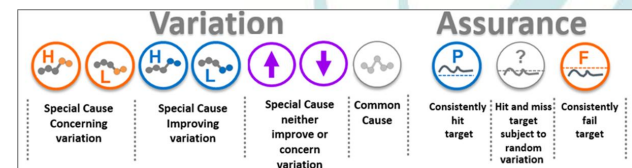
Primary Care and Older People Performance Summary is comprised of key metrics from the legacy Service Delivery Plan metrics and targets relating to the new system oversights measures (SOMs)

A summary table for all targets being monitored is included, this shows the previous month activity, the target (if applicable), an icon describing the variation shown and (if applicable) an icon showing the assurance against target.

The summary table is followed by detailed SPC charts and narrative from the service on key areas.

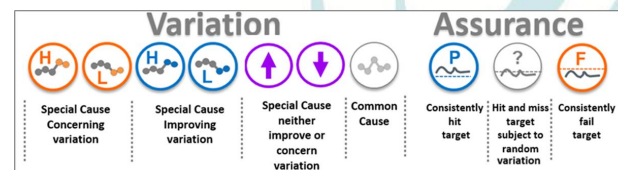
In April 2026 the following metrics monitored have had either an improving variation or consistently hit their target:

- Unmet Need Hours (Full Packages)
- Dietetics Review Contacts
- Occupational Therapy Waits > 13 weeks
- Dietetics waits > 13 weeks
- Speech and Language Therapy Total Waits > 13 weeks



KPI	Latest month	Measure	Target	Variation	Assurance
Community Dental Services New	Apr 26	238	-		
Community Dental Services Review	Apr 26	932	-		
CDS General Anaesthetic (Ulster)	Apr 26	68	-		
Unmet Need Hours (Full Packages)	Apr 26	527	927		
Unmet Need Hours (Partial Packages)	Apr 26	69	138		
Direct Payments (PCOP only)	Apr 26	571			
Direct Payments (ALL)	Apr 26	1098	1192		

KPI	Latest month	Measure	Target	Variation	Assurance
Speech and Language Therapy New Contacts	Apr 26	452	-		
Speech and Language Therapy Review Contacts	Apr 26	3063	-		
Physiotherapy New Contacts	Apr 26	1953	-		
Physiotherapy Review Contacts	Apr 26	4937	-		
Occupational Therapy New Contacts	Apr 26	870	-		
Occupational Therapy Review Contacts	Apr 26	1357	-		
Dietetics New Contacts	Apr 26	739	-		
Dietetics Review Contacts	Apr 26	1554	-		
Orthoptics New Contacts	Apr 26	149	-		
Orthoptics Review Contacts	Apr 26	467	-		
Podiatry New Contacts	Apr 26	339	-		
Podiatry Review Contacts	Apr 26	2027	-		



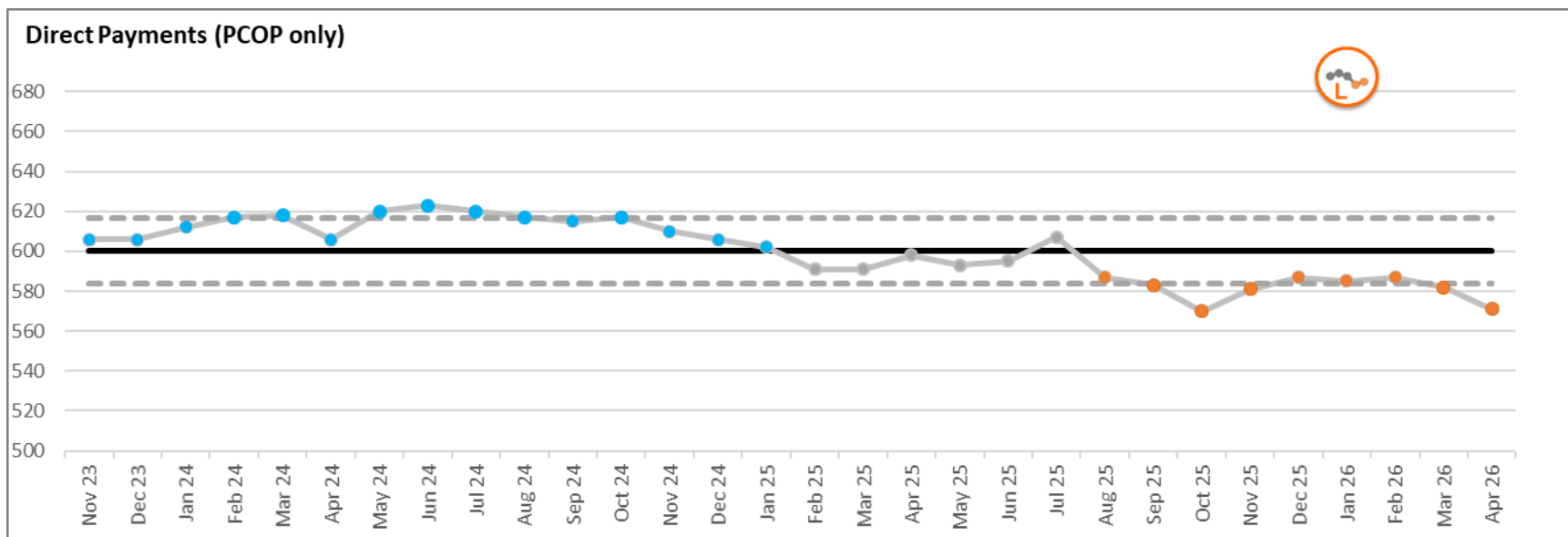
KPI	Latest month	Measure	Target	Variation	Assurance
AHP Waits (n)	Apr 26	20275	-		
AHP Waits >13 weeks	Apr 26	45%	0%		
Occupational Therapy Waits (n)	Apr 26	2743	-		
Occupational Therapy Waits >13 weeks	Apr 26	1368	0		
Orthoptics Waits (n)	Apr 26	521	-		
Orthoptics Waits >13 weeks	Apr 26	46	0		
Podiatry Waits (n)	Apr 26	3502	-		
Podiatry Waits >13 weeks	Apr 26	1925	0		

KPI	Latest month	Measure	Target	Variation	Assurance
Physiotherapy Waits (n)	Apr 26	10170	-		
Physiotherapy Waits >13 weeks	Apr 26	5269	0		
Dietetics Waits (n)	Apr 26	2289	-		
Dietetics Waits >13 weeks	Apr 26	353	0		
Speech and Language Therapy Total Waits (n)	Apr 26	1050	-		
Speech and Language Therapy Total Waits >13 weeks	Apr 26	258	0		

Direct Payments (PCOP)

Direct payments are monitored as part of the System Oversight Measures. A target has been set for a 5% increase in overall Direct payments based on March 2025 figures.

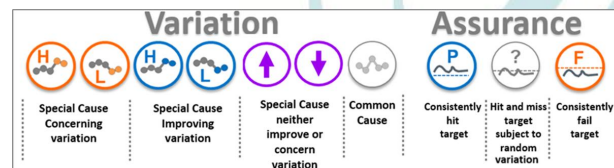
In April 2026 there were 571 Direct payments within Primary Care and Older People Service. Progress towards the overall SOMs target is shown in the Direct Payments (All Directorates) slide.



NB: Chart axis starts at 500



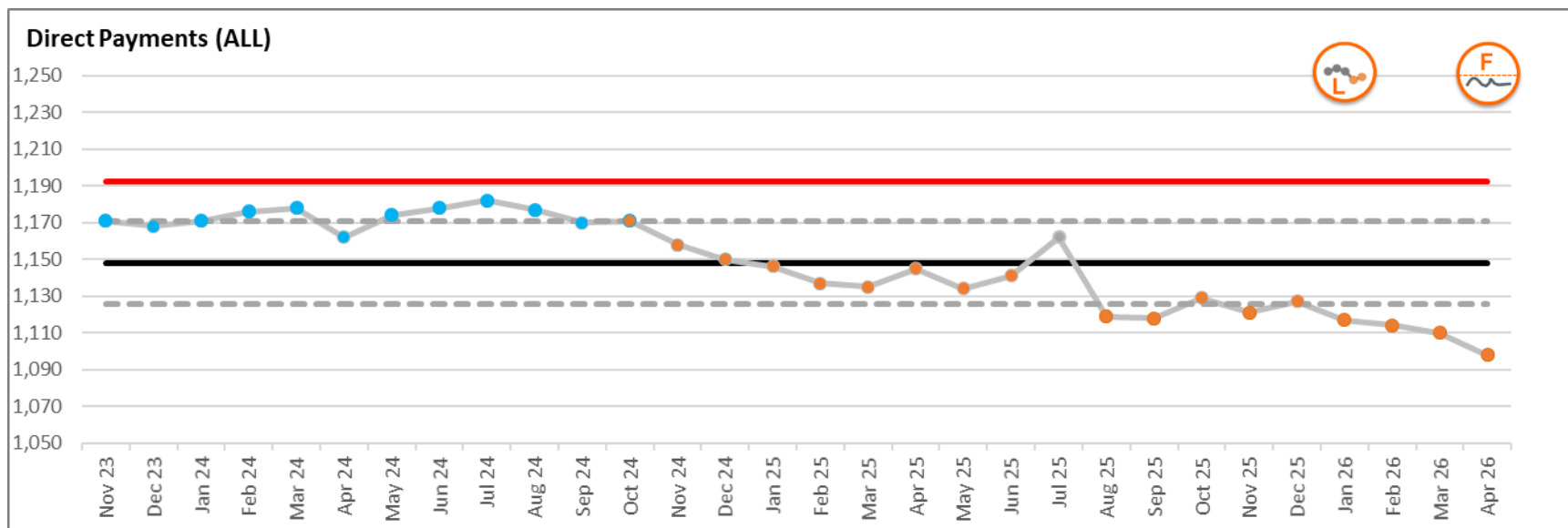
South Eastern Health
and Social Care Trust



Direct Payments (All Directorates)

Direct payments are monitored as part of the System Oversight Measures. A target has been set for a 5% increase in overall Direct payments based on March 2025 figures.

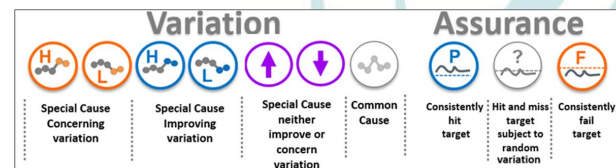
In April 2026 there were 1098 Direct payments against a trajectory of 1,192 equating to 93% of expected trajectory.



NB: Chart axis starts at 1,050



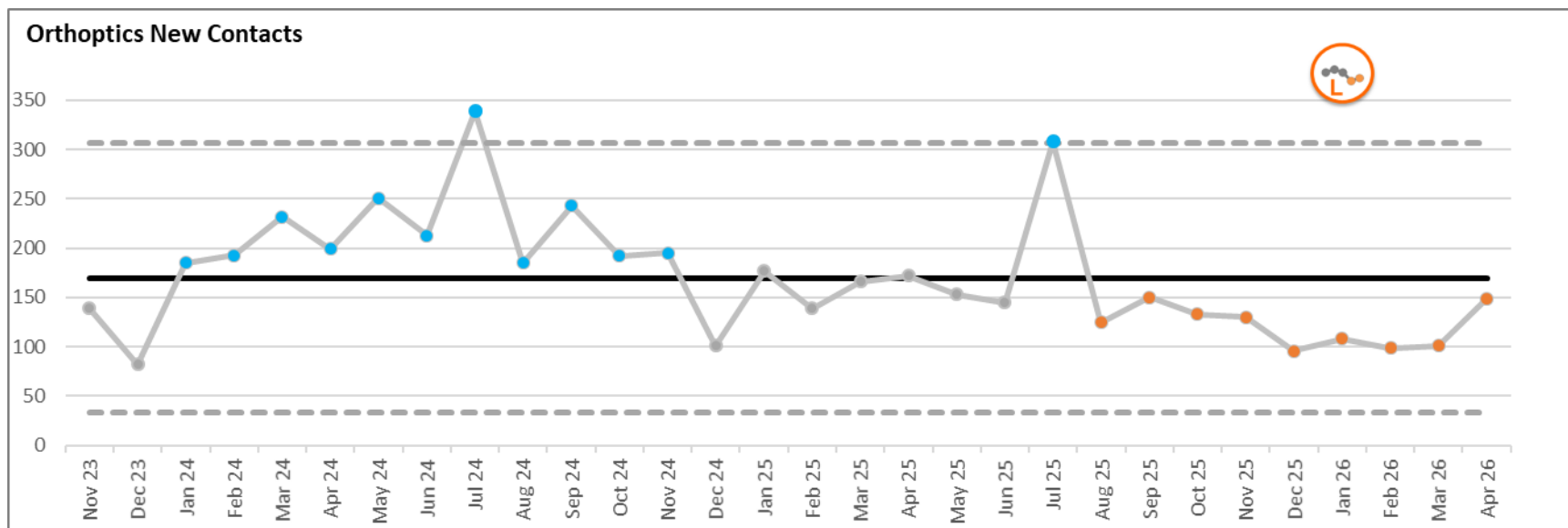
South Eastern Health
and Social Care Trust



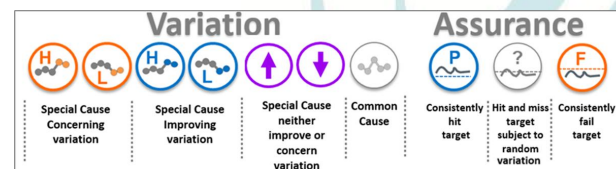
Orthoptics New Contacts

Orthoptics New Contacts is a legacy Service Delivery Plan metric which the trust continues to monitor

In April 2026 there were 149 Orthoptics New Contacts.



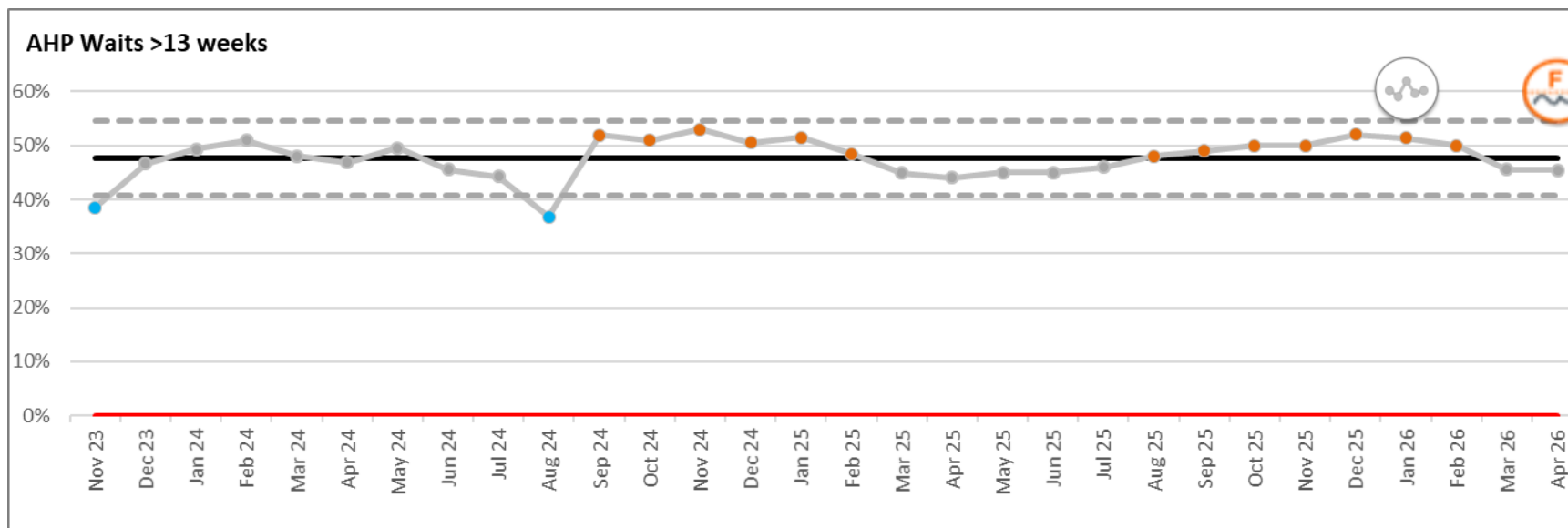
South Eastern Health
and Social Care Trust



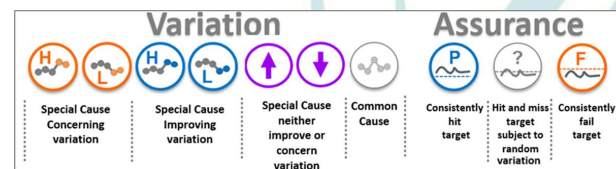
AHP waits > 13 weeks %

Allied Health Professionals: no patient is to wait longer than 13 weeks from referral to commencement of treatment. This metric is monitored as part of the System Oversight Measures.

In April 2026 45% of patients waited longer than 13 weeks for treatment. Breakdown by specialty is shown in the summary table.



South Eastern Health
and Social Care Trust



Safety, Quality and Experience of Care

ADULT SERVICES AND PRISON HEALTHCARE



South Eastern Health
and Social Care Trust



Performance Summary

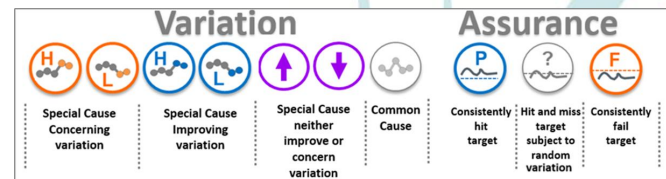
Adult Services and Prison Healthcare Performance Summary is comprised of key priorities identified from legacy Service Delivery Plan Metrics.

A summary table for Service delivery plan targets being monitored through performance and Encompass is included, this shows the previous month activity, the target (if applicable), an icon describing the variation shown and (if applicable) an icon showing the assurance against target.

The summary table is followed by detailed SPC charts on key areas.

In April 2026 the following metrics showed improving variation or consistently hit their target:

- Direct payments Learning Disability



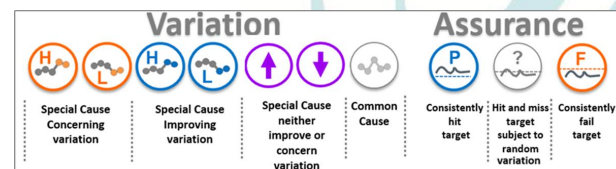
KPI	Latest month	Measure	Target	Variation	Assurance
-----	--------------	---------	--------	-----------	-----------

Adult Mental Health Non-Inpatient Contacts New	Apr 26	721	-		
Adult Mental Health Non-Inpatient Contacts Review	Apr 26	5058	-		
Psychological Therapies Contacts New	Apr 26	175	-		
Psychological Therapies Contacts Review	Apr 26	1881	-		
Direct Payments Mental Health	Apr 26	16	-		
Direct Payments Learning Disability	Apr 26	276	-		
Mental Health Waiting list (n) for First new appointment	Apr 26	1668	-		
Mental Health % Waiting >9 weeks for First new appointment	Apr 26	38%	0%		
Psychological Therapies Waits (n) for First new appointment	Apr 26	2563	-		
Psychological Therapies % Waiting > 13 weeks for First new appointment	Apr 26	77%	0%		
Dementia Waits(n) for First new appointment	Apr 26	821	-		
Dementia % Waiting >9 weeks for First new appointment	Apr 26	71%	0%		

Adult's do not yet have the required number of data points to produce dependable variation and assurance indicators for Mental Health, Psychological Therapies and Dementia waits. These will be available in the coming months.



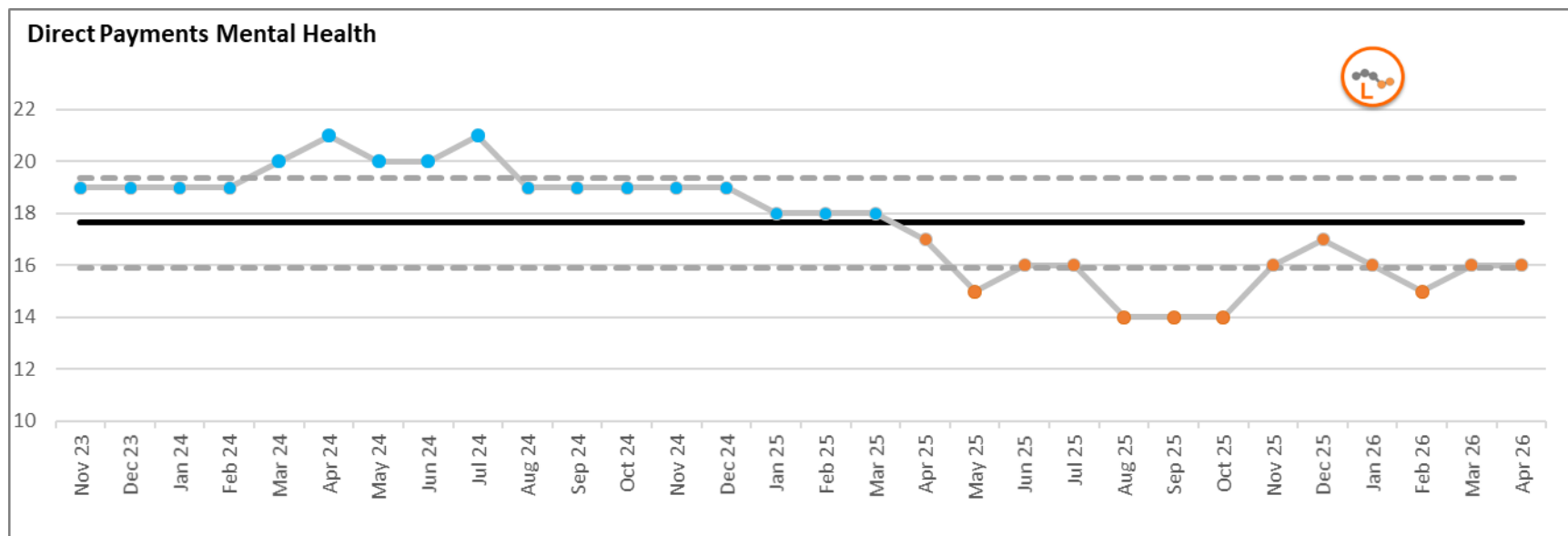
South Eastern Health
and Social Care Trust



Direct Payments (Mental health)

Direct payments are monitored as part of the System Oversight Measures. A target has been set for a 5% increase in overall Direct payments based on March 2025 figures.

In April 2026 there were 16 Direct payments within Mental Health - Adult Service. Progress towards the overall SOMs target is shown in the Direct Payments (All directorates) slide.



Note: The small numbers of direct payments in Mental Health will impact the SPC chart variance and assurance compared with other areas

NB: Chart axis starts at 10

Safety, Quality and Experience of Care

CHILDREN'S SERVICES



South Eastern Health
and Social Care Trust



Performance Summary

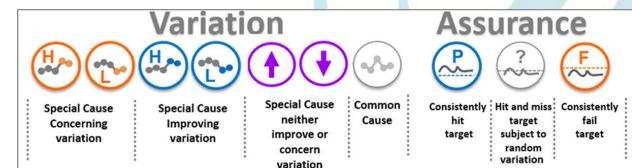
Children's Services Performance Summary is comprised targets relating to the strategic priority of Unallocated Cases and SOMs.

A summary table for all targets being monitored is included, this shows the previous month activity, the target (if applicable), an icon describing the variation shown and (if applicable) an icon showing the assurance against target.

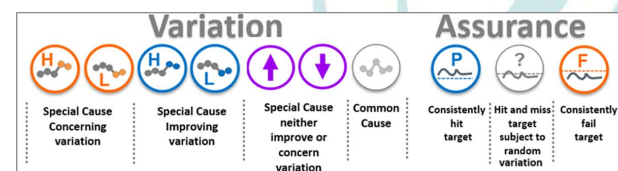
The summary table is followed by detailed SPC charts on key areas.

In April 2026 the following metrics monitored have had either an improving variation or consistently hit their target.

- Unallocated Cases (All cases)
- Unallocated Cases >20 days
- Unallocated Cases >30 days
- Unallocated Case > 20 days – Family Support Only
- Unallocated Disability Cases (All cases)



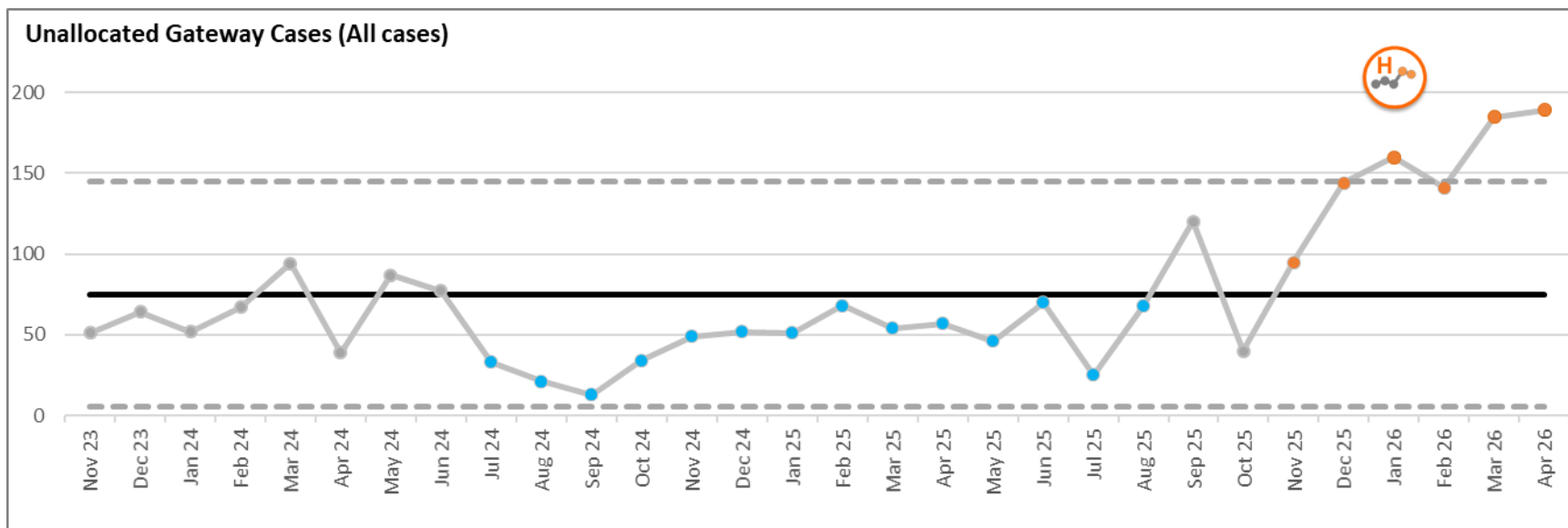
KPI	Latest month	Measure	Target	Variation	Assurance
Unallocated Cases (All cases) (n)	Apr 26	477	-		
Unallocated Cases > 20 Days	Apr 26	344	-		
Unallocated Cases > 30 Days	Apr 26	299	-		
Unallocated Cases - > 20 days -Family Support Only	Apr 26	69	141		
Unallocated Gateway Cases (All cases)	Apr 26	189	-		
Unallocated Family Support Cases (All cases)	Apr 26	133	-		
Unallocated Disability Cases (All cases)	Apr 26	155	-		
Direct Payments (Children)	Apr 26	235	-		



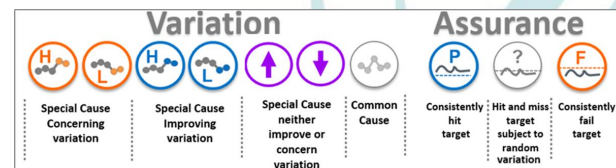
Unallocated Gateway- (All cases)

Unallocated Gateway Cases (All cases) are monitored as part of the System Oversight Measures.

In April 2026 there were 189 Unallocated Gateway Cases (All cases) within Children Service.



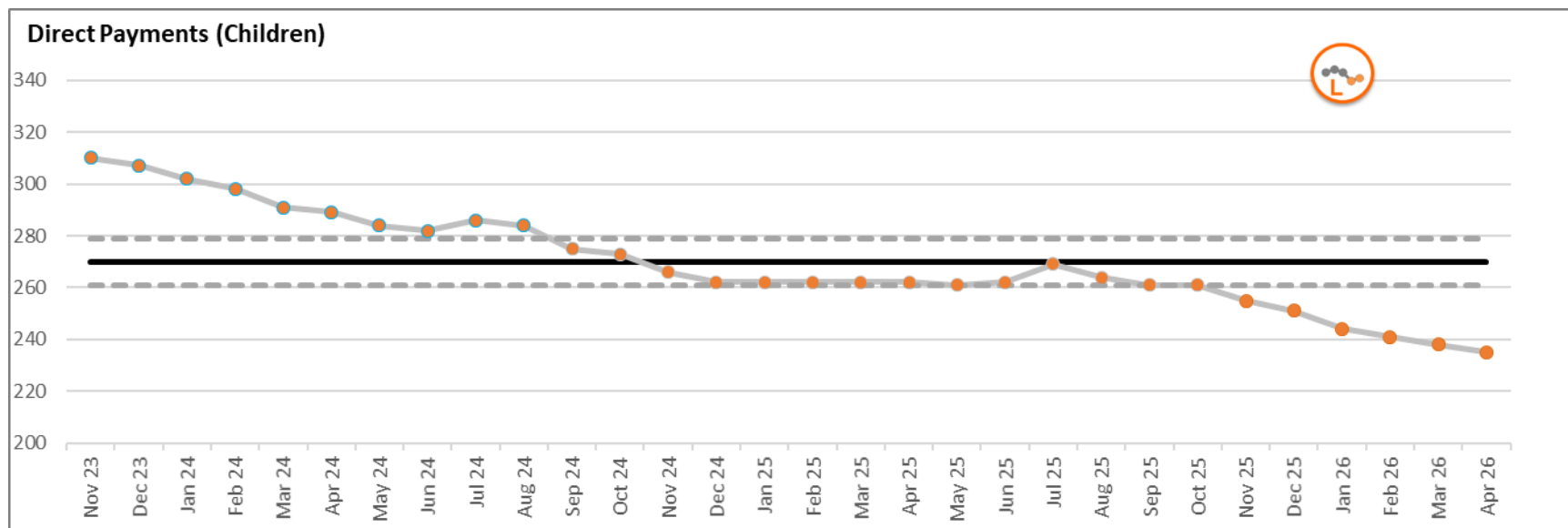
South Eastern Health
and Social Care Trust



Direct Payments- Children

Direct payments are monitored as part of the System Oversight Measures. A target has been set for a 5% increase in overall direct payments by March 2026 based on March 2025 figures.

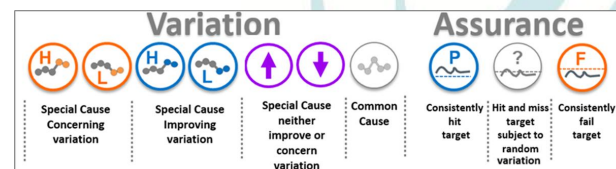
In April 2026 there were 235 Direct Payments within Children Service. Progress towards the overall SOMs target is shown in the Direct Payments (All) slide.



NB: Chart axis starts at 200



South Eastern Health
and Social Care Trust



Appendix 1

Year End 25/26

SPC Monitoring across all
Directorates



South Eastern Health
and Social Care Trust



Safety, Quality and Experience of Care

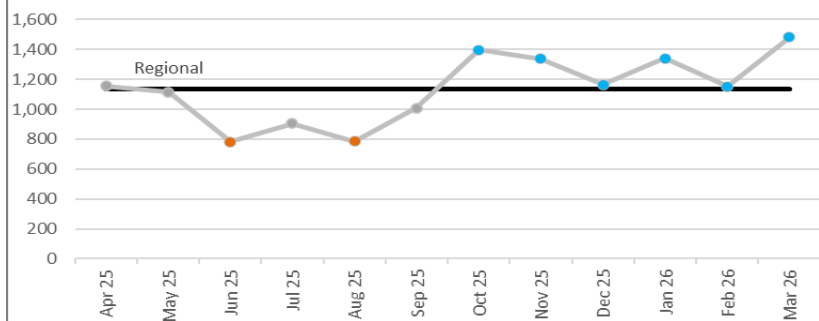
HOSPITAL SERVICES



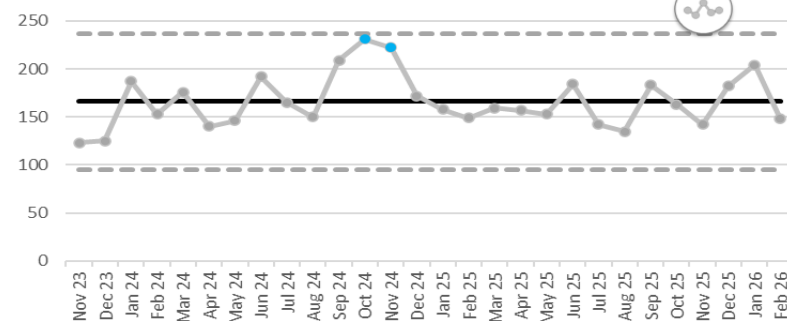
South Eastern Health
and Social Care Trust



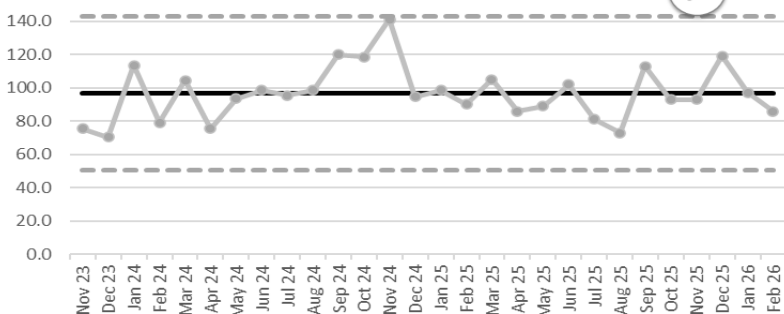
Cancer 14 Day Activity - Breast (Regional)



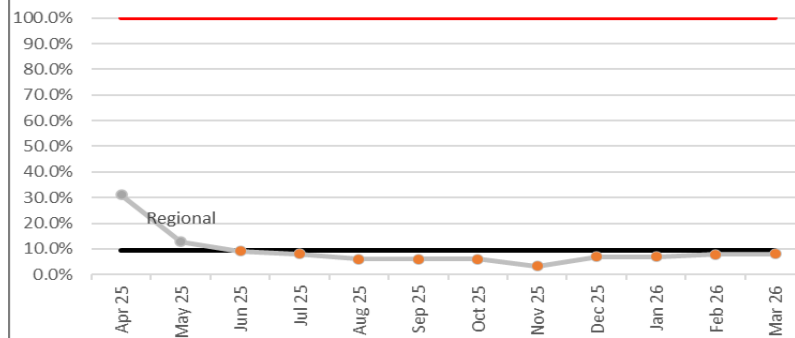
Cancer 31 Day Activity



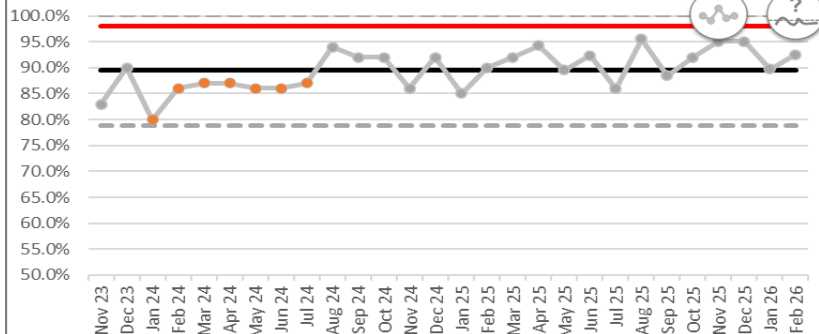
Cancer 62 Day Activity



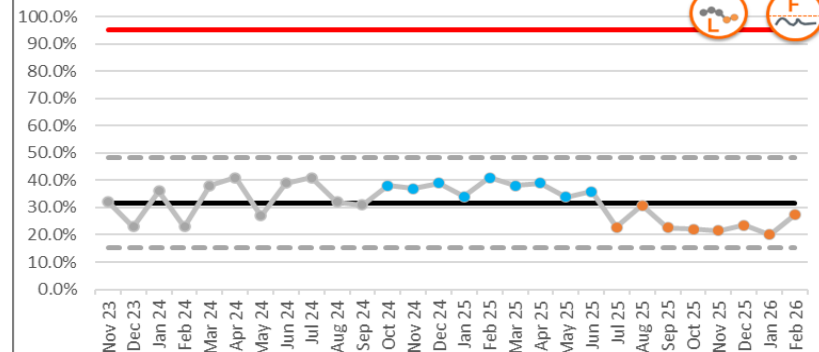
Cancer 14 Day % - Breast (Regional)



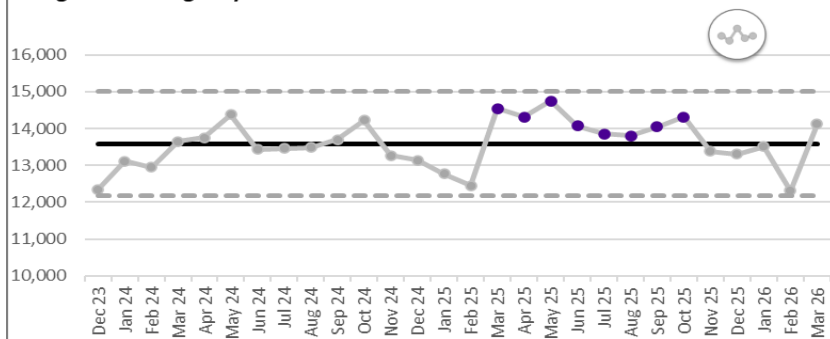
Cancer 31 Day %



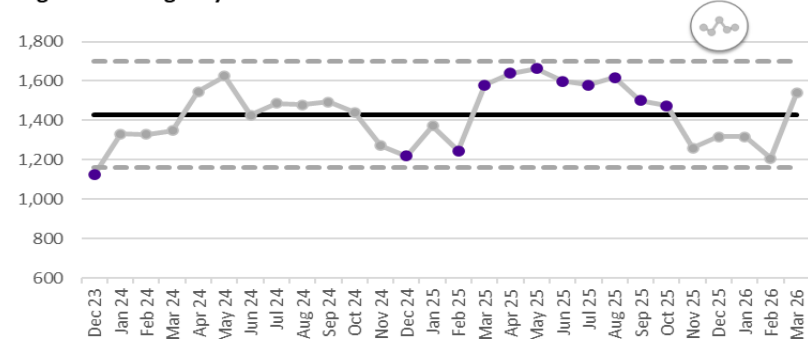
Cancer 62 Day %



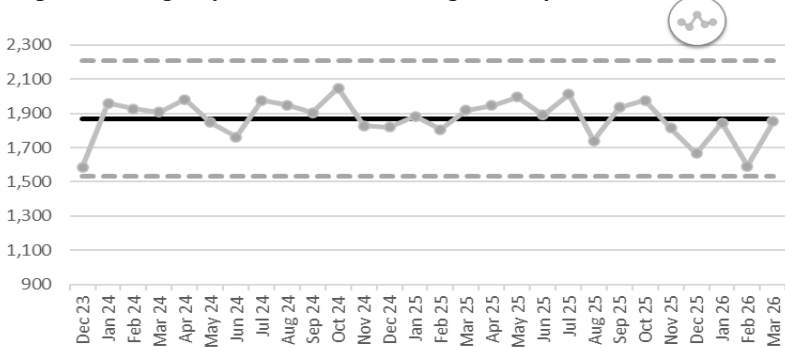
Urgent & Emergency Care Attendances - SET



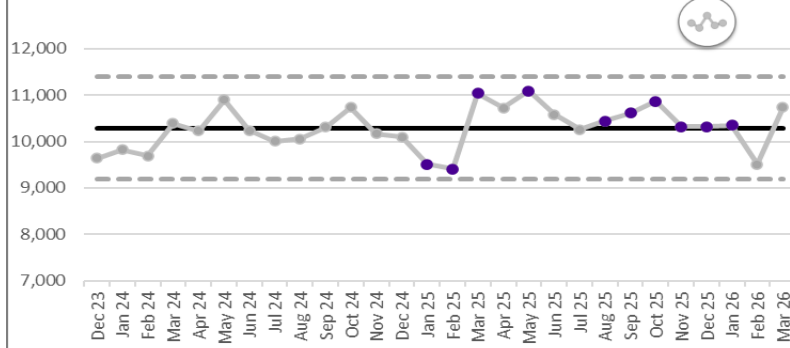
Urgent & Emergency Care Attendances - Downe



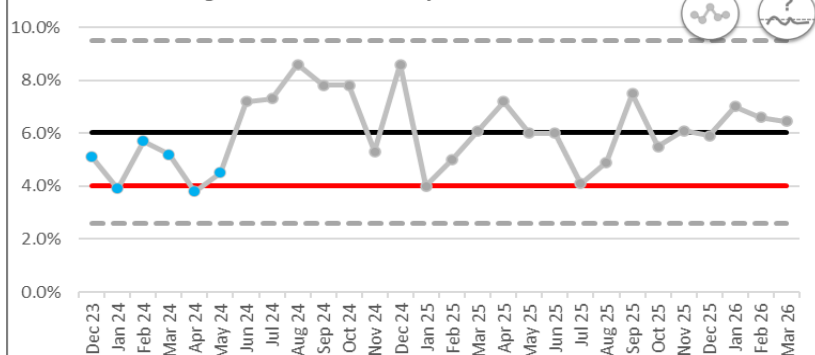
Urgent & Emergency Care Attendances - Lagan Valley



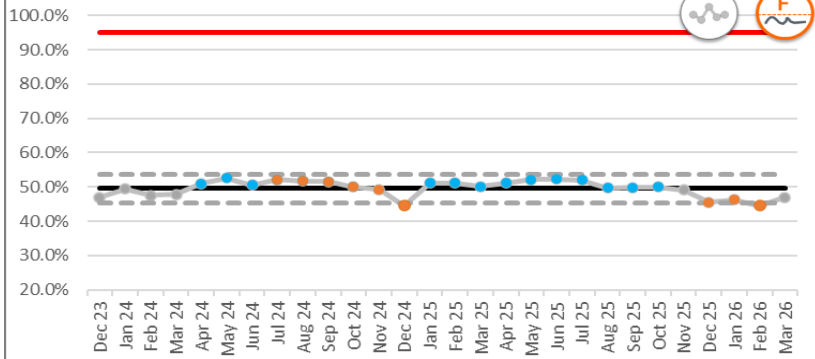
Urgent & Emergency Care Attendances - Ulster Total



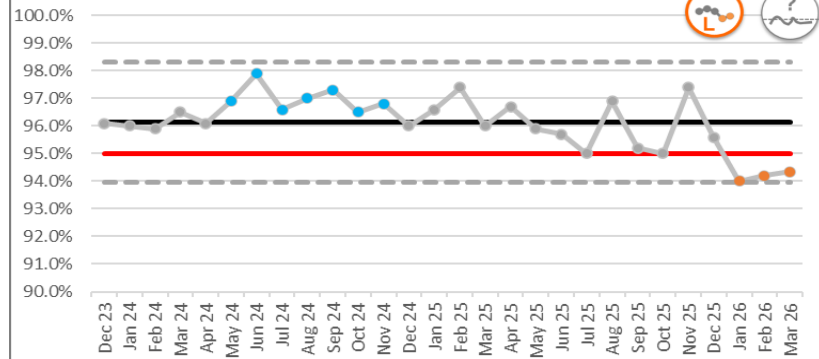
Left Without Being Seen - Ulster ED Only



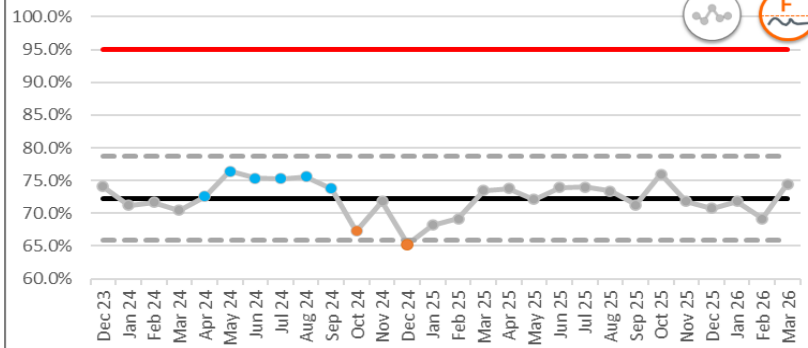
4 Hour % - SET



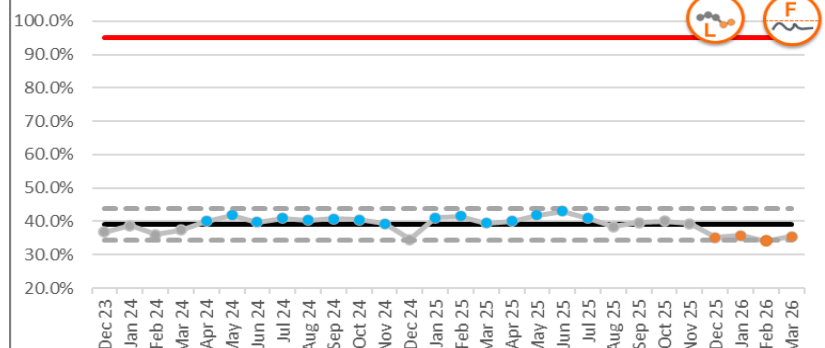
4 Hour % - Downe



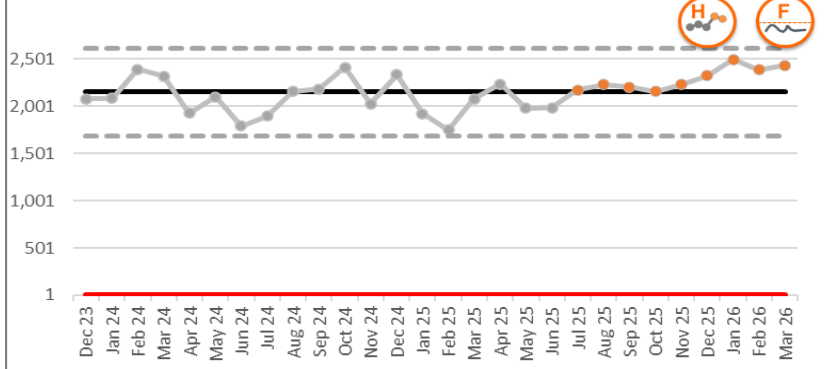
4 Hour % - Lagan Valley



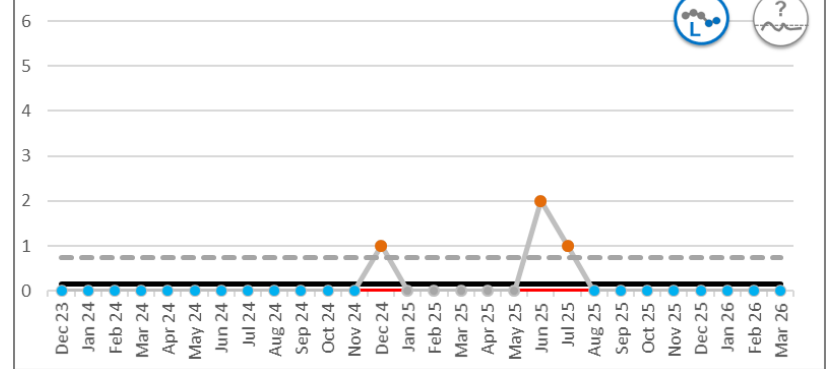
4 Hour % - Ulster Total



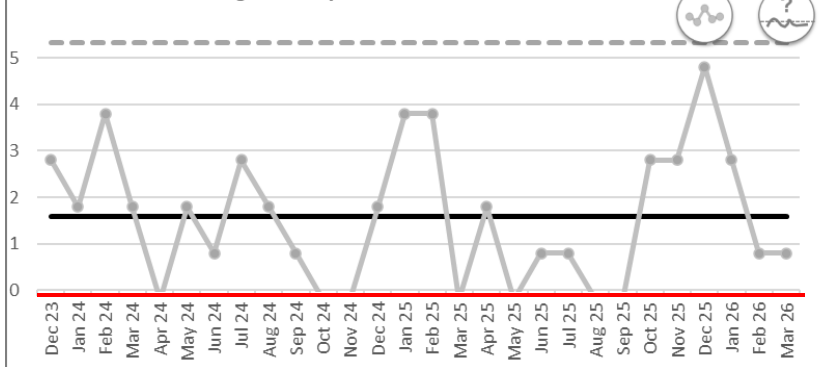
12 Hour Breaches - SET



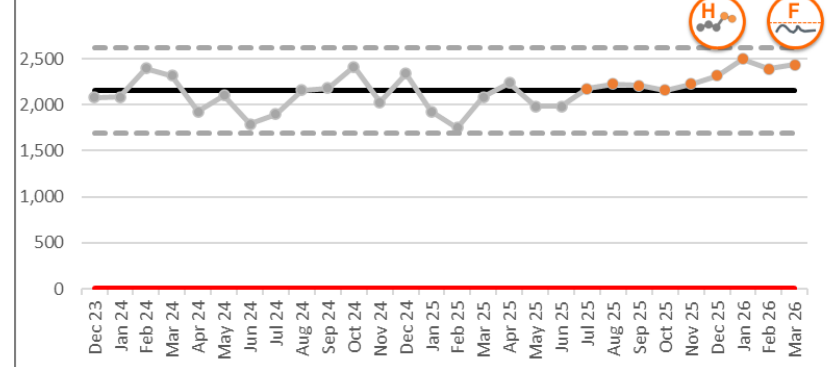
12 Hour Breaches - Downe



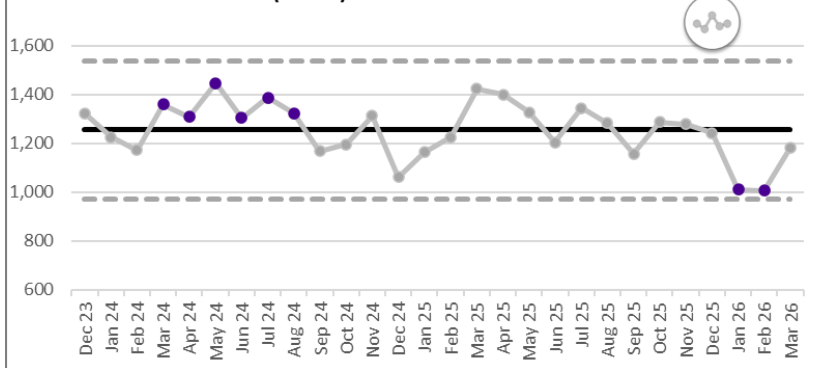
12 Hour Breaches - Lagan Valley



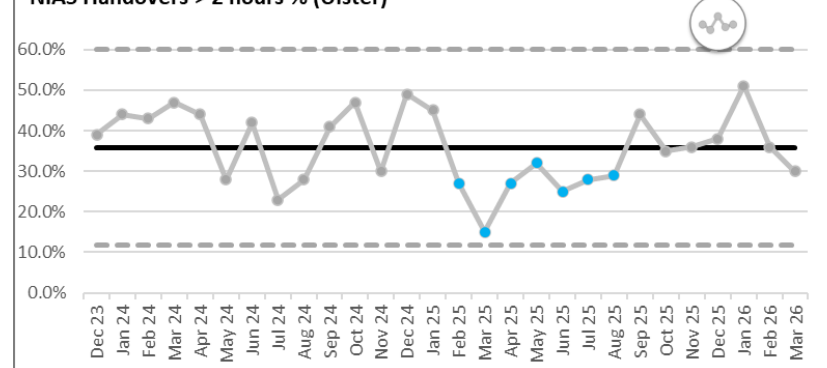
12 Hour Breaches - Ulster Total



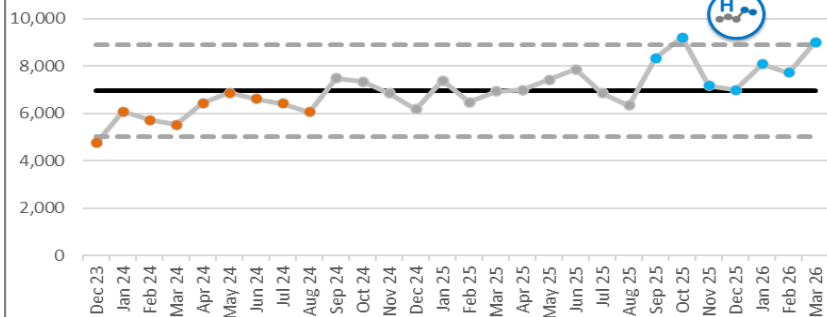
NIAS Ambulance Arrivals (Ulster)



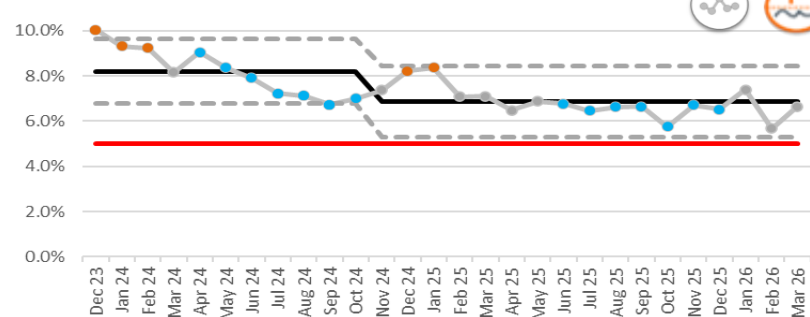
NIAS Handovers > 2 hours % (Ulster)



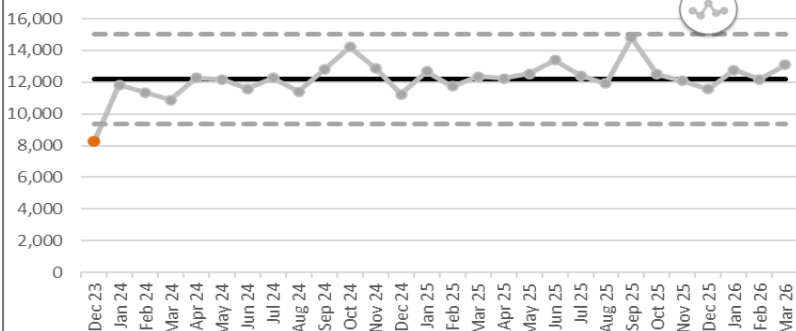
Outpatient Contacts New - Total



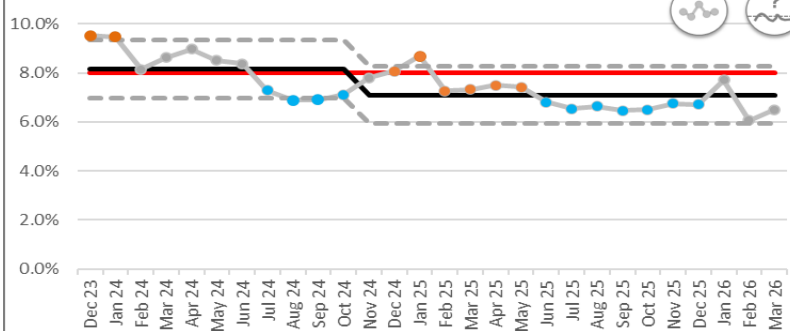
Outpatient Contacts New - Total DNA and Cancelled on Day



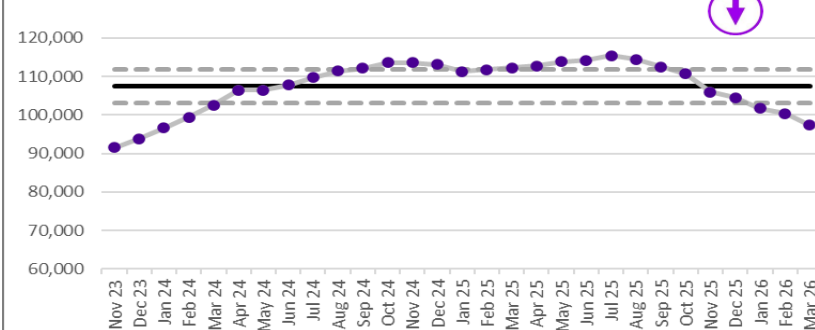
Outpatient Contacts Review- Total



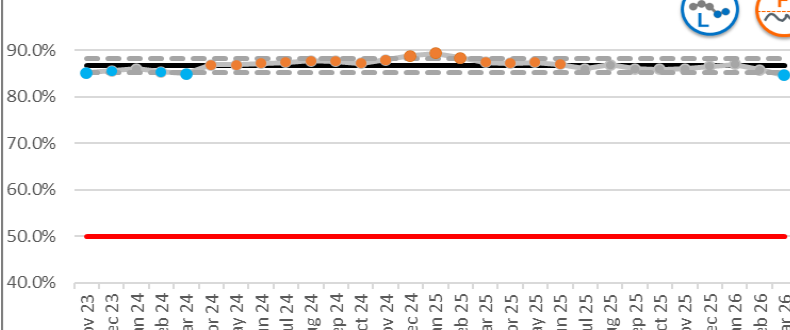
Outpatient Contacts Review - Total DNA and Cancelled on Day



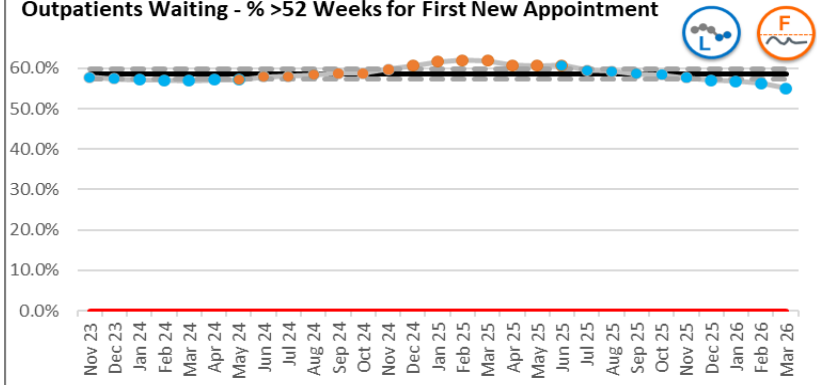
Outpatients Waiting - Total for First New Appointment



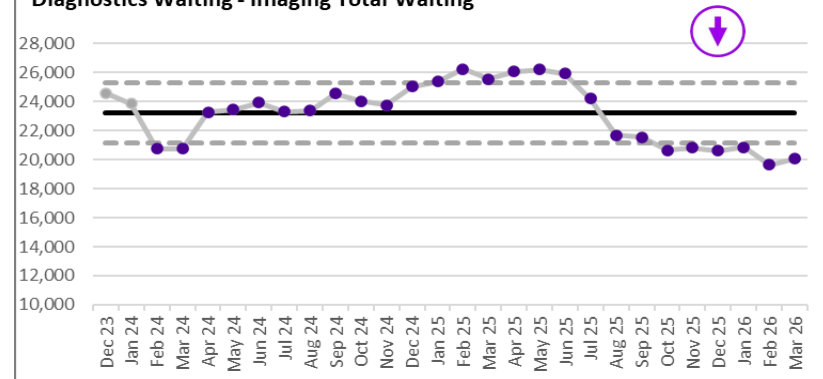
Outpatients Waiting - % >9 Weeks for First New Appointment



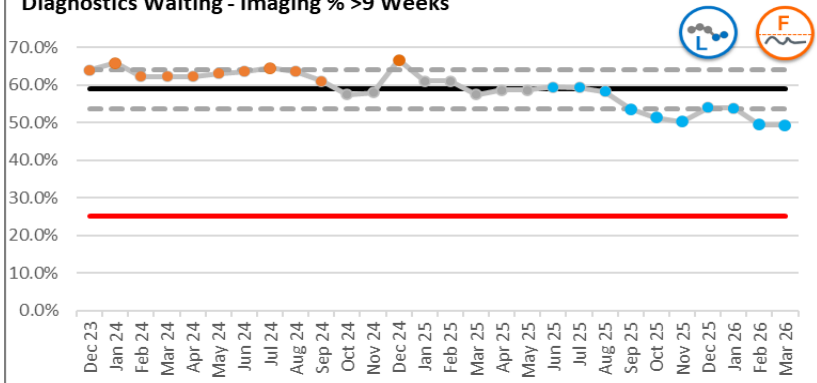
Outpatients Waiting - % >52 Weeks for First New Appointment



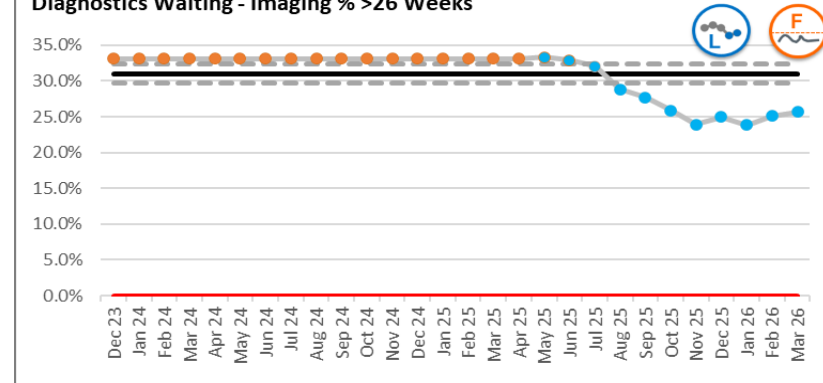
Diagnostics Waiting - Imaging Total Waiting



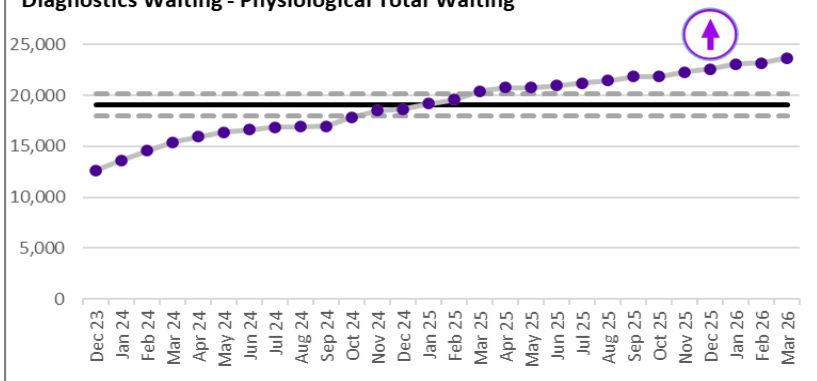
Diagnostics Waiting - Imaging % >9 Weeks



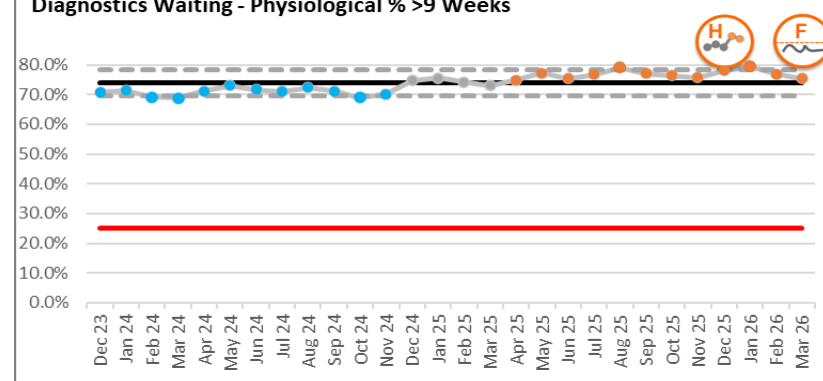
Diagnostics Waiting - Imaging % >26 Weeks



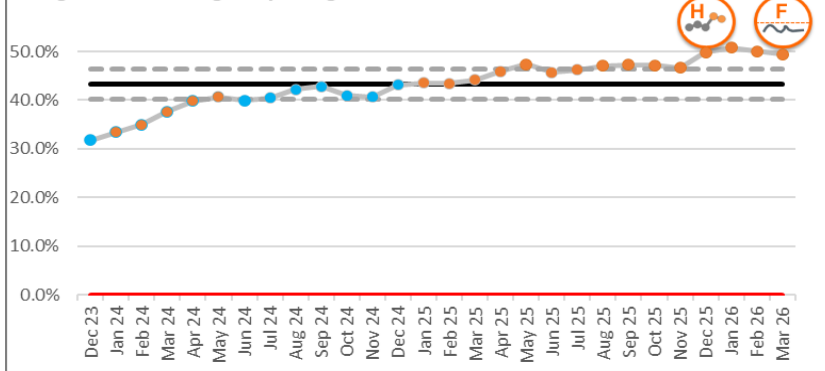
Diagnostics Waiting - Physiological Total Waiting



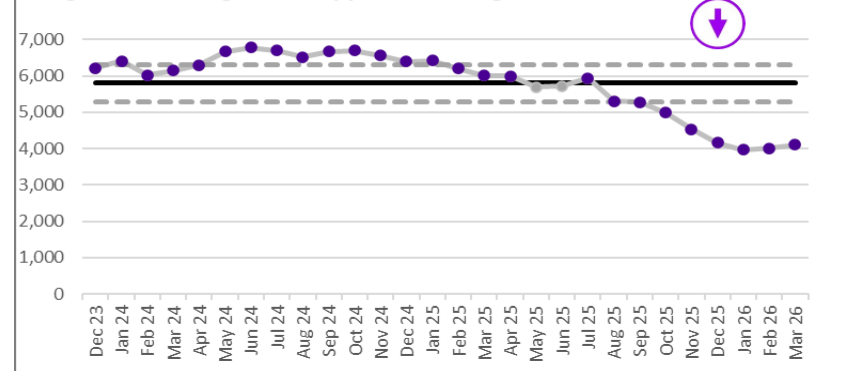
Diagnostics Waiting - Physiological % >9 Weeks



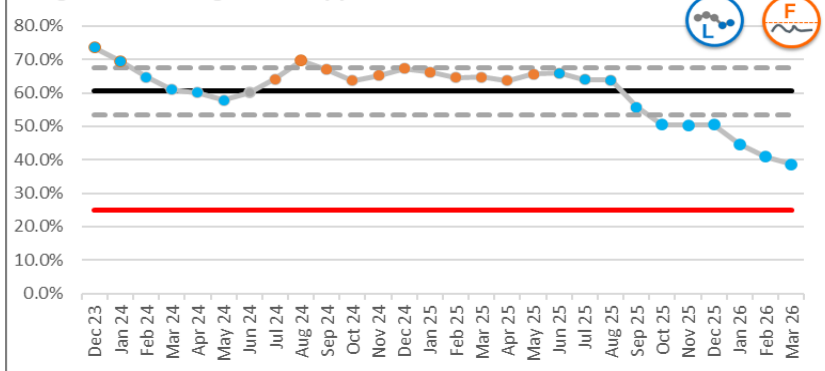
Diagnostics Waiting - Physiological % >26 Weeks



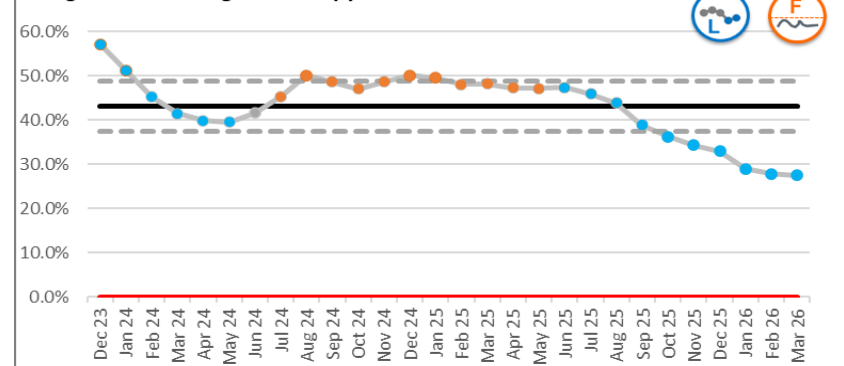
Diagnostics Waiting - Endoscopy Total Waiting



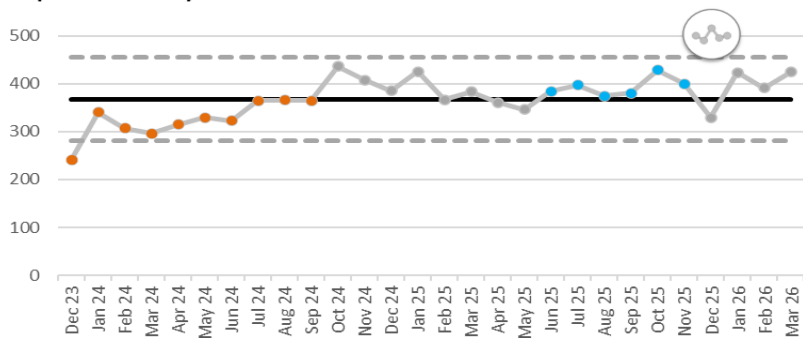
Diagnostics Waiting - Endoscopy % >9 Weeks



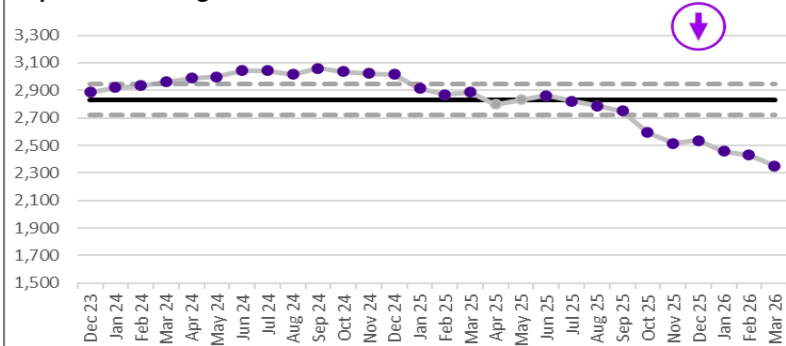
Diagnostics Waiting - Endoscopy % >26 Weeks



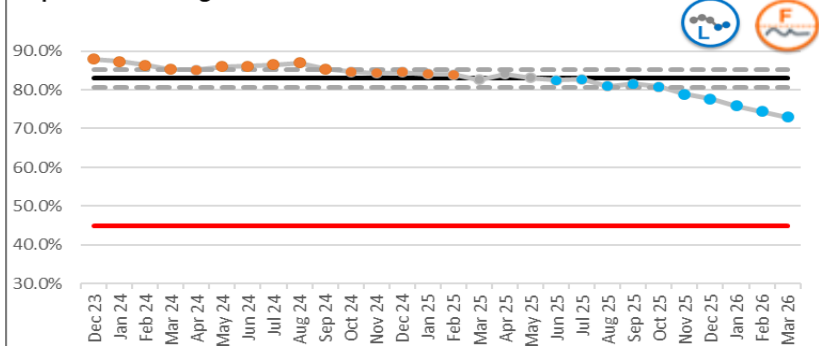
Inpatient Activity - Total Elective



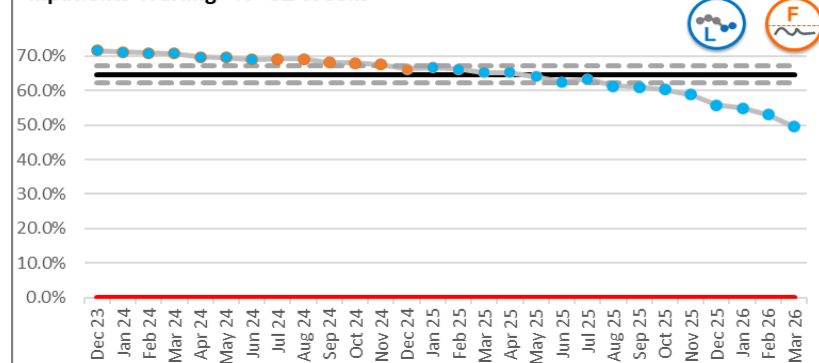
Inpatients Waiting - Total



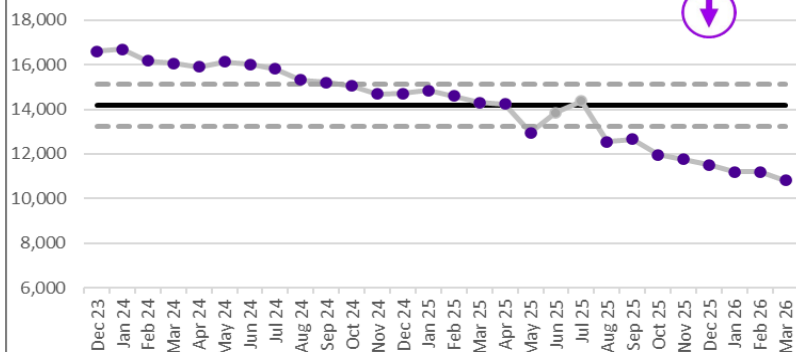
Inpatients Waiting - % >13 Weeks



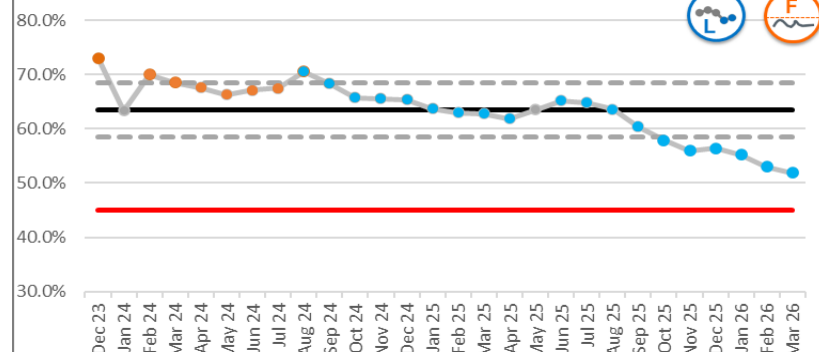
Inpatients Waiting - % >52 Weeks



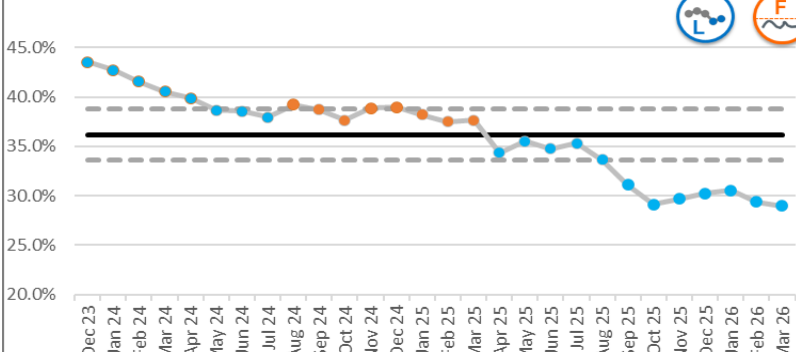
Daycases Waiting - Total



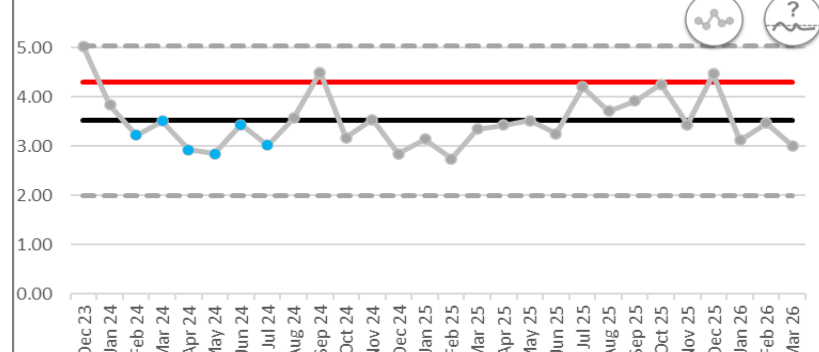
Daycases Waiting - % >13 Weeks



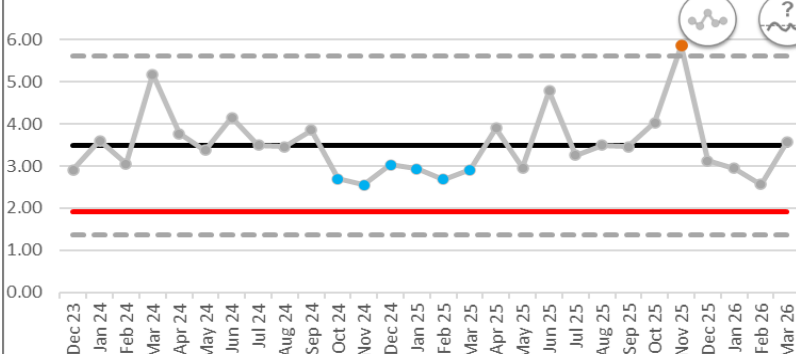
Daycases Waiting - % >52 Weeks



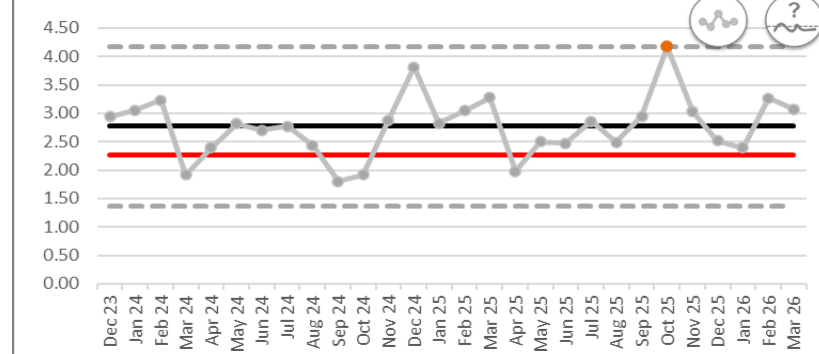
Inpatient Avg LOS - Elective General Surgery



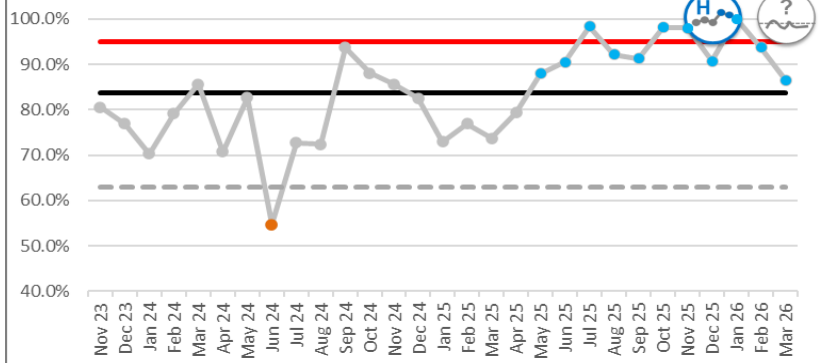
Inpatient Avg LOS - Elective Gynaecology



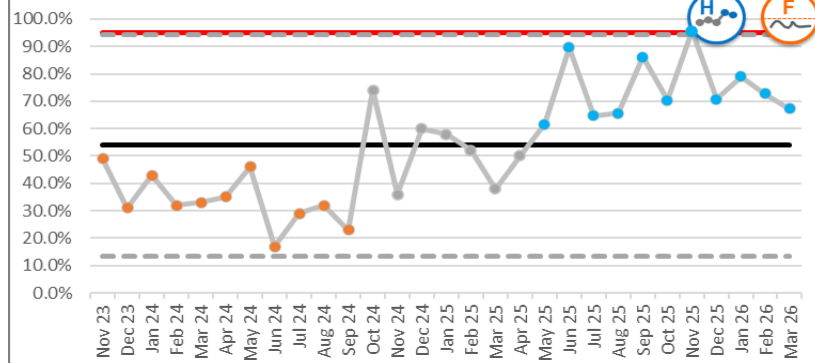
Inpatient Avg LOS - Elective Urology



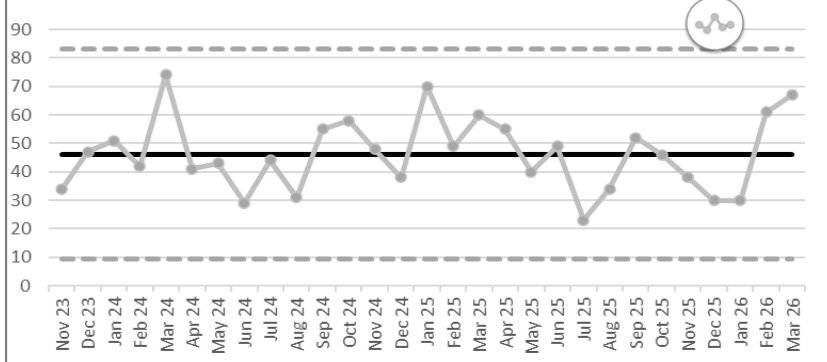
Fractures - Other Fractures <7 Days



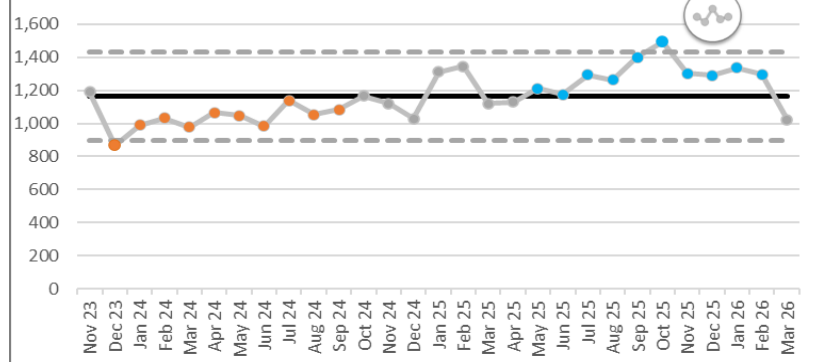
Fractures - Neck of Femur <48 Hours



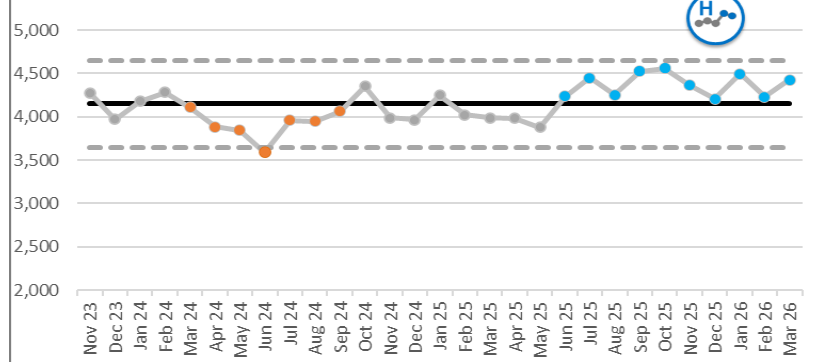
Cath Lab Procedures



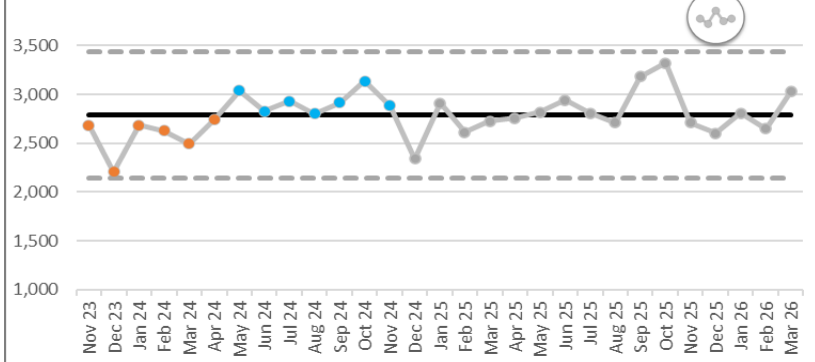
MRI



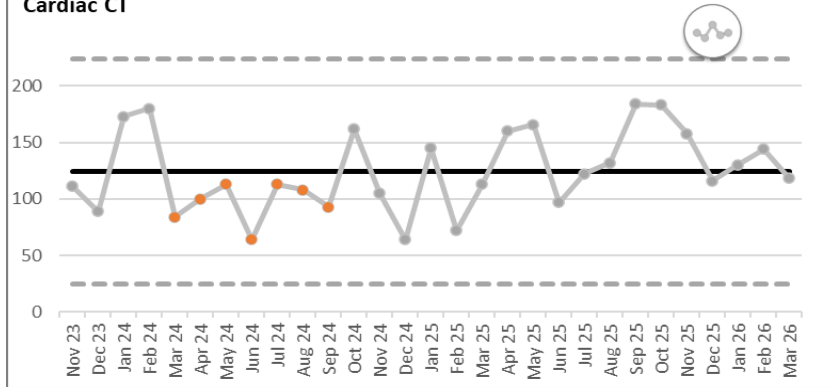
CT



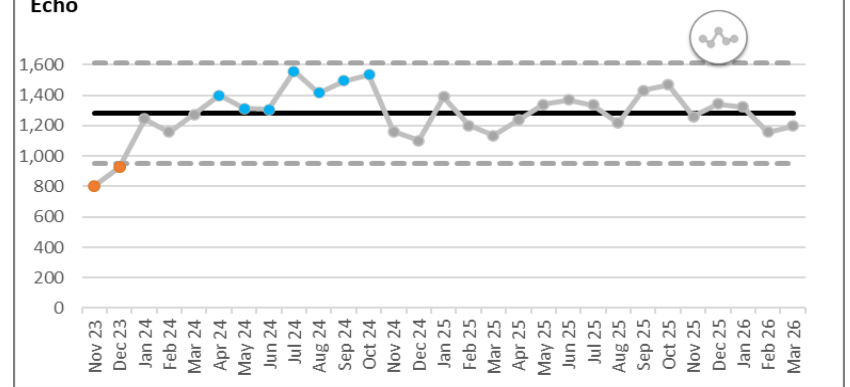
NOUS

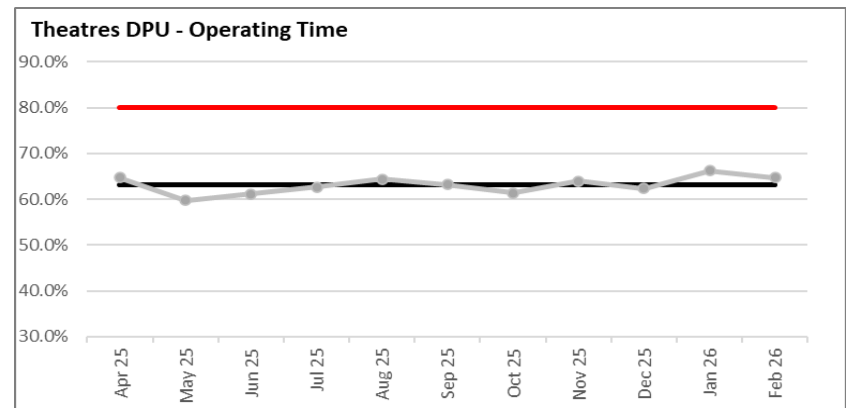
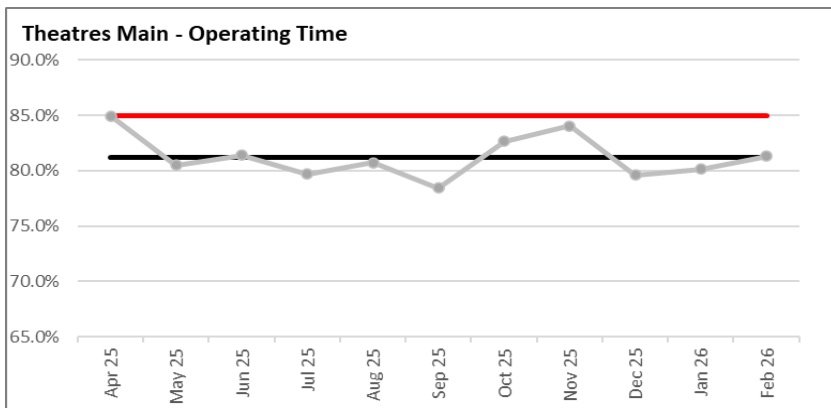
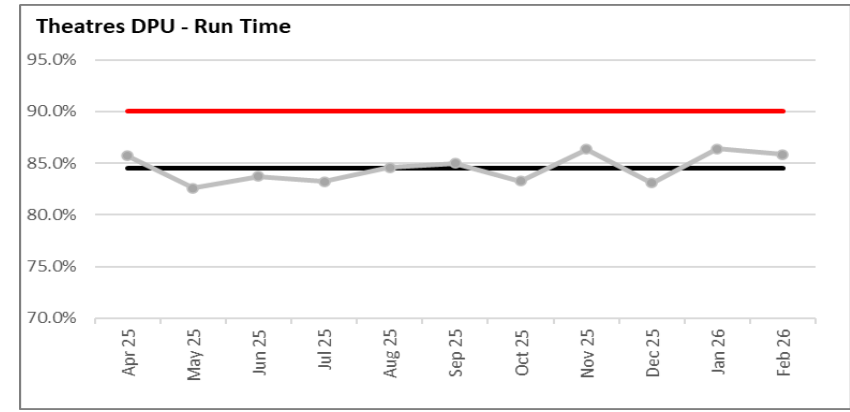
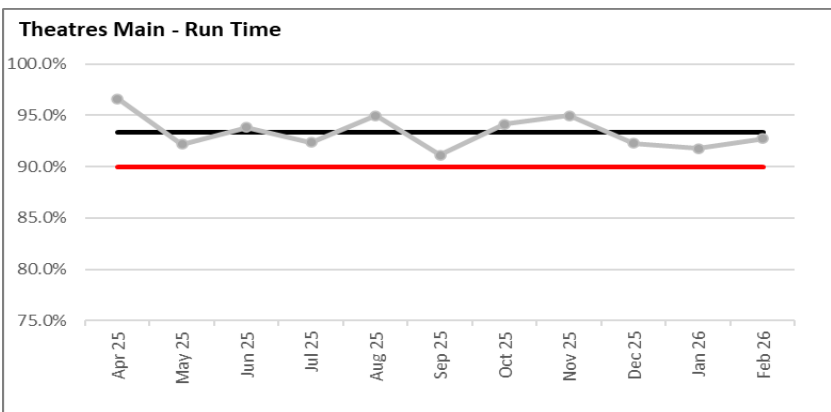
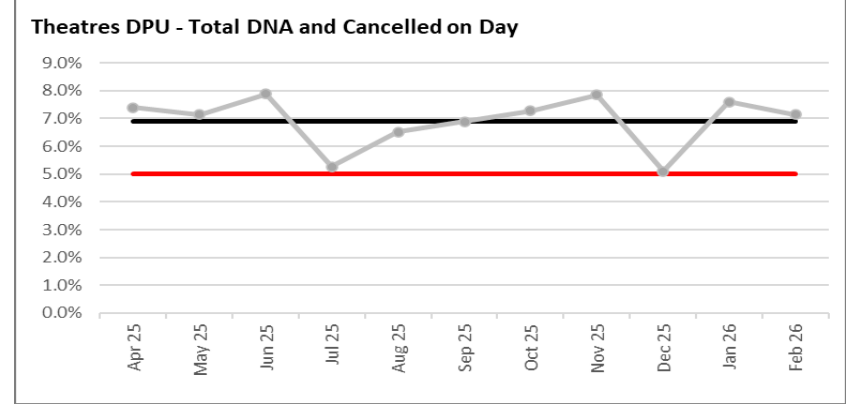
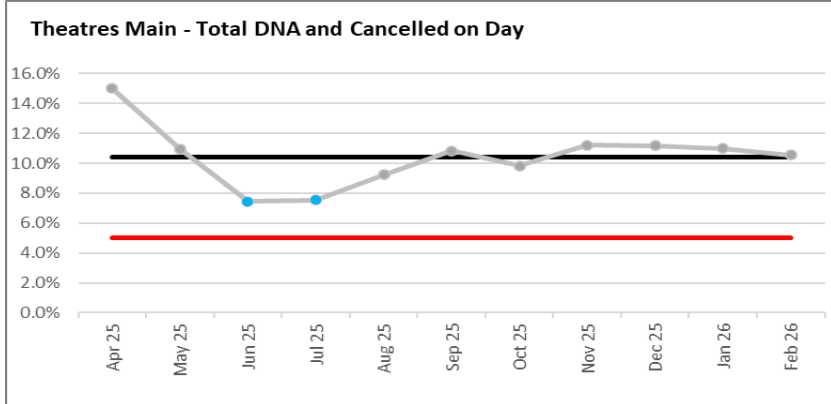


Cardiac CT



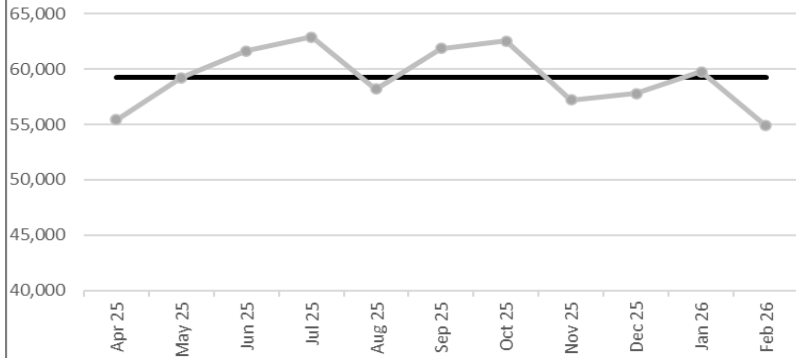
Echo



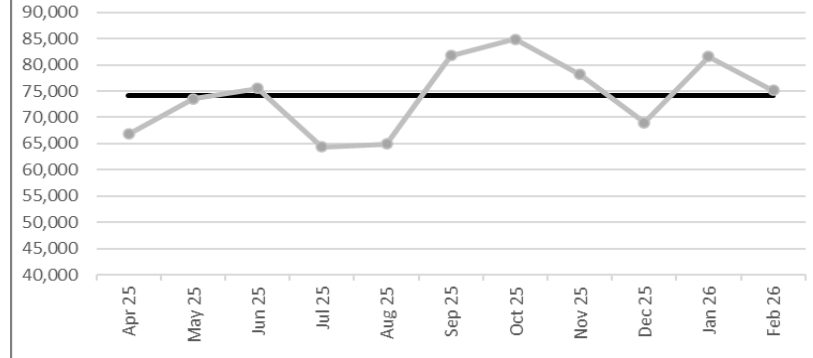


* Theatres do not yet have the required number of data points to produce dependable variation and assurance indicators per SPC methodology. These will be available in the coming months.

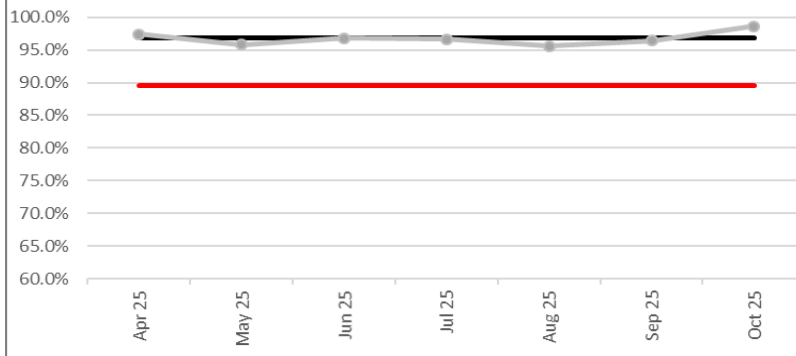
Theatres Main - Minutes Scheduled



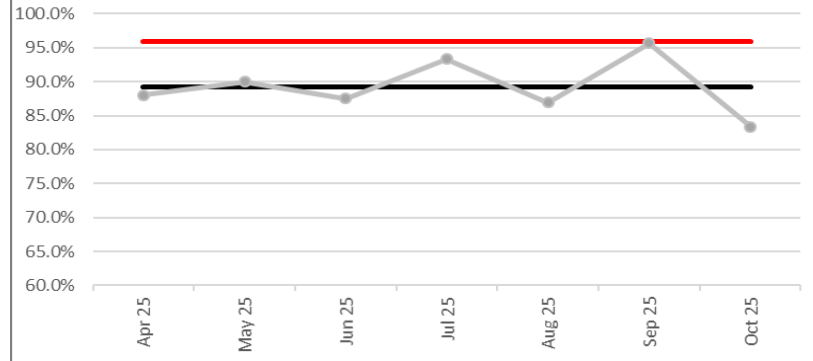
Theatres DPU - Minutes Scheduled



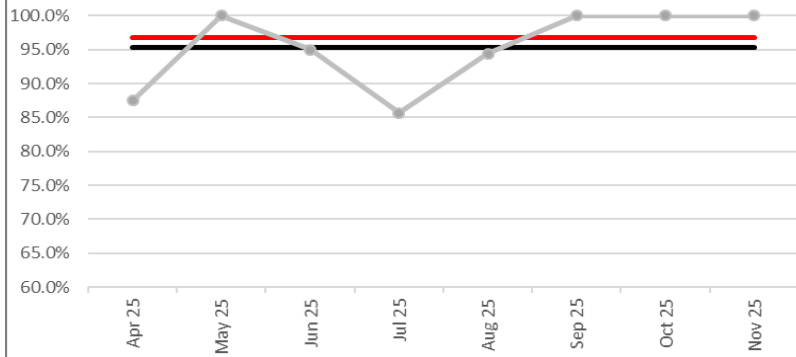
Admission on Day of Surgery - General Surgery



Admission on Day of Surgery - Urology



Admission on Day of Surgery - Gynaecology



Safety, Quality and Experience of Care

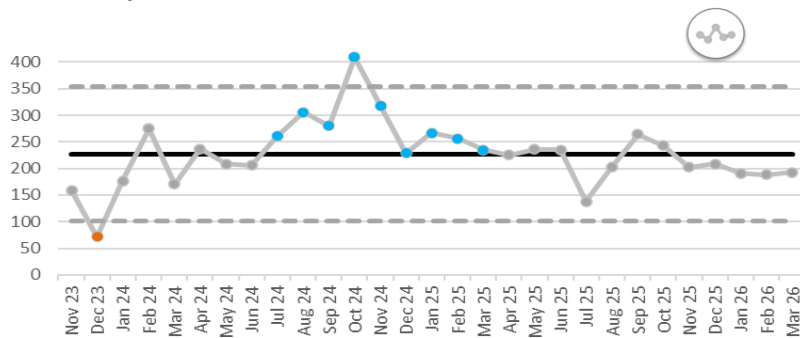
PRIMARY CARE AND OLDER PEOPLE



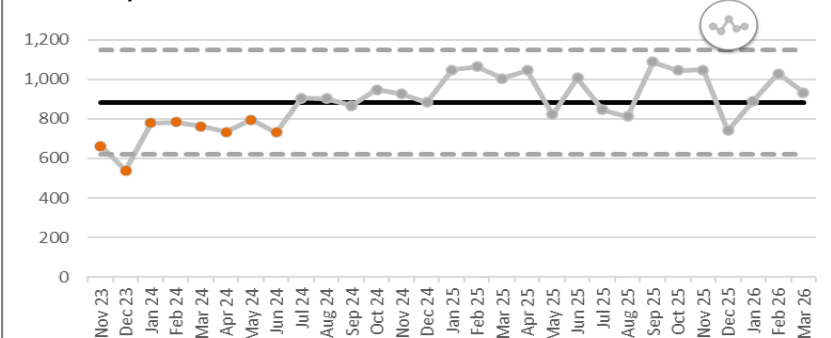
South Eastern Health
and Social Care Trust



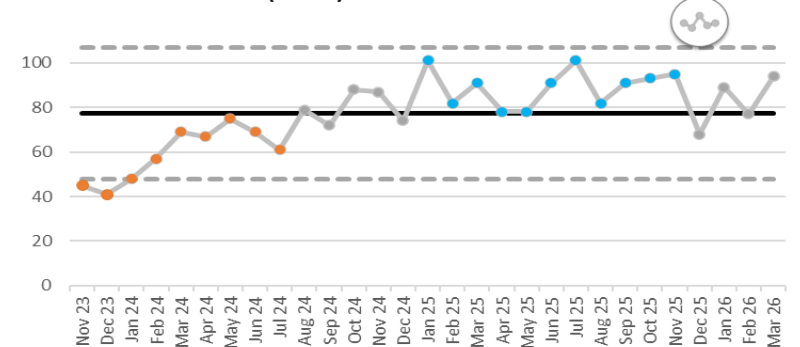
Community Dental Services New



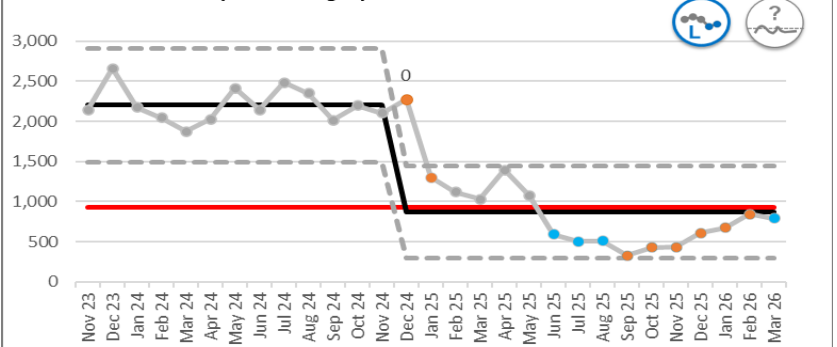
Community Dental Services Review



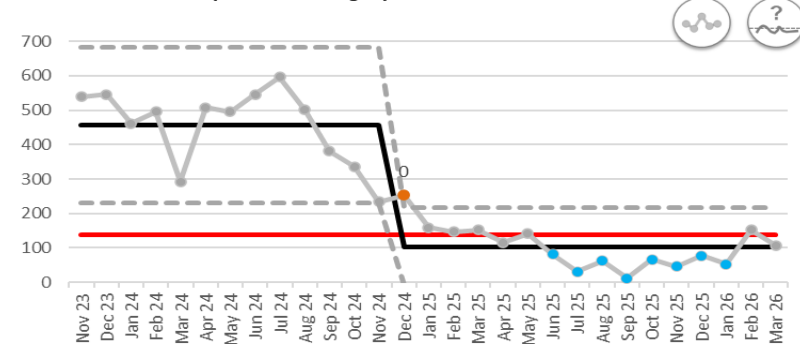
CDS General Anaesthetic (Ulster)



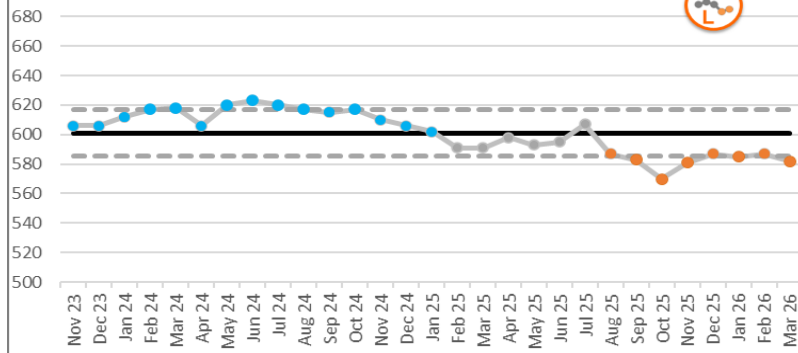
Unmet Need Hours (Full Packages)



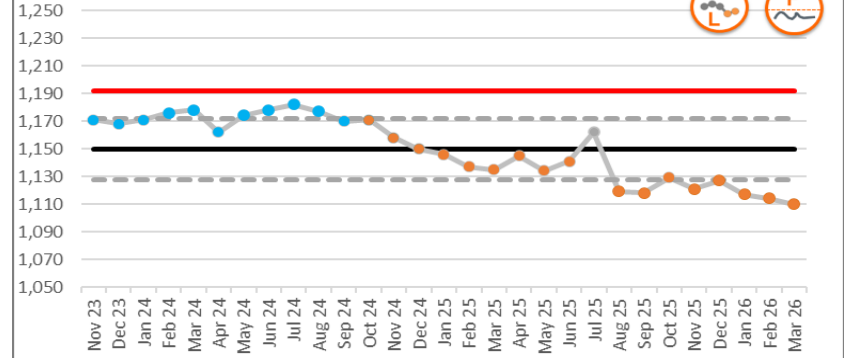
Unmet Need Hours (Partial Packages)



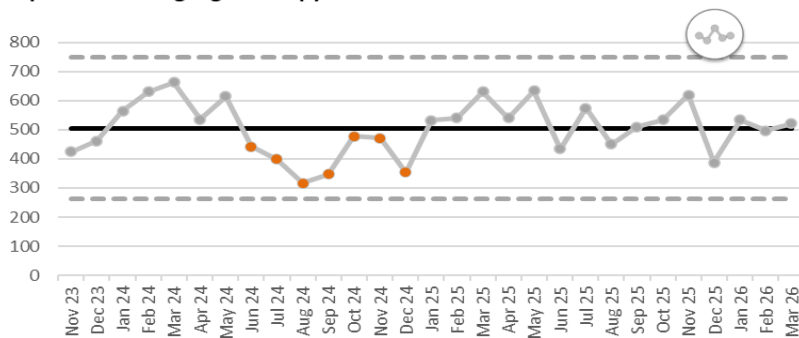
Direct Payments (PCOP only)



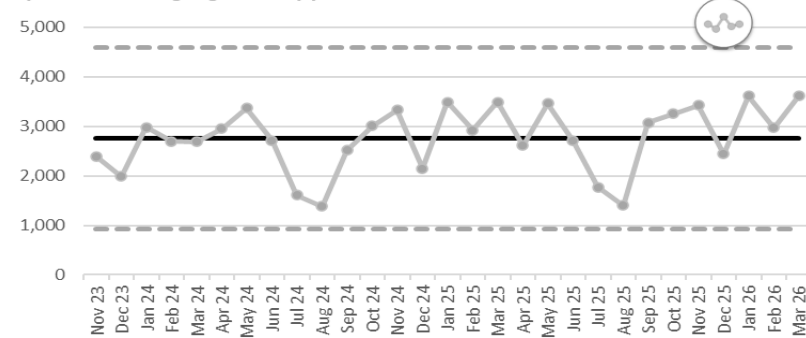
Direct Payments (ALL)



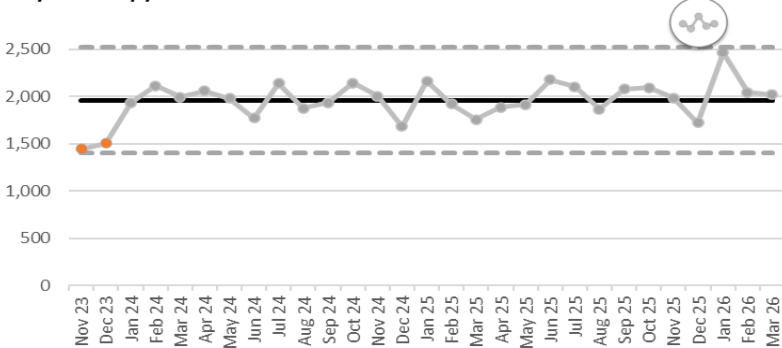
Speech and Language Therapy New Contacts



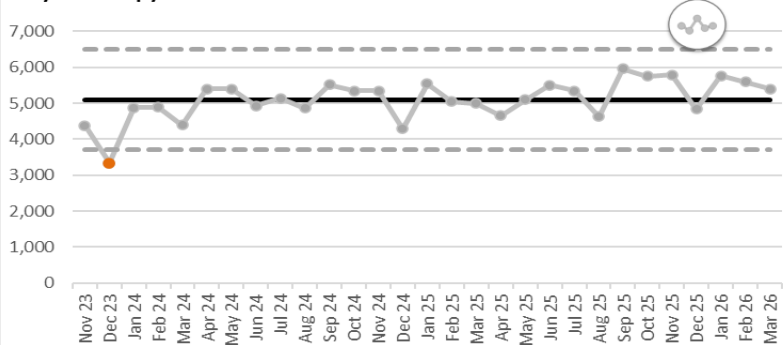
Speech and Language Therapy Review Contacts



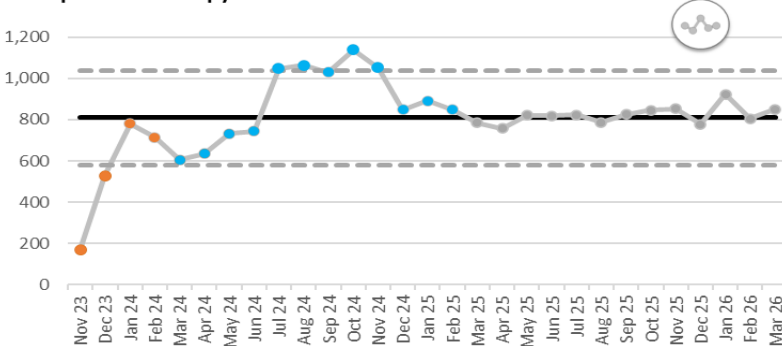
Physiotherapy New Contacts



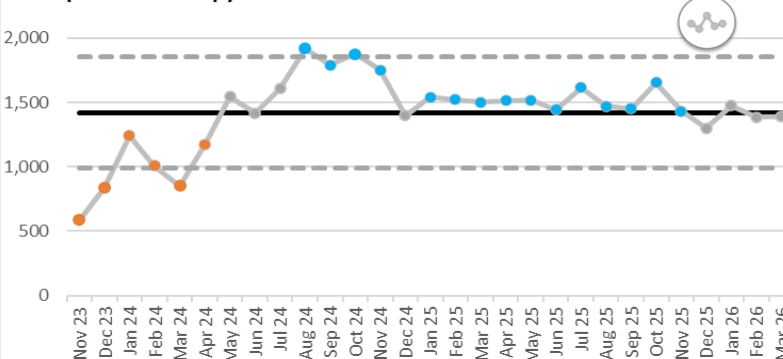
Physiotherapy Review Contacts



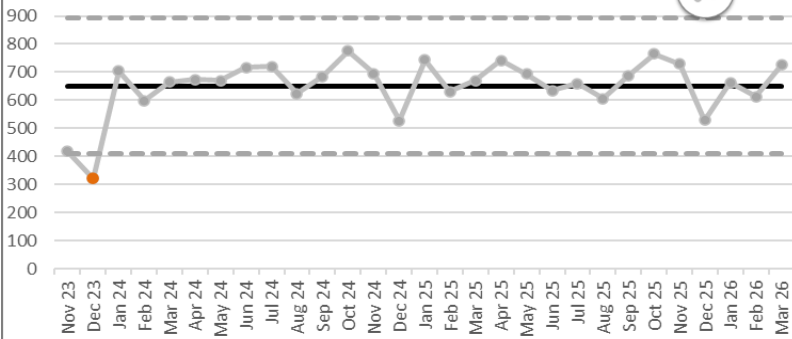
Occupational Therapy New Contacts



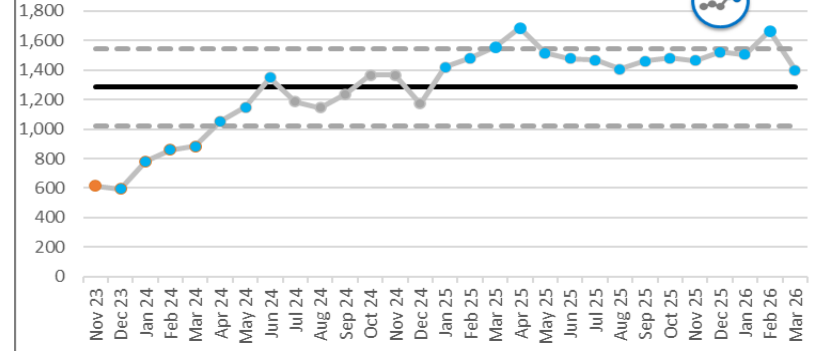
Occupational Therapy Review Contacts



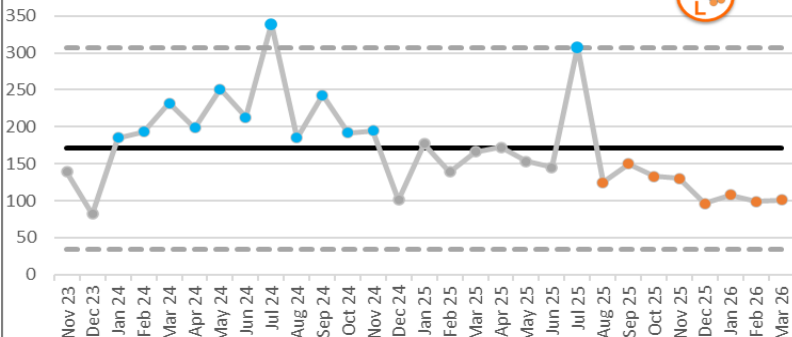
Dietetics New Contacts



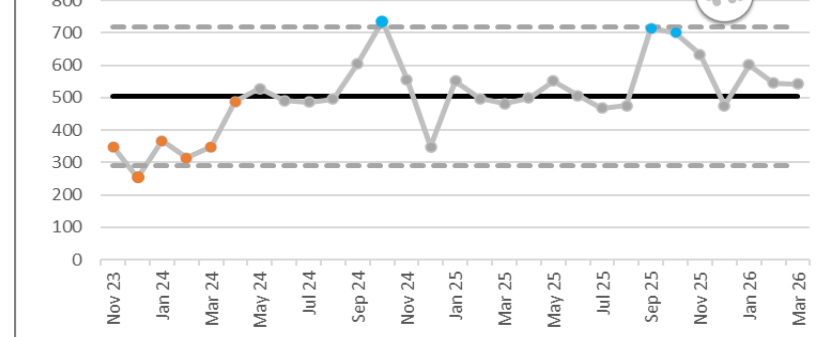
Dietetics Review Contacts



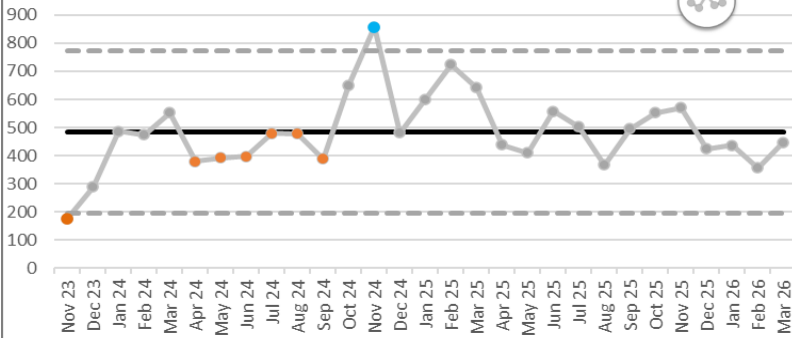
Orthoptics New Contacts



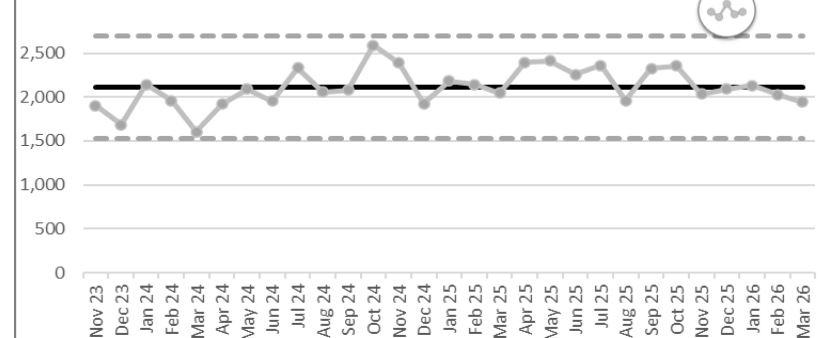
Orthoptics Review Contacts



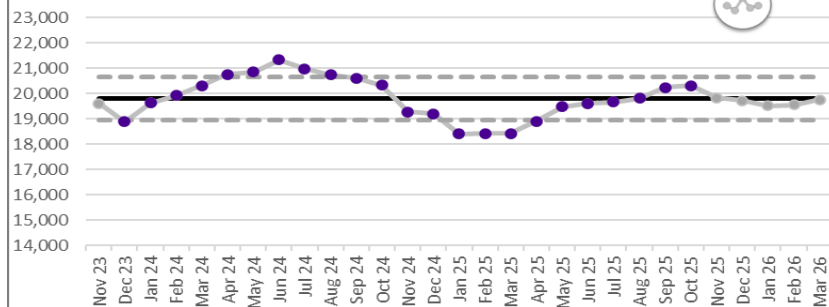
Podiatry New Contacts



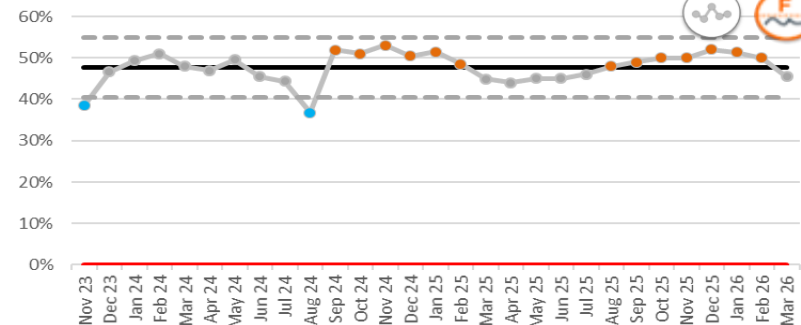
Podiatry Review Contacts



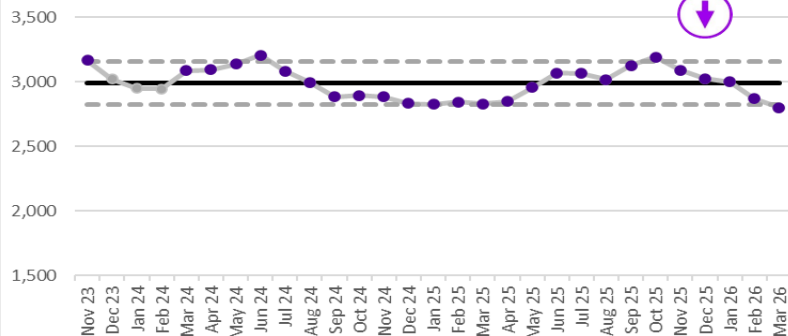
AHP Waits (n)



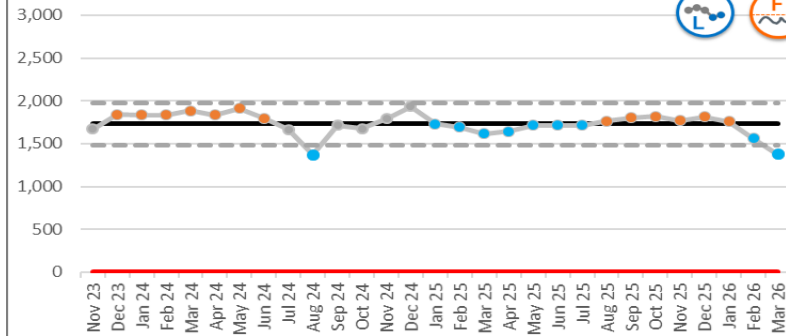
AHP Waits >13 weeks



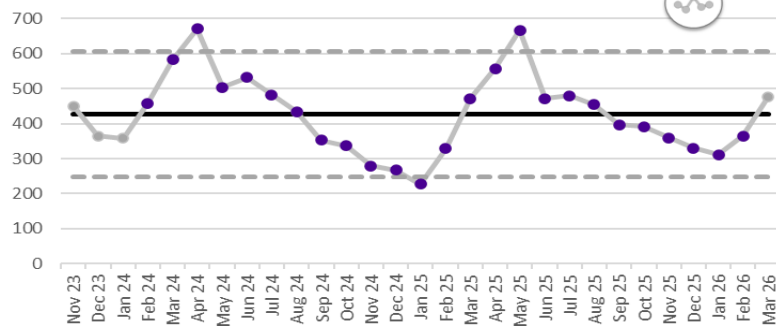
Occupational Therapy Waits (n)



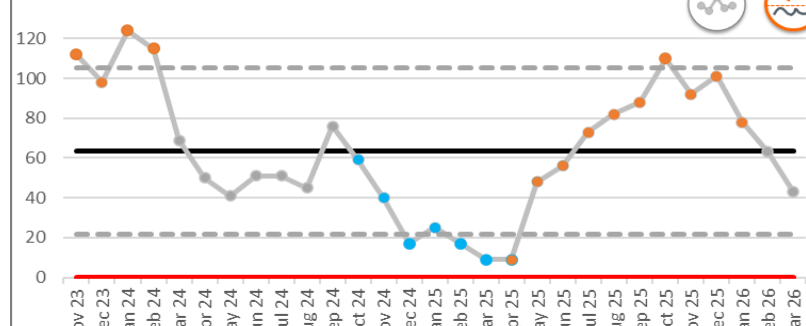
Occupational Therapy Waits >13 weeks



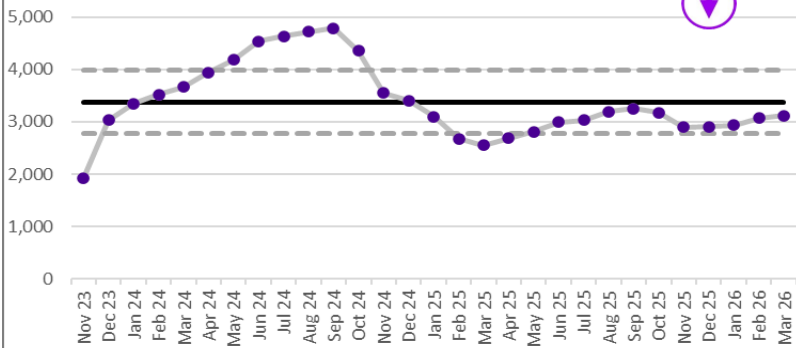
Orthoptics Waits (n)



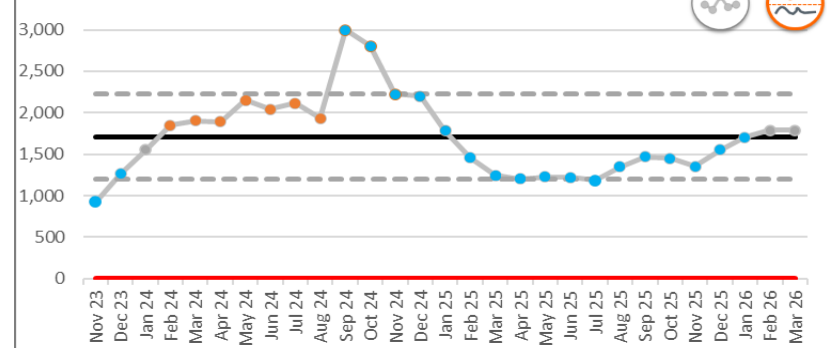
Orthoptics Waits >13 weeks



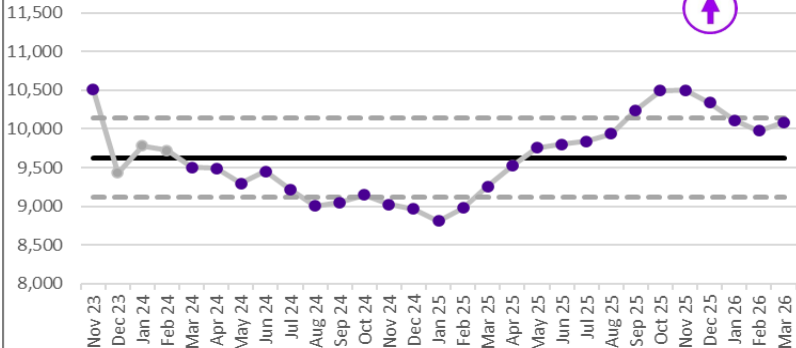
Podiatry Waits (n)



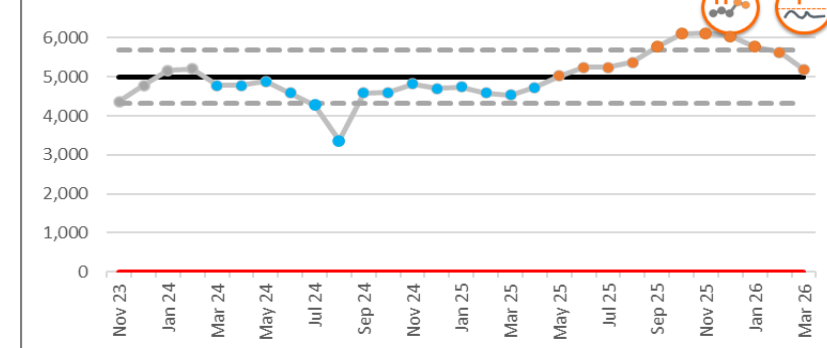
Podiatry Waits >13 weeks



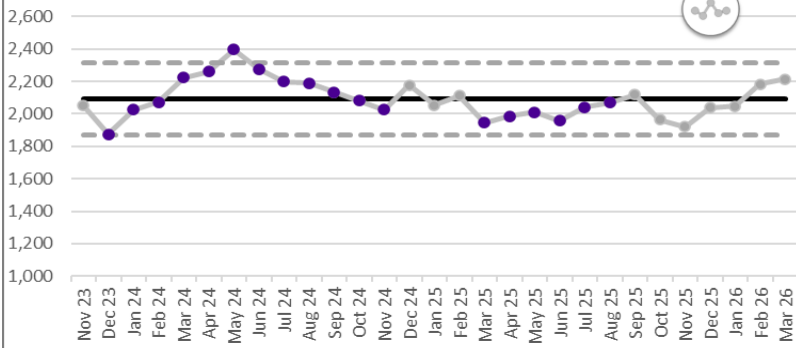
Physiotherapy Waits (n)



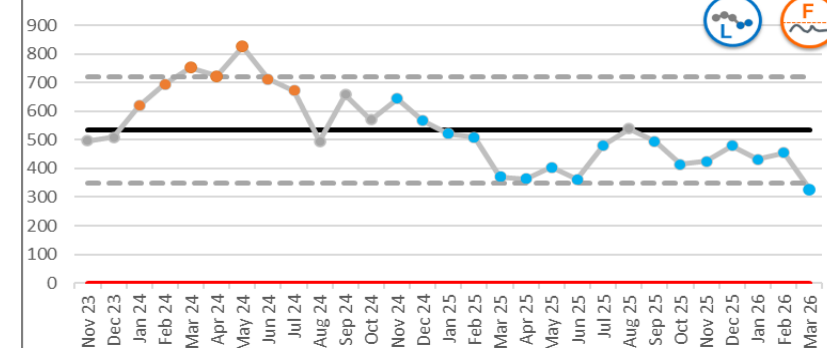
Physiotherapy Waits >13 weeks

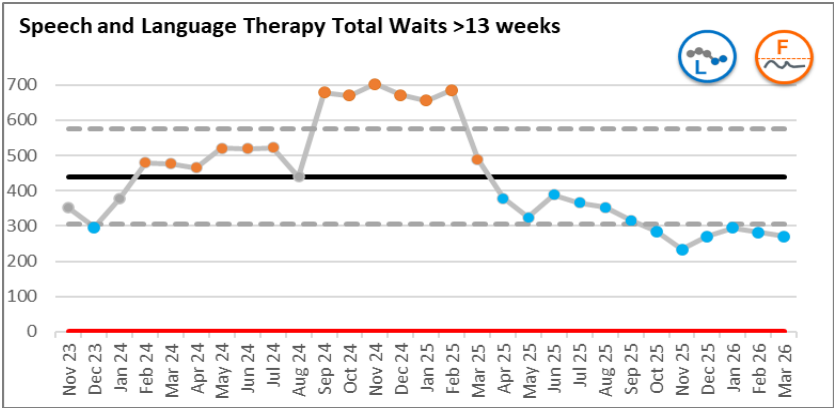
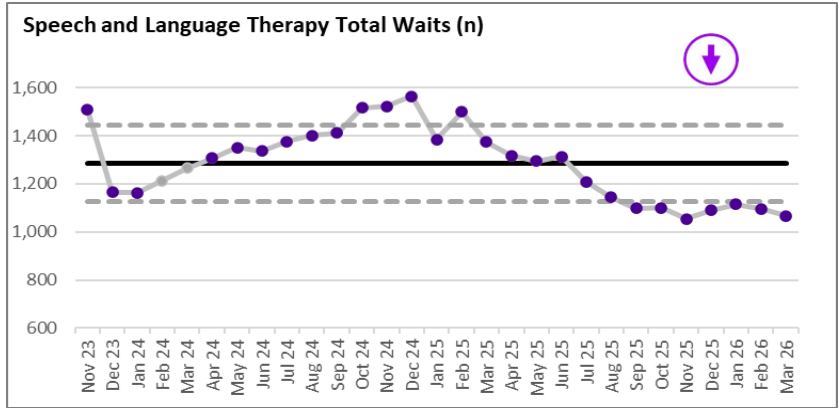


Dietetics Waits (n)



Dietetics Waits >13 weeks





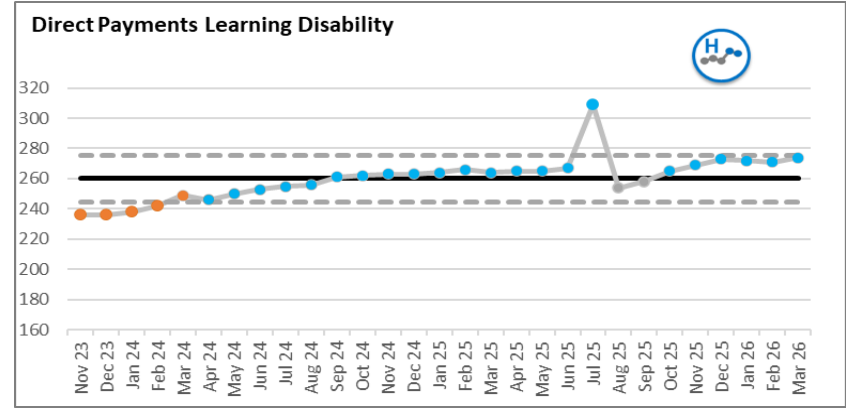
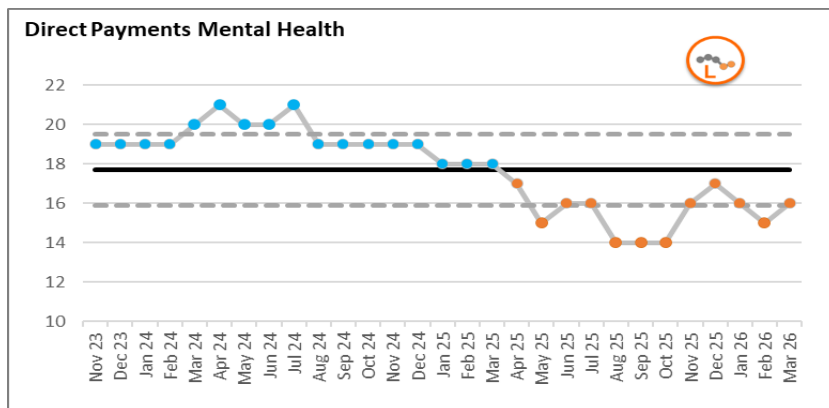
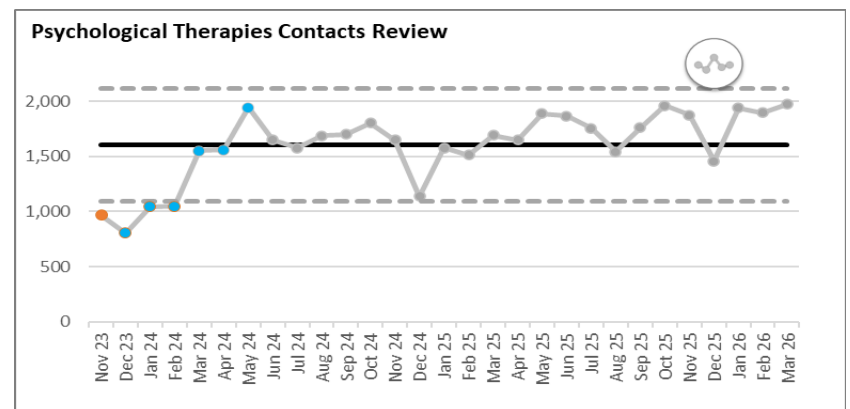
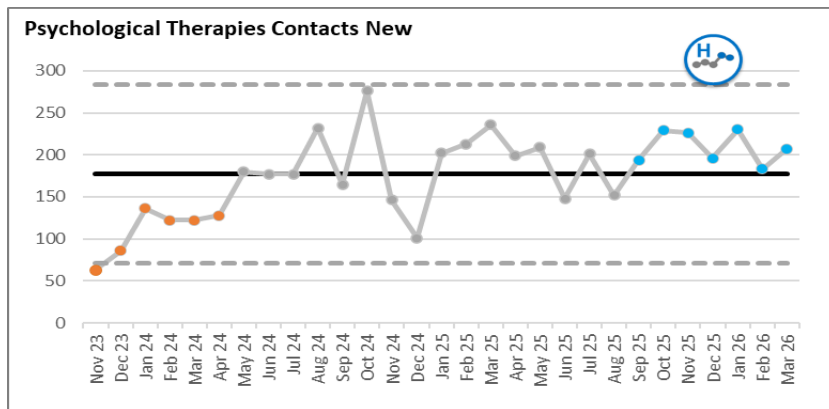
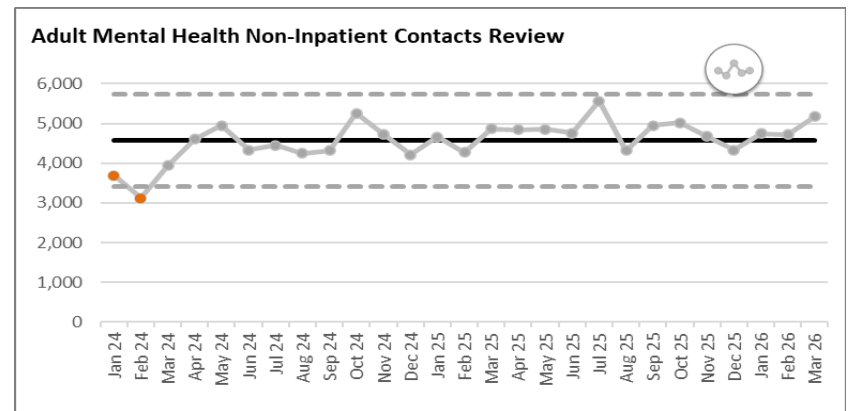
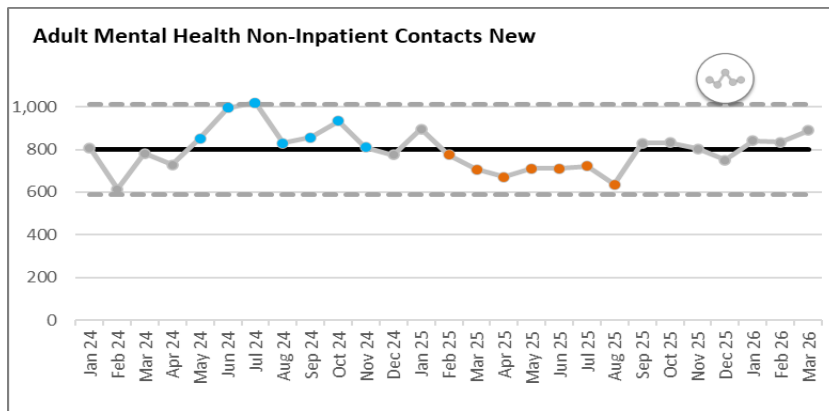
Safety, Quality and Experience of Care

ADULT SERVICES AND PRISON HEALTHCARE



South Eastern Health
and Social Care Trust





* Mental Health, Psychological Therapies and Dementia recording only began March 2026 – no chart available.

Safety, Quality and Experience of Care

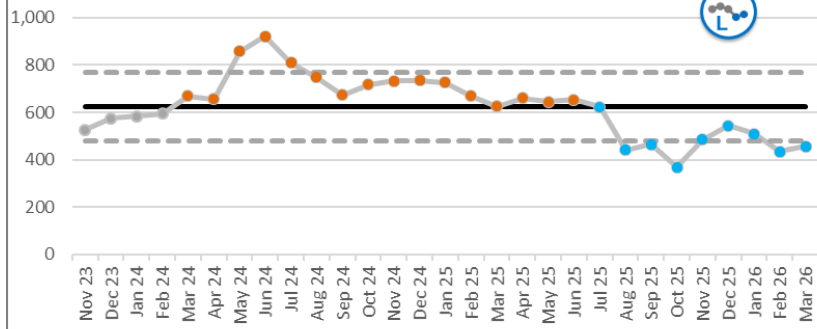
CHILDREN'S SERVICES



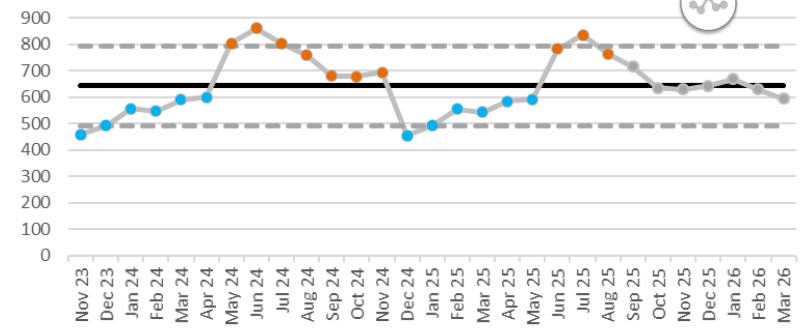
South Eastern Health
and Social Care Trust



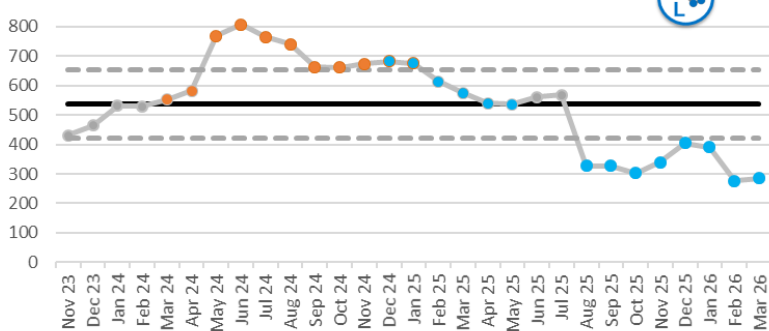
Unallocated Cases (All cases) (n)



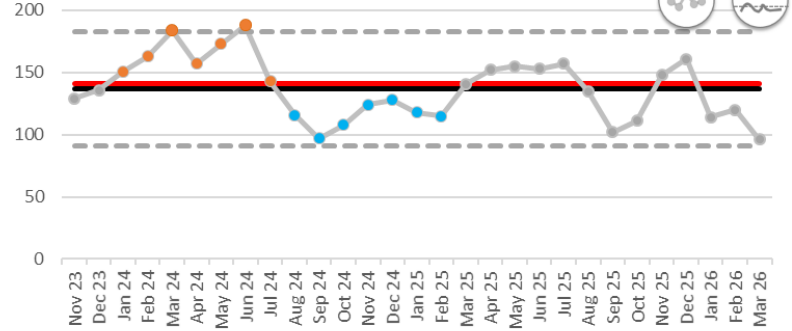
Unallocated Cases > 20 Days



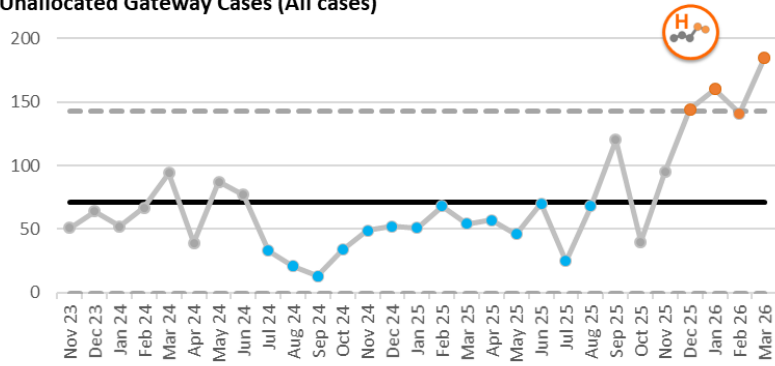
Unallocated Cases > 30 Days



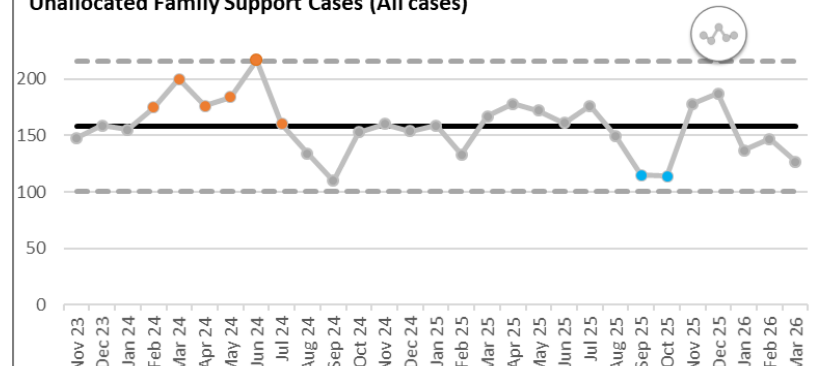
Unallocated Cases - > 20 days -Family Support Only



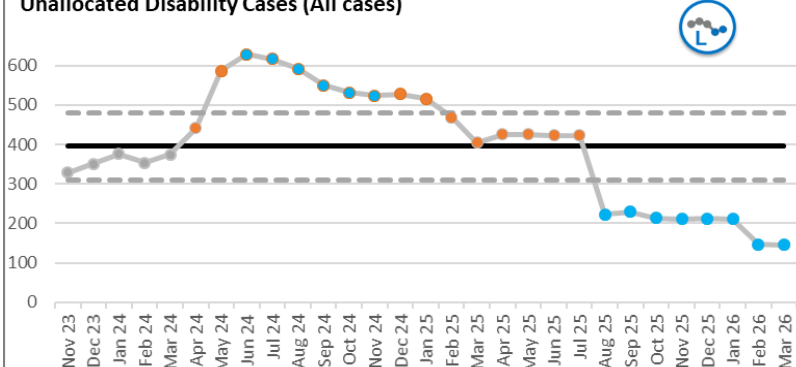
Unallocated Gateway Cases (All cases)



Unallocated Family Support Cases (All cases)



Unallocated Disability Cases (All cases)



Direct Payments (Children)

