Themed Recommendations & Response Table

Themed Recommendations (derived from 106)	Current Risk Mitigations	Future Improvement Initiatives
1. Strong Accountability and Implementation	- Monthly LD Governance SMT oversight - Dedicated Governance Lead - Whistleblowing routes - Independent sector governance links	- Integrated governance dashboards - Strengthened SPPG assurance - Review of SOPs - Enhanced contract review
2. Person-Centred, Co-Produced Care	- Co-production with service users and carers - Existing feedback mechanisms - Provider engagement via Team Leaders	- Strengthen involvement & experience structures - Review and standardise advocacy regionally
3. Workforce Reform	- Capacity and resilience planning - Reduction in agency use	- Workforce strategy via Social Care Collaborative Forum - Enhanced training for complex needs
4. Reduce Restrictive Practices	- Early work on LD Service Model - Engagement with providers for placement options	- Review of restrictive practices - Development of restrictive practices database - Outcomes-based models (e.g. Life Star)
5. Strengthen Safeguarding Systems	- Escalation through governance structures - Safeguarding MDT meetings	- Regional standardised safeguarding pathways - Multi-agency audit systems - Staff compliance with SOPs and training

6. Improve Governance and Leadership	- Weekly SMT locality visits - Increased MDT visibility across services	- Formalised staff engagement - Clear executive accountability lines - Direct communication with frontline staff
7. Improve Transparency and Communication	- Open communication channels - Service user/carer engagement	- Duty-of-candour aligned improvements
8. Strengthen Complaints and Advocacy	- Enhanced complaints systems	- Integrated complaints systems - Family engagement to share learning - Monitoring long-term improvements - Stronger regional advocacy and engagement structures
9. Reform Oversight and Regulation	- Business Support Lead for data monitoring - Encompass shared records - Cross-Trust MDT working	- Advanced analytics and performance frameworks - Integrated regio