Trust Board
Level 4 SIF Update

Reducing Time Spent in ED (with a particular focus on >12 hours)
Ambulance Handover

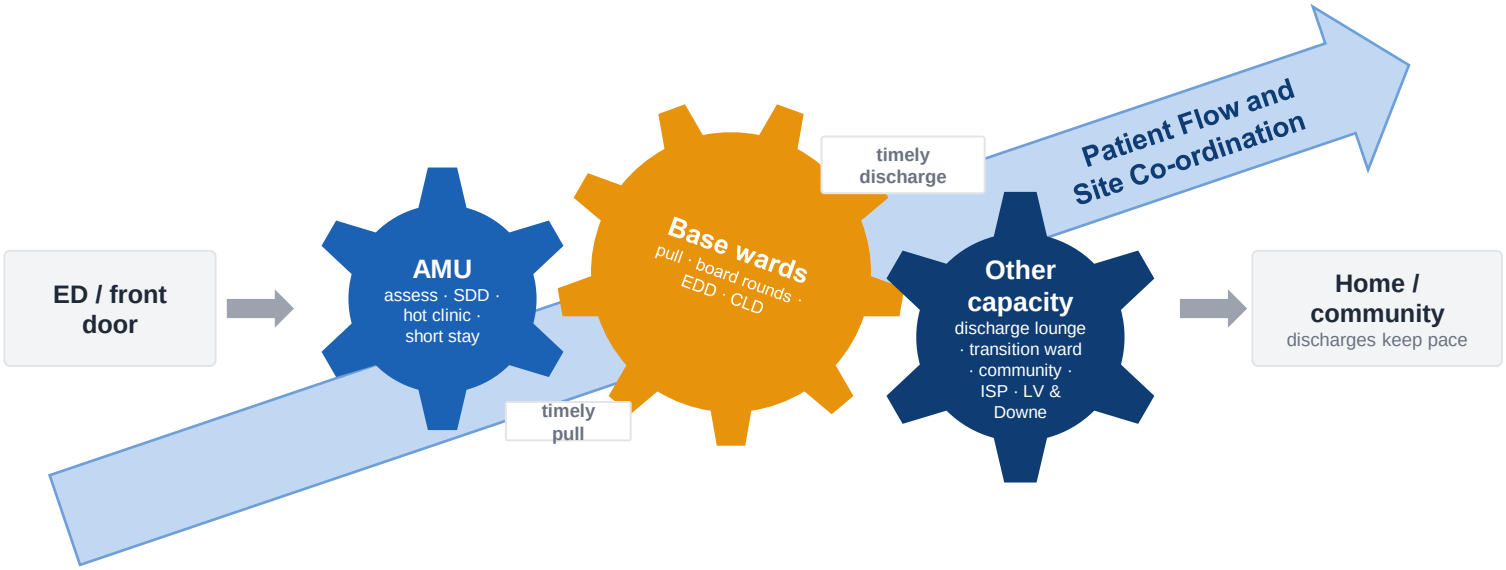
Wednesday 30 September 2026

South Eastern Health and Social Care Trust

Performance Summary

Performance Metrics	Jun-26	Jul-26	Aug-26	07/09 - 13/09	14/09 - 20/09	21/09 - 27/09
Total Emergency Department (ED & UCC) Attendances	2471 (avg weekly)	2451(avg weekly)	2472 (avg weekly)	2571	2497	2536
Attends including planned	2665	2681	2653	2802	2692	2783
Total number of Northern Ireland Ambulance Service (NIAS) Handovers	310 (avg weekly)	317(avg weekly)	339 (avg weekly)	321	301	337
Release to Rescue Implementations	10 in total	36 in total	8 in total	11	4	2
NIAS Handovers within 2 hours	228(avg weekly)	247 (avg weekly)	289 (avg weekly)	232	265	291
NIAS Handovers within 2 hours %	74%	78%	85%	72%	88%	86%
NIAS Handovers within 2 hours 15 minutes	243(avg weekly)	264 (avg weekly)	306 (avg weekly)	256	274	315
NIAS Handovers within 2 hours 15 minutes %	78%	83%	90%	80%	91%	93%
NIAS Handovers > 2 hours	83 (avg weekly)	71 (avg weekly)	50 (avg weekly)	89 (28%)	36(12%)	46(14%)
NIAS Handovers > 2 hours 15 minutes	62 (avg weekly)	53(avg weekly)	33 (avg weekly)	65 (20%)	27(9%)	22(7%)
NIAS Handovers within 45 minutes %	39%	48%	53%	42%	62%	50%
Maximum NIAS Handover Time	9 hours 14 minutes	13 hours 35 minutes	10 hours 40 minutes	6 hours 44 minutes	5 hours 23 minutes	5 hours 37 minutes
Average NIAS Handover Time	1 hour 32 minutes	1 hour 27 minutes	1 hour 3 minutes	1 hour 24 minutes	55 minutes	1 hour 0 minutes
12hr Performance from arrival to Discharge or Admission %	76%	75%	74%	75%	79%	72%
Hospital Admissions Total	508 (avg weekly)	562(avg weekly)	558 (avg weekly)	520	469	561
Elective	76 (avg weekly)	81(avg weekly)	77 (avg weekly)	86	70	110
Non-Elective	432 (avg weekly)	481(avg weekly)	480 (avg weekly)	434	399	451
Hospital Discharges Total	552 (avg weekly)	577(avg weekly)	541 (avg weekly)	535	546	567
Elective	79 (avg weekly)	81(avg weekly)	79 (avg weekly)	83	78	104
Non-Elective	473 (avg weekly)	496(avg weekly)	462 (avg weekly)	452	468	463
ED Moves to Ward Average (hh:mm)	20:08	20:24	18:09	19:36	18:39	18:24

One system – with significant interdependencies



One system: each wheel only turns if the next one does. That interdependence is why we implement priority changes as a single programme, not separate initiatives.

Source: *[AMU steady-state model v0.1 · RCC analysis]*

Ownership and Implementation – Key Action Areas

1. Engagement - building clinical ownership of the new model
2. ED and the acute take
3. AMU
4. Base wards, site co-ordination and patient flow