

Paper No. SET/55/17	
	Tick One ✓
For discussion	
For approval	✓
For information/noting	

Date of Trust Board Meeting: 27th Sept 2017

Confidential or Public Agenda: Public Agenda

Agenda item: Annual Quality Report

1.0 Introduction

Each Trust is required to report compliance with a minimum set of indicators which have been agreed regionally under the auspices of a work stream from the Q2020 Strategy.

This report provides information on:-

- The regionally agreed quality indicators relating to services, care and treatment provided by the Trust
- Additional on-going improvement work across the organisation
- Quality priorities for 2017/18.

2.0 Background information

In 2011, the Department of Health and Social Services and Public Safety (DHSSPS) launched the Quality 2020: A 10 Year Strategy to 'Protect and Improve Quality in Health and Social Care in Northern Ireland'. One of the priority work streams within this strategy was to agree a standard set of indicators for HSC Trusts across the region on safety, quality and experience and detail compliance in an Annual Quality Report. In addition to regionally agreed indicators, each Trust is invited to include a compliance summary against their local priorities for safety, quality and experience, ensuring they reflect staff wellbeing. This is the Trusts fifth quality report.

The Quality Report aims to increase public accountability and drive quality improvement within Health and Social Care (HSC) organisations. It reviews the past annual performance against quality priorities and the goals that were set, identifies areas for further improvement, and includes the commitment to the local community about what activities and ambitions will be undertaken and monitored over the coming year. This report includes feedback from those who use our service and is shared with the local Health and Social Care Organisations and the public.

3.0 Brief summary of key points contained in the paper/s

The report provides detail of the Trust compliance against regionally agreed quality indicators under the themes and minimal data set of metrics agreed by the DOH for the year 2016/17.

4.0 Recommendation/s for the Trust Board (please state if the paper/s is for information/noting or for approval by Board members) For approval by Trust Board.

The Annual Quality Report is to be launched on World Quality day in November 2017.

Lead Director: Nicki Patterson

Designation: Director of Nursing, Primary Care and Older People

Date: 18th September 2017

Cover sheet for Trust Board _June 2015