

13 February 2017

**Our Ref:** RFI 19363

Dear

**Freedom of Information Act 2000  
Memory Clinics**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for the information relating to the above which you requested on 12 January 2017.

A response to each of the questions raised has been provided by the Nursing, Older People & Primary Care Directorate and is attached in Appendix A.

Under the terms of the legislation, if you are unhappy with this response you have the right to seek a review within the Trust in the first instance. If you wish to do so, please write to me at the address below.

If after such a review you are still unhappy with the response, you have the right to appeal to the Information Commissioner who will undertake an independent review. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**L McAree (Miss)  
Head of Information Governance &  
Directorate Support**

*Under FOI legislation please provide me with the following information on memory clinics within your trust catchment area as of January 12th 2017:*

*Q1. How many memory clinics are there in your trust and please provide an address and location for each;*

A1. There are combined clinics in each of the three locality areas of the Trust every week.

1. 15 clinics. Mental Health Outpatients Department, Ards Community Hospital, Church Street, Newtownards, BT23 4AS
2. 14 clinics. Outpatients Department, Lagan Valley Hospital, 39 Hillsborough Road, Lisburn, Co. Antrim, BT28 1JP
3. 6.5 clinics. Outpatients Department, Downe Hospital, 2 Struell Wells Road, Downpatrick, BT30 6RL

*Q2. Please specify if the memory clinic is dementia specific or if it is a combined clinic (where this is the case provide details);*

A2. Apart from two dementia specific clinics, all remaining clinics are combined. Combined: dementia and functional patients, dementia patients accounting for approximately 80% of total.

*Q3. As of January 12th 2017 please tell me how many patients are registered at each clinic;*

A3. Please see results in Table 1 below.

**Table 1 – Patients registered at each clinic**

Clinic Area 1	Ards/Bangor	1175
Clinic Area 2	Lisburn	769
Clinic Area 3	Downpatrick	306

*Q4. As of January 12th 2017 please tell me how many patients are registered in each clinic as having being diagnosed dementia;*

A4. Please see Table 2 below which is an approximation based on 80/20 ratio between dementia and functional mental illness.

**Table 2 – Patients registered with dementia**

Clinic Area 1	Ards/Bangor	940
Clinic Area 2	Lisburn	615
Clinic Area 3	Downpatrick	245

Q5. *As of January 12th 2017 please tell me how many patients are waiting for an appointment;*

A5. Please see Table 3 below which shows patients waiting for 1<sup>st</sup> appointments.

**Table 3 – Patients waiting for 1<sup>st</sup> appointment**

Clinic Area 1	Ards/Bangor	247
Clinic Area 2	Lisburn	131
Clinic Area 3	Downpatrick	78

Q6. *As of January 12th 2017 please provide me with the top ten longest waiting times for an appointment for patients in each clinic;*

A6. Please see Table 4 below which shows the 10 longest waiting times for each clinic area.

**Table 4 – Top ten longest waiting times**

	Clinic Area 1 Ards/Bangor	Clinic Area 2 Lisburn	Clinic Area 3 Downpatrick
1st longest	287	257	116
2 <sup>nd</sup> longest	201	242	115
3 <sup>rd</sup> longest	201	229	112
4 <sup>th</sup> longest	201	187	103
5 <sup>th</sup> longest	194	180	98
6 <sup>th</sup> longest	182	159	97
7 <sup>th</sup> longest	172	145	84
8 <sup>th</sup> longest	164	139	84
9 <sup>th</sup> longest	154	138	83
10 <sup>th</sup> longest	154	136	81

- Q7. *As of January 12th 2017 please provide a breakdown of staff at the clinic in terms of numbers, including a breakdown of type of staff e.g numbers of consultants by speciality, nurses, social works staff, administrative etc.*
- A7. A Consultant doctor's work plan is divided into sessions and only a proportion of those sessions are spent delivering out-patient clinic work; therefore the WTE below reflects the amount of time formally dedicated to out-patient work.

Clinic Area 1 - Ards/Down

Consultant Psychiatrist – 1.0 WTE  
Speciality Doctor - 0.8 WTE  
Booking clerk – 1.0 WTE  
Audio typist - 1.0 WTE  
Medical secretary – 2.0 WTE

Clinic Area 2 - Lisburn

Consultant Psychiatrist - 0.6 WTE  
Associate Specialist - 0.8 WTE  
Speciality Doctor - 0.8 WTE  
Community Psychiatric Nurse - 0.4 WTE  
Admin - 1.0 WTE  
Audio typist - 1.0 WTE

Clinic Area 3 – Downe

Community Psychiatric Nurse - 0.1 WTE  
Admin support - 1.0 WTE  
Consultant - 0.5 WTE  
Staff grade - 0.4 WTE