

5 January 2018

**Our Ref:** RFI 22260

Dear Ms Wickware

**Freedom of Information Act 2000  
Information in Relation to Serious Incidents reported by GP Out Of Hours  
Services**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for the information relating to the above which you requested on 20 December 2017.

***Can South Eastern Health and Social Care Trust please provide all narrative reports that describe in detail the serious incidents reported by all of the GP out of hours services you commission, for the following years:***

- 1) 2015***
- 2) 2016***
- 3) 2017***

There have been no serious incidents reported by any of the GP Out of Hours Services within the Trust for the timeframe requested.

Under the terms of the legislation, if you are unhappy with this response you have the right to seek a review within the Trust in the first instance. If you wish to do so, please write to me at the address below.

If after such a review you are still unhappy with the response, you have the right to appeal to the Information Commissioner who will undertake an independent review. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely,

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**L McAree (Miss)  
Head of Information Governance &  
Directorate Support**