

Information Governance

22 May 2018

**Our Ref:** RFI 23296

Dear

**Freedom of Information Act 2000  
Information in Relation to Care Fees**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 24 April 2018.

A response to each of the questions raised has been provided by the Nursing, Primary Care & Older People Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled you have the right to seek a review within the Trust in the first instance. You should write to the: Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely,

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**For C Treanor  
Information Governance Assistant**

***I would appreciate if you could provide a breakdown as to how the Trust allocates the lump sum given to Nursing/Residential Homes including how the Trust arrives at numbers of hours with nursing care and non-nursing care to meet the needs of individual residents.***

***To clarify this please detail amounts allocated for:***

- 1. personal care ( washing, dressing, feeding etc)***
- 2. nursing needs (medication, dressings etc).***

A1 - A2. The Health and Social Care Board (HSCB) determine the independent sector care home tariff for Nursing and Residential homes.

The allocation for personal care needs and nursing care needs is not determined by the Trust therefore we are unable to provide this information. The Trust make an assessment on the individuals care needs and the HSCB set the rate paid.

You may wish to contact the HSCB for further information at: [foi.hscb@hscni.net](mailto:foi.hscb@hscni.net)

***3. as a resident's condition deteriorates how are their increased needs assessed?***

A3. Any individual whose care is commissioned through the Care Management contracting process will have a named key worker. Assessment, care planning and care provision is managed under the DHSSPS Care Management Guidance 2010 (now Department of Health), and within this there is a monitoring and review process. As an individual's needs change there will be a professional re-assessment according to the level of need. As a result of the reassessment and review, the care plan will be updated by the key worker and by the facility providing the care.

As an individual's needs change the Residential or Nursing Home is responsible for ensuring that the care environment and level of support provided is at a suitable level to meet the needs of each person. If there is any concern this should be referred to the HSC Trust for professional assessment.