

01 June 2018

**Our Ref:** RFI 23441

Dear

**Freedom of Information Act 2000  
Information in Relation to Domiciliary Care Packages**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 9 May 2018.

A response to each of the questions raised has been provided by the Nursing, Primary Care & Older People Directorate and is provided below.

***The number of people waiting for a domiciliary care package across the Trust as of March 31st over each of the last 4 years.***

The Domiciliary Referral Hub was introduced in December 2015 to provide a single point of entry for all domiciliary referrals, therefore the Trust is only able to provide the figures for the last three years.

2018 – 314

2017 – 147

2016 - 98

If you are unhappy as to how this request has been handled you have the right to seek a review within the Trust in the first instance. You should write to the: Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely,

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**V Smith (Miss)**  
**Information Governance Assistant**