

30 May 2018

Our Ref: RFI 23621

Dear

**Freedom of Information Act 2000
The Statistical Breakdown of Medical Negligence in Relation to Flexible
Cystoscopy (Male) {Urology}**

I refer to your request for information regarding the above subject.

I am writing to advise you that following a search of our paper and electronic records, I have established that:

Information on medical negligence claims are not broken down in this manner. The South Eastern HSC Trust records outcomes such as 'delay in diagnosis', 'delayed treatment' etc. and does not break it down into specific procedures.

We have also checked with the Department of Health (DOH) as it appears to be reports from them that you refer to and they have confirmed that they do not break down their information in this way either.

If you are unhappy as to how this request has been handled you have the right to seek a review within the Trust in the first instance. You should write to the:

Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

V Smith (Miss)
Information Governance Assistant

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