

6 June 2018

**Our Ref:** RFI 23222

Dear

**Freedom of Information Act 2000 – Information in Relation to Agency Nursing Hours used by the Trust**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 13 April 2018.

A response to the question raised has been provided by the HR & Corporate Affairs Directorate and is provided below.

***Could you tell me the number of Nursing Agency hours that is being used by the South Eastern Trust for financial year 2017/2018?***

The Trust used 107,970 hours of temporary agency staffing within Nursing & Midwifery (registered and unregistered staff).

If you are unhappy as to how this request has been handled you have the right to seek a review within the Trust in the first instance. You should write to the: Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's office, Wycliffe House, Water Lane, Wilmslow, Cheshire SK9 5AF. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

---

**V Smith (Miss)**  
**Information Governance Assistant**