

14 August 2018

Our Ref: RFI 24255

Dear

**Freedom of Information Act 2000
Information in Relation to the Trust's Mobile Phone Contract**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 17 July 2018.

A response to each of the questions raised has been provided by the Planning, Performance and Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

**Catherine Treanor
Information Governance Assistant**

Can you please send me an update of the organisation's mobile phone contract.

Q1. Network Provider(s) - Please provide me with the network provider name e.g. EE, Telefonica, Vodafone, Three

A1. EE.

Q2. Annual Average Spend- Can you please provide me with the average annual spend over the 3 years. If this is a new contract can you please provide the estimated annual spend.

A2. New Contract – estimated annual spend £120,000.

Q3. Number of Connections- Number of connections for each network provider. Please split the connection into the following, Voice Only, Voice and Data and Data. Please provide me with a figure for each one including if the organisation doesn't have any.

A3. Voice Only	2015
Voice and Data	1254
Data	1305

Q4. Duration of the contract- please state if the contract also includes contract extensions for each provider.

A4. 5 years with 2 x 12 month extension.

Q5. Contract Start Date- please can you provide me with the start date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement.

A5. 15 June 2018.

Q6. Contract Expiry Date- please can you provide me with the expiry date of the signed agreement. Please do not provide me with the framework contract date I require the contract dates of the signed agreement. If the contract is rolling please state.

A6. 15 June 2025.

Q7. Contract Review Date- Please can you provide me with a date on when the organisation plans to review this contract.

A7. Annual review.

Q8. *The person within the organisation responsible for this particular contract. Can you send me the full contact details Contact Name, Job Title, Contact Number and direct email address for each network provider? If full contact details cannot be provided please send me their actual job title.*

A8. Darren Henderson
Assistant Director of Technology & Telecoms
02890561404
Darren.Henderson@setrust.hscni.net