

Information Governance

8 September 2016

Our Ref: RFI 18134 (LD)

Dear

Freedom of Information Act 2000 – Telecommunication Information

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for the information relating to the above which you requested on 10 August 2016.

A response to each of the questions raised is attached in Appendix A.

Under the terms of the legislation, if you are unhappy with this response you have the right to seek a review within the Trust in the first instance. If you wish to do so, please write to me at the address below.

If after such a review you are still unhappy with the response, you have the right to appeal to the Information Commissioner who will undertake an independent review. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

L McAree (Miss)
Head of Information Governance &
Directorate Support

- *What manufacturer telephone system are you using?*

The Trust is currently using the Avaya CS 1000.

- *How many extensions are there on your telephone system?*

There are 5416 extensions on the telephone system.

- *Who maintains your telephone system?*

BT maintains the telephone system.

- *When does your telephone system maintenance contract expire?*

The maintenance contract expires on 30th March 2018.

- *Are you using Lync or Skype for Business?*

No the Trust is not using Lync or Skype for business.