

6 September 2016

Our Ref: RFI 18063

Dear

Freedom of Information Act 2000 – Information in relation to services uses, home care providers and hourly rates

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for the above information which you requested on 3 August 2016.

A response to each of the questions raised is attached in Appendix A.

Under the terms of the legislation, if you are unhappy with this response you have the right to seek a review within the Trust in the first instance. If you wish to do so, please write to me at the address below.

If after such a review you are still unhappy with the response, you have the right to appeal to the Information Commissioner who will undertake an independent review. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

L McAree (Miss)
Head of Information Governance &
Directorate Support

Q1. Number of service users for whom services are purchased externally

A1. The Nursing, Primary Care and Older People's Services can confirm that approximately 4003 service users receive externally purchased domiciliary care services. This figure was taken from a snap shot week ending 29 May 2016 and includes all programmes of care, excluding service users with packages that were suspended at that time.

Q2. Number of external home care providers

A2. The Trust currently has contracts in place with 36 external providers.

Q3. Average hourly invoice rate

A3. The standard rate the Trust pays per hour is £12.77 and this is paid in the majority of cases. In a small number of cases the Trust pays £13.15 as a rural rate. The average of these two rates is £12.96.