

26 October 2016

Our Ref: RFI 18670

Dear

Freedom of Information Act 2000 – Information in relation to Car Parking Fees for the period 1 October 2015 to 1 October 2016

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for the information relating to the above which you requested on 14 October 2016.

A response to each of the questions raised is attached in Appendix A.

Under the terms of the legislation, if you are unhappy with this response you have the right to seek a review within the Trust in the first instance. If you wish to do so, please write to me at the address below.

If after such a review you are still unhappy with the response, you have the right to appeal to the Information Commissioner who will undertake an independent review. The Information Commissioner can be contacted at The Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, SK9 5AF.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

L McAree (Miss)
Head of Information Governance &
Directorate Support

1. *How much revenue did the Trust receive from car parking fees between 1st October 2015 and 1st October 2016?*

A1. The Trust received from staff and public a total of £1,494,871.

2. *What are the Trusts rates per hour and per day (can you indicate if this varies between hospitals in the Trust)? Is there any way to get a reduction in this rate?*

A2. Currently the Trust is only charging on the Ulster Hospital site.

Hours	Price
0 - 1	£1.20
1 - 4	£1.80
4 – 6	£2.50
6 – 8	£3.50
8 – 24	£4.50
Lost Ticket	£6.00

The Trust does not reduce charges but rather operates an exemption to charging scheme.

The majority of exemptions will be issued to:-

- Renal and McDermott Unit Patients who travel by their own transport
- Next of kin of patients in ICU and Neonatal Unit
- Next of kin of patients with life threatening conditions and those who visit patients for prolonged periods of time.
- Cardiac Rehabilitation Patients attending the Recreation Hall within Trust HeadQuarters Complex.
- Maxillo Facial Patients attending Home 2

The Senior Nurse / Departmental Manager will use discretion and judgement in all other instances.

3. *Has the Trust increased the parking charge in the last two years and if so by how much?*

A3. Parking charges at the Ulster Hospital have not been increased in the last two years.

4. *If the Trust car parks are run by an outside firm and can you please say who that is?*

A4. The Trusts car parks are internally operated.