

22 January 2019

**Our Ref:** RFI 25724

Dear

**Freedom of Information Act 2000  
Information in Relation to Lost Bed Days and Delayed Discharges**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above supplementary information which you requested on 9 January 2019.

A response to the question raised has been provided by the Planning, Performance & Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

---

**Jane McCormick**  
**Information Governance Assistant**

**Q1. Table two in the attached (previous response) provides the number of discharges that were delayed broken down by the reason for the delay. Could you also provide me with the number of bed days lost broken down by each of the reasons for discharge delay?**

A1. Please see Table 1 for the number of delayed discharges for Trust patients during the 2017-2018 financial year and an updated Table 2 for a breakdown of the reason for the delay to include the number of days.

Table 1	<b>2017/18</b>	
	<b>No. of Discharges</b>	<b>Days Delayed</b>
<b>Complex Discharges GT 48 hrs</b>	787	5544

Table 2		
<b>Reason for Discharge Delay</b>	<b>Total</b>	<b>Days Delayed</b>
COMPLEX 5 - NO DOMICILIARY PACKAGE AVAILABLE	318	2279
COMPLEX 18 - NO SUITABLE STEP DOWN BED AVAILABLE	97	673
COMPLEX 7 - NO NURSING HOME BED AVAILABLE	84	525
COMPLEX 9 - ESSENTIAL EQUIP/ADAPTATIONS NOT AVAIL/COMP	68	415
COMPLEX 10 - PATIENT/FAMILY RESISTANCE	54	545
COMPLEX 11 - NURSING/RESIDENTIAL HOME RESISTANCE	40	245
COMPLEX 8 - NO EMI BED AVAILABLE	37	316
COMPLEX 2 - CARE PLANNING	25	135
COMPLEX 6 - NO RESIDENTIAL HOME BED AVAILABLE	24	172
COMPLEX 16 - OTHER COMPLEX DELAY REASON	19	110
COMPLEX 14b - PALLIATIVE CARE	12	64
COMPLEX 3 - PATIENT/RELATIVE CHOICE	3	37
COMPLEX 20 - TRANSPORT DELAY	3	10
COMPLEX 12 - TRAINING RELATED DELAY	2	8
COMPLEX 1 - HOSPITAL ASSESSMENT	1	13
	<b>787</b>	<b>5544</b>