

22 November 2018

Our Ref: RFI 25724

Dear Mr Harrison

**Freedom of Information Act 2000
Information in relation to Lost Bed Days & Delayed Discharges**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 24 October 2018.

A response to the remaining Question 1 has been provided by the Planning, Performance & Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Victoria Smith
Information Governance Assistant

Q1. Number of lost bed days in the South Eastern Health and Social Care Trust due to delayed discharge during the 2017-18 financial year, broken down by the reason discharge was delayed.

- A. Please see table 1 for number of delayed discharges for Trust patients during 2017-2018 financial year and table 2 for a breakdown of reason for delay.

Table 1

	2017/18	
	No. of Discharges	Days Delayed
Complex Discharges GT 48 hrs	787	5544

Table 2

Reason for Discharge Delay	Total
COMPLEX 5 - NO DOMICILIARY PACKAGE AVAILABLE	318
COMPLEX 18 - NO SUITABLE STEP DOWN BED AVAILABLE	97
COMPLEX 7 - NO NURSING HOME BED AVAILABLE	84
COMPLEX 9 - ESSENTIAL EQUIP/ADAPTATIONS NOT AVAIL/COMP	68
COMPLEX 10 - PATIENT/FAMILY RESISTANCE	54
COMPLEX 11 - NURSING/RESIDENTIAL HOME RESISTANCE	40
COMPLEX 8 - NO EMI BED AVAILABLE	37
COMPLEX 2 - CARE PLANNING	25
COMPLEX 6 - NO RESIDENTIAL HOME BED AVAILABLE	24
COMPLEX 16 - OTHER COMPLEX DELAY REASON	19
COMPLEX 14b - PALLIATIVE CARE	12
COMPLEX 3 - PATIENT/RELATIVE CHOICE	3
COMPLEX 20 - TRANSPORT DELAY	3
COMPLEX 12 - TRAINING RELATED DELAY	2
COMPLEX 1 - HOSPITAL ASSESSMENT	1
	787