

21 November 2018

Our Ref: RFI 25724

Dear

**Freedom of Information Act 2000
Information in relation to Lost Bed Days & Delayed Discharges**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 24 October 2018.

A response to Questions 2 and 3 has been provided by the Planning, Performance & Informatics Directorate and is attached in Appendix A. We are still awaiting a response to Q1 and hope to have this with you as soon as possible.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Victoria Smith
Information Governance Assistant

- Q2. Number of delayed discharges in the South Eastern Health and Social Care Trust during the 2017-18 financial year for patients in the last 12 months of life**
- Q3. Number of lost bed days in the South Eastern Health and Social Care Trust due to delayed discharge during the 2017-18 financial year, broken down by the reason discharge was delayed, for patients in the last 12 months of life.**

- A. The information requested is not centrally held. To obtain this information would require a manual review of records.

This would exceed the 'Appropriate Limit' as defined by the Freedom of Information Act 2000. The Trust therefore exempts the release of this information under Section 12(1).

12.-(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with the Freedom of Information Act 2000 this letter acts as a Refusal Notice.