

Information Governance

26 March 2019

Our Ref: RFI 27600

Dear

**Freedom of Information Act 2000
Information in relation to Personal health record/ PHR/ shared record/ patient portal**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 26 February 2019.

A response to each of the questions raised has been provided by the Planning, Performance and Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

**Catherine Treanor
Information Governance Assistant**

We wish to request the following information under the Freedom of Information Act:

Q1. Does South Eastern Health and Social Care Trust use a Personal health record/ PHR/ shared record/ patient portal (e.g. Graphnet, Intersystems, Orion, PKB etc.).

A1. Yes, the Trust uses Northern Ireland Electronic Care Record (NIECR). This is a Regional System and the contract is owned by Business Services Organisation (BSO).

If yes please will you answer the following:

Q2. Supplier name

A2. Orion

Q3. System name

A3. NIECR

Q4. Current contract start date

Q5. Current contract end date

Q6. Are you looking to renew this system?

Q7. The total contract Value (to include the licence costs, one-off implementation cost and support charge)?

A4 -A7.As this is a regional contract the information would be held by BSO. To receive a response to your request I would suggest you make contact with BSO directly at: - foi.bso@hscni.net