

24 April 2019

Our Ref: RFI 28192

Dear

**Freedom of Information Act 2000
Information in relation to EPR clinical systems**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 5 April 2019.

A response to each of the questions raised has been provided by the Planning, Performance and Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

**Catherine Treanor
Information Governance Assistant**

I have noticed that a few of South Eastern Health and Social Care Trust's clinical systems have recently expired. Please see below.

EPR- Orion Health Concerto

Expiry: 2019-05-01

May I ask if the systems above have a new contract expiration date and are they annually renewed?

Please let me know if they are still in use and if not, what supplier systems have replaced them.

This is a regional system the contract is held and managed by Business Services Organisation (BSO). To receive a response to your request I would suggest you make contact with BSO directly at: - foi.bso@hscni.net