

16 April 2019

**Our Ref:** RFI 27938

Dear

**Freedom of Information Act 2000 or  
Environmental Information Regulations 2004**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 19 March 2019.

A response to each of the questions raised has been provided by the Human Resources and Corporate Affairs Directorate, the Finance and Estates Directorate and the Planning, Performance and Informatics and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Jane McCormick**  
**Information Governance Assistant**

**Q1. If your trust runs one or more A&E departments, could you please provide the total number of physical assaults on staff for each of the following time periods: 2018-2019 (or up until the most recent month), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets for these time periods.**

A1. Please see Table1 below.

Table1

Physical Assaults by Staff Type and Incident date grouped by Location (exact)						
By Financial Year (to 31/12/18)						
	14/15	15/16	16/17	17/18	18/19	Total
<b>Accident &amp; Emergency Dept - Downe</b>	1	1	2	0	0	4
Nursing, Midwifery and Health Visiting	0	1	2	0	0	3
Nursing, Midwifery and Health Visiting (Students)	1	0	0	0	0	1
<b>Accident &amp; Emergency Dept - Lagan Valley</b>	2	2	0	1	1	6
Ancillary & General	1	0	0	1	0	2
Nursing, Midwifery and Health Visiting	1	2	0	0	1	4
<b>Accident &amp; Emergency Dept - Ulster Hospital</b>	17	11	12	9	20	69
Admin & Clerical	1	0	0	0	0	1
Ancillary & General	6	1	7	1	4	19
Nursing, Midwifery and Health Visiting	10	6	5	6	15	42
Professional & Technical	0	0	0	1	0	1
Medical & Dental	0	3	0	1	1	5
Ambulance Service	0	1	0	0	0	1
Totals:	20	14	14	10	21	79

**Q2. If your trust runs one or more A&E departments, could you please provide the total number of non-physical assaults on staff for each of the following time periods: 2018-2019 (or up until the most recent month), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.**

A2. Please see Table 2 below.

Table 2

Non-physical assault by Person Type and Incident date grouped by Location (exact)						
By Financial Year - To 31/12/18						
	14/15	15/16	16/17	17/18	18/19	Total
<b>Accident &amp; Emergency Dept - Lagan Valley</b>	1	2	1	0	5	9
Nursing, Midwifery and Health Visiting	1	2	1	0	4	8
Medical & Dental	0	0	0	0	1	1
<b>Accident &amp; Emergency Dept - Ulster Hospital</b>	13	13	9	2	6	43
Admin & Clerical	0	0	1	0	0	1
Ancillary & General	6	0	1	0	0	7
Nursing, Midwifery and Health Visiting	6	13	6	2	6	33
Nursing Midwifery & Health Visiting (Agency)	1	0	0	0	0	1
Social Work	0	0	1	0	0	1
Totals:	14	15	10	2	11	52

**Q3. *If available, please provide a breakdown of the data for your whole trust, for the total number of physical assaults on staff by their profession (see below) for the following time periods: 2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets***

A3. Please see Table 3 on the following page.

Table 3

Physical Assaults on staff by Adverse event/Staff Grouping and Incident date(Financial Year)						
	14/15	15/16	16/17	17/18	18/19	Total
<b>Admin &amp; Clerical</b>	<b>1</b>	<b>2</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>5</b>
Actual/Alleged Physical Abuse/assault (due to client group)	0	2	0	1	0	3
Physical abuse, assault or violence	1	0	0	0	0	1
Throwing objects aggressively	0	0	1	0	0	1
<b>Ancillary &amp; General</b>	<b>163</b>	<b>123</b>	<b>199</b>	<b>295</b>	<b>109</b>	<b>889</b>
Actual/Alleged Physical Abuse/assault (due to client group)	78	81	148	202	64	573
Physical abuse, assault or violence	81	42	43	90	44	300
Use of Restraint	1	0	2	0	0	3
Throwing objects aggressively	3	0	5	3	1	12
Assault etc with a weapon	0	0	1	0	0	1
<b>Ancillary &amp; General (Agency)</b>	<b>1</b>	<b>3</b>	<b>7</b>	<b>9</b>	<b>3</b>	<b>23</b>
Actual/Alleged Physical Abuse/assault (due to client group)	1	3	4	8	2	18
Physical abuse, assault or violence	0	0	2	1	1	4
Throwing objects aggressively	0	0	1	0	0	1
<b>Nursing, Midwifery and Health Visiting</b>	<b>315</b>	<b>257</b>	<b>286</b>	<b>229</b>	<b>213</b>	<b>1300</b>
Actual/Alleged Physical Abuse/assault (due to client group)	48	64	90	42	78	322
Actual Physical Abuse of Staff by visitors/relatives	1	0	0	0	1	2
Physical abuse, assault or violence	240	166	174	180	125	885
Use of Restraint	1	7	0	0	0	8
Throwing objects aggressively	25	20	19	6	8	78
Assault etc with a weapon	0	0	3	1	1	5
<b>Nursing Midwifery &amp; Health Visiting (Agency)</b>	<b>6</b>	<b>1</b>	<b>5</b>	<b>3</b>	<b>1</b>	<b>16</b>
Actual/Alleged Physical Abuse/assault (due to client group)	0	0	2	0	1	3
Physical abuse, assault or violence	5	1	3	2	0	11
Throwing objects aggressively	1	0	0	1	0	2
<b>Nursing, Midwifery and Health Visiting (Students)</b>	<b>4</b>	<b>3</b>	<b>7</b>	<b>4</b>	<b>4</b>	<b>22</b>
Actual/Alleged Physical Abuse/assault (due to client group)	0	2	4	1	2	9
Physical abuse, assault or violence	3	1	3	3	2	12
Throwing objects aggressively	1	0	0	0	0	1
<b>Social Work</b>	<b>743</b>	<b>840</b>	<b>895</b>	<b>678</b>	<b>834</b>	<b>3990</b>
Actual/Alleged Physical Abuse/assault (due to client group)	596	665	729	462	544	2996
Actual Physical Abuse of Staff by visitors/relatives	0	0	0	0	3	3
Physical abuse, assault or violence	133	154	145	196	265	893
Use of Restraint	1	0	4	2	1	8
Throwing objects aggressively	12	19	13	16	19	79
Assault etc with a weapon	1	2	4	2	2	11
<b>Professional &amp; Technical</b>	<b>8</b>	<b>2</b>	<b>6</b>	<b>10</b>	<b>6</b>	<b>32</b>
Actual/Alleged Physical Abuse/assault (due to client group)	3	1	1	0	2	7
Physical abuse, assault or violence	5	0	4	8	4	21
Throwing objects aggressively	0	1	1	2	0	4
<b>Medical &amp; Dental</b>	<b>8</b>	<b>10</b>	<b>4</b>	<b>8</b>	<b>5</b>	<b>35</b>
Actual/Alleged Physical Abuse/assault (due to client group)	1	1	0	0	3	5
Physical abuse, assault or violence	6	7	4	7	2	26
Throwing objects aggressively	1	2	0	1	0	4
<b>Medical &amp; Dental (QUB Students)</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>4</b>
Actual/Alleged Physical Abuse/assault (due to client group)	2	0	0	0	0	2
Physical abuse, assault or violence	0	0	0	2	0	2
<b>Medical &amp; Dental Students (not QUB)</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>2</b>
Actual/Alleged Physical Abuse/assault (due to client group)	0	1	0	0	0	1
Physical abuse, assault or violence	1	0	0	0	0	1
<b>Ambulance Service</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>
Physical abuse, assault or violence	0	1	0	0	0	1
<b>General Management</b>	<b>1</b>	<b>4</b>	<b>6</b>	<b>2</b>	<b>0</b>	<b>13</b>
Actual/Alleged Physical Abuse/assault (due to client group)	0	2	5	2	0	9
Physical abuse, assault or violence	1	1	1	0	0	3
Throwing objects aggressively	0	1	0	0	0	1
Totals:	1253	1247	1416	1241	1175	6332

**Q4. If recorded, please provide a breakdown of the data for your whole trust, of the total number of physical assaults on staff by aggravating factors (see below) for the following time periods: 2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.**

A4. This information is not centrally held.

**Q5**

- a) **Could you please provide the amount of money spent on private security guards for each of the following years: 2018-2019 (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015. Please release any readily available data-sets.**
- b) **Could you also provide the amount of money total money spent on security measures (including but not exclusive to body cameras, CCTV, re-designing clinical environments, security staff, campaigns) for each of the following years: 2017-2018, (or until the most recent month available), 2017-2018, 2016-2017, 2015-2016 and 2014-2015.**

A5

- a) The Trust does not have any expenditure involved with the employment of private security guards for any of the above years.
- b) The design of major capital development projects for the Trust includes security measures as standard good practice. The security measures include CCTV, Access Control and Staff Panic Alarms which have been applied to all major capital projects since 2014. The costs associated with CCTV, intruder alarm and access control are detailed in Table 4.

Table 4

<b>Financial Year</b>	<b>Cost £ (Excluding VAT)</b>
2014-15	£26,056.37
2015-16	£31,961.48
2016-17	£23,142.29
2017-18	£76,377.27
2018-19 (To Date)	£38,174.10
<b>Total</b>	<b>£195,711.51</b>