

21 May 2019

**Our Ref:** RFI 28707

Dear

**Freedom of Information Act 2000  
Request for Information in relation to Specialist Stroke Units within the Trust**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 10 May 2019.

A response to each of the questions raised has been provided by the Hospital Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Rebecca Kelly**  
**Information Governance Assistant**

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Appendix A

**Please provide a list of the hospitals within the remit of the South Eastern Trust which have a Specialist Stroke Unit (by which we mean a stroke unit with a 24 hours a day/7 days a week available team with access to a scanner and operator capable of triage for thrombotic / hemorrhagic stroke identification and location, presence of readily available infusion products and neurologist on call and follow up care).**

**In respect of each Specialist Stroke Unit on the list that you provide, please include:**

**Q1. The address of the Stroke Unit;**

A1. Ward 3C, Inpatient Ward Block  
Ulster Hospital  
Upper Newtownards Road  
Dundonald  
BT16 1RH  
Direct Dial Ward 3C:02890550467  
Ulster Hospital: 02890484511  
Extension 10340/10341/10342/10343

**Q2. Their emergency telephone number (or, where there is no such number available, a telephone number for the hospital switchboard on which the relevant Stroke Unit may be contacted); and**

A2. Pre alert to emergency department Red Phone from NIAS: 02890418840.  
If patient considered for thrombolysis/thrombectomy the emergency department contact is Lysis Phone 07525897261

**Q3. If the capability to use surgical techniques to remove some thromboses via catheter is available in the relevant Specialist Stroke Unit (or if only available in certain more specialised stroke units please identify the units where such techniques are available).**

A3. This service is not available on the Ulster Hospital site but is available at Royal Victoria Hospital, Belfast Health and Social Care Trust.