

24 July 2019

Our Ref: RFI 29766

Dear

**Freedom of Information Act 2000
Information Requested in Relation to Software Contracts**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 8 July 2019.

A response to each of the questions raised has been provided by the Planning, Performance & Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Kelly
Information Governance Assistant

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

Enterprise Resource Planning Software Solution (ERP):

Not used in the Trust.

Primary Customer Relationship Management Solution (CRM):

For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.

Not used in the Trust.

Primary Human Resources (HR) and Payroll Software Solution:

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

HR & Payroll are provided regionally. Should you wish to peruse this request, I would suggest you contact Business Services Organisation on Foi.bso@hscni.net

***The organisation's primary corporate Finance Software Solution:
For example, Agresso, Integra, Sapphire Systems; software of this nature.***

Finance Systems are provided regionally. Should you wish to peruse this request, I would suggest you contact Business Services Organisation on Foi.bso@hscni.net

Q1-10. Name of Supplier

The brand of the software:

Description of the contract:

Number of Users/Licenses:

Annual Spend:

Contract Duration:

Contract Start Date:

Contract Expiry:

Contract Review Date:

Contact Details:

A1-10. N/A