

20 August 2019

Our Ref: RFI 30015

Dear

**Freedom of Information Act 2000
Information in Relation to Funding for Telecare Devices and Services**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 24 July 2019.

A response to each of the questions raised has been provided by the Planning, Performance and Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Jane McCormick
Information Governance Assistant

Q1. Details for the last 2 years, as regards funding provided by your Health Trust for:

- a) Monitored pendant alarms and any other telecare devices/peripherals, including but not limited to (e.g bogus caller button, flood/smoke/Carbon Monoxide detectors, bed, chair, floor exit alarm / bed, chair, floor occupancy alarm, sensor pads, fall detectors, door exit alarms etc) and any monitoring of such devices**
- b) GPS tracking devices (including monitoring of such devices)**

A1a. Please see Table 1.

Table 1

Year	Amount
2017/18	£104,659
2018/19	£127,378

A1b. Please see Table 2.

Table 2

Year	Amount
2017/18	£0
2018/19	£0

Q2. Please provide in tabular format for each of the above named product/services:

- a) Name of device/service funded**
- b) Job title & department of NHS staff member/s (or other if applicable) who requested the funding in each instance.**
- c) Job title & department of person/s who authorized the funding in each instance (including same for any other person/s from whom authorization for funding was required)**
- d) Name of company who supplied the device/service**
- e) Total bi-annual spend on each device / monitoring (if applicable)**

A2.

- a) This is a regionally managed telecare service provided by Tunstall in collaboration with RadiusConnect24 (formerly Fold Telecare) under the RTNI Regional Telemonitoring contract.
- b) Social Workers, Care Managers and Assistant Care Managers across the following three main areas within the Trust.
 - i. Primary Care and Older People Services
 - ii. Learning Disability Services
 - iii. Physical Disability Service
- c) Authorisation comes from the line managers of the above professional staff listed in A2b above.
- d) Tunstall in conjunction with RadiusConnect24.
- e) The Trust does not hold details of spend on each device. Please see Table 1 for total annual spend.