

28 August 2019

Our Ref: RFI 30175

Dear

**Freedom of Information Act 2000
Information in relation to Primary Care Talking Therapies and WellBeing
Hubs Localities and Services**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which was received on 31 July 2019.

A response to each of the questions raised has been provided by the Adult Services and Prison Healthcare Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Jane McCormick
Information Governance Assistant

Please provide me with the following information in relation to the Primary Care Talking Therapies and WellBeing Hubs (the Hub) for the year 2018/19.

Q1. A list of the Hubs in your Trust area and the localities they service

A1. One Hub is operational in the Lisburn locality.

Q2. A list of counselling providers contracted to provide counselling through the Hubs, aligned with the localities they service

A2. The service providers covering Lisburn GP Practices are:

- a) Praxis
- b) New Life Counselling
- c) Mindwise
- d) Ballynahinch Counselling

Q3. The number of referrals disaggregated by Hub

A3. All referrals are for the Lisburn locality. There were 1,734 referrals in 2018/19.

Q4. The number of patients offered counselling via the hub

A4. There were 1,352 patients offered counselling via the Hub.

Q5. The number of patients who took up the offer of counselling

A5. There were 1,352 patients who took up the offer of counselling.

Q6. The average waiting time for patients who were referred to counselling through the Hub

A6. The average waiting time is 28 days.

Q7. The average number of sessions provided to patients who took up the referral for counselling

A7. Patients are provided with an average of six sessions.