

28 August 2019

Our Ref: RFI 30176

Dear

**Freedom of Information Act 2000
Information in Relation to Primary Care Talking Therapies and WellBeing
Hubs' Annual Budget**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which was received on 31 July 2019.

A response to each of the questions raised has been provided by the Adult Services and Prison Healthcare Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Jane McCormick
Information Governance Assistant

Please provide me with the following information in relation to the Primary Care Talking Therapies and WellBeing Hubs (the Hub) for the year 2018/19.

Q1. The annual budget allocated and the expenditure for 2018/19

A1. The budget and expenditure for 2018/19 is £241,518.

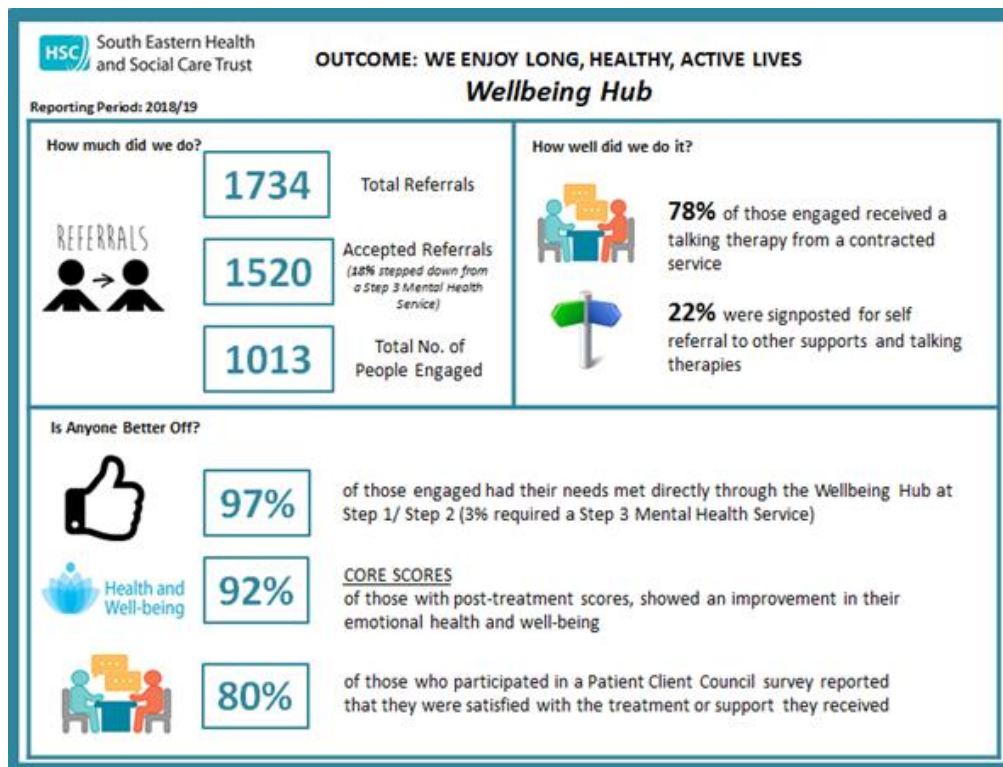
Q2. The financial allocation for 2019/20

A2. The allocation for 2019/20 is £246,886.

Q3. A copy of the evaluation report for 2018/19

A3. Please see Table 1. For your information, a copy of the Regional Patient Client Council Evaluation "Talking Therapies Final Report 30.04.19" is also attached to the covering email.

Table 1



Q4. Details of service improvement initiatives undertaken arising from the 2018/19 evaluation

A4. In year, the Hub streamlined the referral processes to ensure service users had access to assessments in a more timely way. It also opened up to weekend and evening appointments.

Q5. *Details of staffing resource allocated by the Trust to the operation of the Hub*

- A5. The staffing resource consists of
- a) One Wellbeing Hub Team Leader
 - b) One Wellbeing Hub Practitioner (assessor)
 - c) One Wellbeing Hub administrator

Q6. *Details of the GP referral system into the Hub, including whether it's an electronic or manual system (FTE)*

- A6. GPs refer directly to the Wellbeing Hub via the electronic referral system Clinical Communications Gateway (CCG).