

Q. Is The Rowan a confidential service?

Confidentiality, in most circumstances, is preserved.

Confidentiality cannot be guaranteed in the following circumstances:

- where there is an immediate risk to life or serious injury
- where it becomes apparent the offender is a risk to children of vulnerable adults
- where breach of confidentiality, in terms of a child or young person, is required in accordance with the Area Child Protection Committee's Regional Policy and Procedures
- where the law requires disclosure
- where the victim is a vulnerable adult

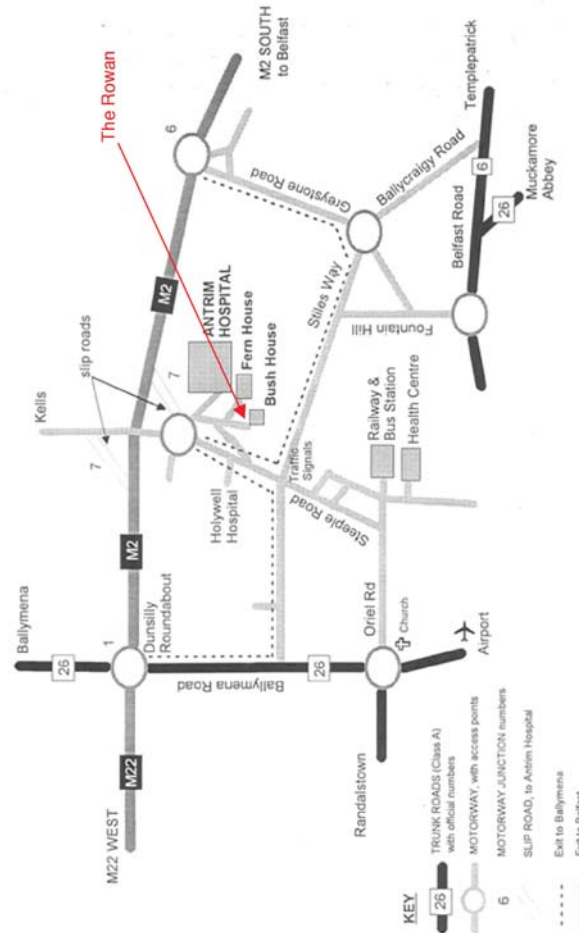
We will discuss this with you beforehand.

For further information please contact:

The Rowan on **0800 389 4424** or visit the website **www.therowan.net**

This leaflet is available, on request, in accessible formats, including Braille, CD and minority languages.

Location of The Rowan



Personal, Professional,
Protective Policing



HSC Health and
Social Care



Supporting children, young people,
women and men who have
experienced rape, sexual violence
and abuse





Q. What is The Rowan?

The Rowan is a specialist regional centre which provides a range of support and services for victims of sexual violence, including rape and sexual abuse. We are here to help you recover both physically and emotionally.

Q. How can I contact The Rowan?

You can phone us on: 0800 389 4424 (free phone 24/7) or visit the website for more information at www.therowan.net. If you phone we can provide emotional support; support in making, if you choose, a report to the Police if you have not done so already; Signposting onto other support services, such as: counselling services; your local GUM clinic; Victim Support NI and provide support for partners, family and friends.

Q. Who are the services for?

The Rowan provides services to men, women, young people and children of all ages in Northern Ireland.

Q. Who will I see at the centre?

Specially trained doctors and registered nurses will be available to offer assistance and care to you.

Q. Can I bring someone with me?

The Rowan will provide a comfortable and safe place for those who have experienced rape, sexual violence and abuse, and any of their family and friends who may also wish to accompany them.

Q. When is The Rowan open?

If you have any queries you can contact the office between 9.00am and 5.00pm, Monday to Friday on **9442 4340**. If you would like to report an incident and receive support and assistance you can do so by phoning the helpline number which is available 24 hours a day, 365 days per year on **0800 389 4424**. If you decide to report to the Police first, they will contact us directly about offering support and services to you.

Q. Do I need an appointment to attend The Rowan?

Yes, an appointment is required. You can either phone us directly to discuss the options available and agree a time to attend The Rowan or if you have already contacted the Police, we will arrange a time with them, for you to come to the centre.

Q. What support and services will be available to me?

- Emotional support;
- Emergency contraception;
- Forensic medical examination by a specially trained doctor if required. Forensic evidence can be stored for a period of time until you make a decision whether or not you wish to report the matter to the Police;
- Screening and treatment for sexually transmitted infections;
- Support in making a report to the Police;
- Signposting onto other support services, such as: counselling services; your local GUM clinic; Victim Support NI;
- Follow-up support.
- Risk assessment for HIV

