

4 February 2020

**Our Ref:** RFI 32870

Dear

**Freedom of Information Act 2000  
Information Requested in Relation to Patients with Dental Problems at  
Emergency Departments**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 7 January 2020.

A response to each of the questions raised has been provided by the Hospital Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Jane McCormick**  
**Information Governance Assistant**

**Q1. In the financial year 2018-19, how many patients presented at your Emergency Care Departments (to include emergency departments, minor injuries units and walk-in centres) with dental health problems?**

A1.

Hospital	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
Ards Minor Injury Unit	0	2	2	2	1	1
Bangor Minor Injury Unit	2	0	0	0	0	0
Downe Hospital	27	31	24	24	20	20
Lagan Valley Hospital	26	17	22	31	31	24
Ulster Hospital	158	181	195	166	152	143
<i>Total</i>	<i>213</i>	<i>231</i>	<i>243</i>	<i>223</i>	<i>204</i>	<i>188</i>

**Q1a. Of the patients presenting with dental health problems, how many received treatment at the hospital during that visit?**

A1a.

Hospital	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20
Ards Minor Injury Unit	0	2	2	2	1	1
Bangor Minor Injury Unit	2	0	0	0	0	0
Downe Hospital	27	31	24	24	20	20
Lagan Valley Hospital	26	17	22	31	31	24
Ulster Hospital	158	181	195	166	152	143
<i>Total</i>	<i>213</i>	<i>231</i>	<i>243</i>	<i>223</i>	<i>204</i>	<i>188</i>

Please note, these figures are the same as the number of patients who presented to Emergency Care Departments. None of the patients who presented left before treatment.

**Q1b. Of the patients presenting with dental health problems, can the numbers please be broken down by type of problem e.g. toothache, loss of teeth, bleeding from the mouth.**

A1b.

Dental Health Problem	Toothache	Loss of Teeth	Bleeding from mouth	Other Dental Problem
2014-15	49	5	8	151
2015-16	43	0	11	177
2016-17	45	0	3	195
2017-18	44	0	9	170
2018-19	39	1	5	159
2019-20	33	0	6	149
<i>Total</i>	<i>253</i>	<i>6</i>	<i>42</i>	<i>1001</i>

**Q1c. Of the patients presenting with dental health problems, can the numbers please be broken down by age of the patient e.g. 0-9, 10-19, 20-29, 30-39, 40-49, 50-59, 60-69, 70-79, 80-89, 90+**

<b>Age Group</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>	<b>2018-19</b>	<b>2019-20</b>
0-9	16	22	20	21	18	18
10-19	13	15	21	20	16	14
20-29	56	57	56	50	39	40
30-39	42	27	49	38	34	33
40-49	24	25	34	25	34	25
50-59	31	32	27	27	23	30
60-69	13	35	15	24	21	9
70-79	14	10	12	13	12	10
80-89	4	7	9	4	6	7
90+	0	1	0	1	1	2
<b>Total</b>	<b>213</b>	<b>231</b>	<b>243</b>	<b>223</b>	<b>204</b>	<b>188</b>

**Q1d. Of the patients presenting with dental health problems, how many were not registered with an NHS dentist?**

A1d. This information is not centrally recorded.

**Q2. Can we please get the figures above, but for the following financial years (separately):**

**2014-15**

**2015-16**

**2016-17**

**2017-18**

**2019-20 to Jan 1st 2020.**

A2. See above.