

## DEPARTMENT of RADIOLOGY



# CHILDREN'S CHARTER

THIS CHARTER HAS BEEN WRITTEN FOR YOU THE YOUNG PATIENT, BECAUSE YOU HAVE COME TO THE X-RAY DEPARTMENT.

- *You will be cared for by friendly staff who will tell you their name*
- *We will talk to you in a way that you will understand*
- *Your parent/guardian can stay with you but only if you want them to*
- *We will protect you against anything that is not necessary and may make you sad*
- *We will listen to you and respect your wishes at all times*
- *We will give you time to ask us questions*
- *We will always reward you with stickers and a certificate if you have had a very special test*
- *We will show you photo books to help explain what we are going to do*
- *We will provide you with toys and books while you wait*