

Department of Radiology Communication Aids

Staff can use this telephone service for patients with limited to no English language skills. "How to" Guide Posters located in different areas.

Interpreter Service



Hearing loops are available to reduce background noise or distance to sound they want to hear

Hearing Loop



SignVideo is available to patients through the SignVideo App.

SignVideo




Memory support. This informs staff that patient has memory impairment and patient wants staff to know this.

Butterfly Scheme



Resources

You can view our patient information in other formats, including **larger text size**, **read aloud audio**, **text to picture dictionary translation**, **background colour change**, **languages translation**, on our Radiology website using 



Deaf Awareness

There are documents available on SharePoint and BSL courses are due to be held



Yellow Badge

Recognised as highly readable, aiding patients and visitors with visual impairments and dementia to easily identify staff names



Sunflower Lanyard

This lanyard enables the wearer to signal to staff that they have a hidden disability



J.A.M Card

This card indicates a hidden disability or communication barrier. The wearer would appreciate extra time and understanding for all interactions