

09 September 2020

Our Ref: RFI 35633

Dear

**Freedom of Information Act 2000
Information in Relation to Implantable Insulin Pump (IIP) & Diabetes Care**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 28 August 2020.

A response to each of the questions raised has been provided by the Hospital Services Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

**Rebecca Manning
Information Governance Assistant**

Q1. Are you supplying insulin pumps to eligible patients with Diabetes at your HSC Trust?

A1. There are two separate Services within the Trust, The Adult Pump Service who do supply implantable insulin pumps (IIP) to eligible patients with diabetes, and there is a Paediatric Diabetic Service, however they do not supply IIP to children.

Q2. If yes, for each clinic location that an Insulin Pump Service is provided within your HSC Trust (e.g. Pump Start, Pump Renewal, Pump Training), please list;

- **Name and postcode of the Hospital or Community Clinic**
- **Whether the Insulin Pump Service is for Adults Only, Paeds Only or both Adults & Paeds patients**

A2. There is a Pump Service located in both:

Lagan Valley Hospital
39 Hillsborough Road
Lisburn
BT28 1JP

Ulster Hospital
Upper Newtownards Road
Belfast
BT16 1RH

All pump starts, renewals and pump training are taken place at Ulster Hospital.