

05 March 2021

**Our Ref:** RFI 36577

Dear

**Freedom of Information Act 2000  
Information in relation to Bank and Agency Workforce**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 17 November 2020. Please accept our sincere apologies for the delay in responding to you. Thank you for your patience

A response to each of the questions raised has been provided by the Human Resources & Corporate Affairs Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Rebecca Manning  
Information Governance Assistant**

**Q1. Do the NHS Organisation have a Master Vend or Neutral Vend arrangement in place for sourcing agency staff? This question is broken down into staff groups below. Please provide the suppliers name as well as the contract expiry (Month/Year).**

**Medical / Dental**

- **Allied Health Professionals / Scientific, Therapeutic and Technical**
- **Nursing and Midwifery**
- **Non-Medical, Non-Clinical**

A1. No, the Trust does not have a Master Vend or Neutral Vend arrangement in place for sourcing agency staff.

**Q2. Does the NHS Organisation have a bank provider? If so, please name the provider and staff groups covered.**

**Please note, where the bank service is being provided in-house, but utilising Allocates BankStaff and Healthroster, please list provider as 'Allocate'.**

A2. Allocate.

**Q3. Does the NHS Organisation have a Direct Engagement provider in place? (Yes / No)**

**The question is broken down further below:**

- **If so, what is the name of the Direct Engagement provider?**
- **If a Direct Engagement provider is currently in place, when does this contract end? (Month/Year)**
- **When this contract ends, are the NHS Organisation looking to undertake a procurement exercise and go to market, as opposed to an automatic extension? (Yes / No)**
- **If a Direct Engagement provider is currently in place, please provide a 'Yes' or 'No' by the below staff groups if they are currently captured under the model:**

**Staff Group Yes / No**

- **Medical & Dental**
- **Allied Health Professionals / Scientific, Therapeutic and Technical**
- **Non-Medical, Non-Clinical**

A3. No, the Trust does not have a Direct Engagement provider in place.

**Q4. Please provide 19/20 Full Financial Year agency spend figures across each of the below staff groups:**

**Staff Group Agency Spend Total**

**Medical & Dental**

- Allied Health Professionals / Scientific, Therapeutic and Technical
- Non-Medical, Non-Clinical
- Nursing and Midwifery

**Q5. Please provide 19/20 Full Financial Year bank spend figures across each of the below staff groups:**

**Staff Group Bank Spend Total**

**Medical & Dental**

- Allied Health Professionals / Scientific, Therapeutic and Technical
- Non-Medical, Non-Clinical
- Nursing and Midwifery

A. In relation to Questions 4 & 5 please see Table 1.

Table 1

<b>Staff Groups</b>	<b>Agency Spend for 2019/2020</b>	<b>Bank Spend for 2019/2020</b>
Nurses/Midwifery	5,915,286	16,227,872
Doctors	11,851,708	N/A
Allied Health Professionals or Health Scientists	2,281,599	345,287
Non-Medical Non- Clinical	8,304,229	7,477,476

NB. The Trust does not use Bank Doctors.