

21 July 2021

Our Ref: RFI 39839

Dear

**Freedom of Information Act 2000
Information in Relation to digital training systems used within the Trust.**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to the above which you requested on 5 July 2021.

A response to each of the questions raised has been provided by the Human Resources & Corporate Affairs Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Ellen Hutton
Information Governance Team

Q1. Does the Trust currently have a Learning Management System, or other forms of digital training delivery tools?

A1. Yes, the Trust currently has in place a Learning Management System and other forms of digital training delivery tools.

Q2. If so, what is the name of the product and vendor?

A2. The trust currently uses the following products for Learning Management and digital training;

- HRPTS is the Trust's Learning Management system and is a HSC regional system.
- HSC Learning is used for the delivery of digital online learning and is a Moodle based platform.
- Zoom is used for the facilitation of remote, online, live training
- Page Tiger is used for the provision of ad hoc information and learning resources and is an online magazine platform.

Q3. If you currently have a digital learning platform in place, when does the contract end?

A3. The contract for the current digital learning platform ends in March 2022.