



24 April 2023

**Our Ref:** RFI 45473

Dear

**Freedom of Information Act 2000  
Information in Relation to the Trusts IT Systems**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 7 July 2022. Please accept my apologies for the delay in responding to your request. Thank you for your understanding and forbearance.

A response to each of the questions raised has been provided by the Planning, Performance & Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital ([informationgovernance@setrust.hscni.net](mailto:informationgovernance@setrust.hscni.net)) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

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**Rebecca Manning**  
**Information Governance Manager (Interim)**

**Q1. Could you please provide responses to the following questions in relation to Imaging/ Radiology within the Trust / Health Board. The name and email address of:**

***The Clinical Lead that is responsible for Imaging  
The General Manager that is responsible for Imaging  
The Service Manager that is responsible for Imaging***

A1. The clinical lead and general manager responsible for Imaging is the Radiology Manager and the Assistant Director of Radiology/Care Reform within Hospital Services.  
Contact Tel: 028 9048 4511

Please note that the above reflects the organisational structure, which while subject to occasional review is relatively stable as are the associated contact details.

The individuals who undertake these roles are subject to change. As such it is the Trust's position that the information provided fulfils any reasonable use that the public has for this information and provides the agreed route to best contact the services."

***Can you please forward responses to the questions below regarding your trust's LIMS, Oncology, and Clinical Noting systems.***

***Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:***

**Q2. a. System type – Laboratory Information Management System  
b. Supplier Name  
c. System Name  
d. Date Installed  
e. Contract expiration  
f. Is this contract annually renewed? - Yes/No  
g. Do you currently have plans to replace this system? - Yes/No  
h. Procurement Framework  
i. other Systems it integrates with  
j. Total value of contract (£)  
Notes - e.g. we are currently out to tender**

- Q3.**
- a. System type – Oncology**
  - b. Supplier Name**
  - c. System Name**
  - d. Date installed**
  - e. Contract expiration**
  - f. Is this contract annually renewed? - Yes/No**
  - g. Do you currently have plans to replace this system? - Yes/N**
  - h. Procurement Framework**
  - i. other Systems it integrates with**
  - j. Total value of contract (£)**
- Notes - e.g. we are currently out to tender**

A2-3. The information in relation to the Trusts System for Oncology and the Laboratory Information Management System is a regional system. The information requested may be held by the Business Service Organisation (BSO), therefore if you wish to pursue your request I would suggest contacting the BSO on [Foi.bso@hscni.net](mailto:Foi.bso@hscni.net)

- Q4.**
- a. System type – Clinical Noting**
  - d. Date installed**
  - e. Contract expiration**
  - f. Is this contract annually renewed? - Yes/No**
  - g. Do you currently have plans to replace this system? - Yes/No**
  - j. Total value of contract (£)**
- Notes - e.g. we are currently out to tender**

A4. In relation to Clinical Noting systems, there are multiple services across the Trust using systems which identify as a Clinical Noting system, therefore to obtain the information requested would exceed the 'Appropriate Limit' as defined by the Freedom of Information Act 2000. The Trust therefore exempts the release of this information under Section 12(1).

12.-(1) Section 1(1) does not oblige a public authority to comply with a request for information if the authority estimates that the cost of complying with the request would exceed the appropriate limit.

In accordance with the Freedom of Information Act 2000 this statement acts as a Refusal Notice for Question 4.

However, if you can please clarify which Service Question 4 relates to the Trust will review your request.