

25 July 2022

Our Ref: RFI 45232

Dear

**Freedom of Information Act 2000
Information in Relation to Trust Spend on Staff with Agencies**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 27 June 2022.

A response to each of the questions raised has been provided by the Finance & Estates Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

**Rebecca Manning
Information Governance Assistant**

Q1. Please confirm which 5 agencies you spent the most with for each staff group for the year 2021-2022.

A1. Please see Table 1.

Table 1

Locum	Nurse	Allied health Professional	Non-Medical/Non-Clinical
Direct Medics Ltd	Balmoral Healthcare Recruitment	Ranstad care Ltd	Premiere People
Bond Search & Selection	NC Healthcare Ltd	Your World Recruitment Ltd	Staffline recruitment
Charterhouse Medical Ltd	The Scottish Nursing Guild	Direct Medics Ltd	First Choice Selection Services
Locum People	Lydian Care Ltd	First Choice Selection Services	Platinum recruitment
Mediteam	Allied and Clinical Placements	Pulse Healthcare Ltd	Ranstad Care Ltd

Q2. Please provide the total spend for the last 3 years (including Locum, Nurses, AHP and Non-medical non-clinical)?

A2. Please see Table 2.

Table 2

Year	Total Spend*
2019/2020	£28,353,089
2020/2021	£36,124,467
2021/2022	£39,389,419

* please note figures above include agency spend for social services

Q3. Please confirm what is the policy for auditing time-sheets against the rest breaks.

A3. Within the Trust, timesheets are signed off by relevant Trust service manager and they are responsible for ensuring paid and unpaid rest breaks are accounted for correctly as per AFC and Medical Staff Terms and Conditions.