

22 June 2022

Our Ref: RFI 44552

Dear

**Freedom of Information Act 2000
Information in Relation to the Trusts Software Contracts**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 23 May 2022. Please accept my apologies for the delay in responding to your request. Thank you for your understanding and forbearance.

A response to each of the questions raised has been provided by the Planning, Performance & Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Assistant

For the below please can you provide:

- ***Name of Supplier***
- ***The brand of the software***
- ***Description of the contract***
- ***Software modules/applications included within these contracts and those supplied outside of these contracts***

Q1. Enterprise Resource Planning Software Solution (ERP)

A1. ERP Software is not utilised within the Trust, therefore there is no information to provide.

Q2. Primary Human Resources (HR) and Payroll Software Solution

Q3. Organisation primary corporate Finance and Procurement Software Solution

Q4. Primary Reporting Software which compliments Finance and Procurement Solution

A2-4. HR, Payroll and Finance and Procurement Systems for the Trust are provided regionally by the Business Service Organisation (BSO), therefore the information you have requested may be held by the BSO. If you wish to pursue this request I would suggest contacting the BSO on foi.bso@hscni.net