

09 May 2022

Our Ref: RFI 43743

Dear

**Freedom of Information Act 2000
Information in relation to the Trust EPR and PAS System**

I am writing to confirm that the South Eastern Health & Social Care Trust (the Trust) has now completed its search for information relating to above which you requested on 31 March 2022. Please accept my apologies for the delay in responding to your request. Thank you for your understanding and forbearance of this matter.

A response to each of the questions raised has been provided by the Planning, Performance & Informatics Directorate and is attached in Appendix A.

If you are unhappy as to how this request has been handled, you have the right to seek a review within the Trust in the first instance. You should write to the Information Governance Department, Lough House, Ards Community Hospital (informationgovernance@setrust.hscni.net) within two months of the date of this response and your complaint will be considered and a response provided, within 20 working days of receipt.

If, after receiving a response, you remain unhappy, you can refer your complaint to the Information Commissioner at The Information Commissioner's Office –Northern Ireland, 3rd Floor, 14 Cromac Place, Belfast, BT7 2JB. It is important to note that if you refer any matter to the Information Commissioner, you will need to show evidence of having gone through the Trust's internal review procedure to try to resolve the matter with the Trust in the first instance.

If you have any queries about this letter, please do not hesitate to contact me. Please remember to quote the reference number above in any future communications.

Yours sincerely

Rebecca Manning
Information Governance Assistant

We are currently updating data on your trust's EPR and Patient Administration System (PAS). Can you please complete the fields below with what you currently hold?

Q1. System type - EPR:

- a. Supplier name**
- b. System name**
- c. Date installed**
- d. Contract expiration**
- e. Total value of contract (£)**
- f. Is this contract annually renewed? - Yes/No**
- g. Do you currently have plans to replace this system? - Yes/No**
- h. Procurement framework -**
- i. Other systems it integrates with? -**
- j. Notes - e.g. we are currently out to tender**

Q2. System type – PAS:

- a. Supplier name**
- b. System name**
- c. Date installed**
- d. Contract expiration**
- e. Total value of contract (£)**
- f. Is this contract annually renewed? - Yes/No**
- g. Do you currently have plans to replace this system? - Yes/No**
- h. Procurement framework -**
- i. Other systems it integrates with? -**
- j. Notes - e.g. we are currently out to tender**

A1-2. The Trust does not utilise a true EPR System, however the Trust uses a regional system called Northern Ireland Electronic Care Record (NIECR). This contract and the contract for the PAS System is held and managed by the Business Service Organisation (BSO), therefore the Trust do not hold the information requested. If you wish to pursue this request I would suggest contacting the BSO directly at foi.bso@hscni.net